

Cisco Collaboration Insights



[Solutions](#) | [Customer Stories](#) | [Resources and Webcasts](#) | [User Group](#) | [Worth Noting](#)



January 2013

Top of Mind

Announcing Cisco Jabber for Virtual Environments and Integrated Unified Communications Accessories

With a collaboration-ready desktop virtualization solution, you can empower your employees to engage in ways that help them reach new levels of productivity for your business.

On January 17, Cisco announced new software that brings Cisco Jabber™ capabilities to virtual desktops. As part of a long-term software strategy and the Cisco Virtualization Experience Infrastructure (VXI) Smart Solution, new Cisco® Virtualization Experience Media Engine (VXME) software brings Cisco Jabber enterprise-class collaboration capabilities—such as high-quality voice, high-definition (HD) video, presence, instant messaging, web conferencing, and voicemail—to virtual desktops run on thin clients and Windows PCs.

Cisco also announced support for new desktop accessories that Logitech and Jabra designed exclusively for Cisco. These integrated unified communications accessories enable Cisco Jabber for Windows users to customize their virtual workspaces.

Learn more about these new solutions by watching the announcement webcast and technical presentation on demand now. Hear Cisco's strategy, see demonstrations, and discover technical details.

[Watch Now](#)

Cisco Collaboration Community

Join the Discussion

A customer says, "I'm looking for information about extension plans that are used by other enterprise-level companies that have multiple sites in multiple countries". Read the entire inquiry and responses. Share your expertise or learn from others.

[Read and reply now](#)

Collaboration User Group Program

Join this virtual user group to influence product direction for Cisco Collaboration solutions, learn from experts, and connect with more than 8100 Cisco customers and partners worldwide. [Join today](#). Membership is free.

User Group Programs

- Access to Beta trials
- Advisory groups to influence product direction
- Monthly technical and roadmap briefings
- Private online discussion forum
- Exclusive sessions and perks at Cisco Live

January Briefing

- January 31, 2013: Secure, Manage, and Enhance Collaboration on Mobile Devices
- February 24, 2013: Get More from Your Cisco Business Edition 6000
- February 28, 2013: Cisco Jabber Mobile SDK

Advisory Group Engagements

- Next Cisco Unified Communications System Release

[Learn More and Join](#)

Collaboration Solutions Spotlight

Now Available: The Cisco Prime Collaboration Management Support Community

Now Available: The Cisco Prime™ Collaboration Management Support Community—a dedicated online forum. We encourage customers and partners to engage and share knowledge by asking and answering questions.

[Learn More](#)

EOL for Cisco Prime UCMS 9.0 and Cisco Prime Collaboration Manager 1.2

Cisco Prime Unified Collaboration Management Suite (UCMS) 9.0 and Cisco Prime Collaboration Manager 1.2 are entering end-of-life status, replaced by Cisco Prime Collaboration. The end-of-sale date is July 3, 2013.

[Learn More](#)

[Back to Top](#)

Customer Success Stories

Cloud Collaboration Helps D+M Group Lower TCO

D+M Group made collaborating across divisional and geographical boundaries easier. See how they connected teams, accelerated decision making, optimized global performance, and lowered TCO by 72 percent at headquarters.

[Read Case Study](#)

INTEGRIS Health Improves Clinical Outcomes with Cisco TelePresence Conferencing

Oklahoma's largest health system is using Cisco TelePresence® conferencing to extend medical outreach efforts and improve robustness of care.

[Read Case Study](#)

Case Study Portals

Find relevant case studies quickly through these case study portals:

- [Collaboration](#)
- [Unified communications](#)
- [Cisco WebEx® meeting applications](#)

[Back to Top](#)

New Resources and Webcasts

Forrester White Paper: Cloud-Based Collaboration Strategy

From the cloud, hosted, outsourced, or as a managed service—what is the best way to deploy collaboration services? In this report, Forrester helps IT professionals identify top priorities and create a strategy.

[Read White Paper](#)

Webcast: What's New in Cloud Collaboration?

See Cisco experts talk about new options for deploying Cisco Unified Communications, WebEx® meeting applications, Cisco TelePresence conferencing, and Cisco Contact Center and share use cases so you can best determine the right cloud model for your business.

[View Webcast Replays](#)

Increase the Impact of Cisco Jabber on Business Initiatives

Integrate Jabber® with other collaboration investments to increase effectiveness and deliver a more cohesive, streamlined user experience.

[Learn More](#)

Taking Visual Collaboration to the Next Level

This updated white paper provides compelling business cases for deploying telepresence in more areas of your organization.

[Read White Paper](#)

Transform Your Business Through Visual Collaboration

The three-part series includes insights on how to promote adoption, enhance user experiences, and make a strong business case for expanding use of visual collaboration.

[View Videos](#)

[Back to Top](#)

Worth Noting

Architecture in Action: Mapping Collaboration Use Cases to Requirements

Proper collaboration means knowing what your users are going to do, how they are going to do it, and how you are going to enable them to do it. Read about mapping use cases to technology with architecture.

[Read Blog and Comment](#)

Successfully Managing the Mobile Collaboration Experience

Hans Hwang, Vice President of Advanced Services, Cisco, discusses embracing the bring-your-own-device (BYOD) trend and managing the mobile collaboration experience.

[Read Blog and Comment](#)

Why I'm Beginning to Cringe at "Download the App"

Mobile phones are becoming the dominant device for collaboration—but with a staggering number of apps and concerns. Is there a better way to support the explosion of mobile devices?

[Read Blog and Comment](#)

Desktop Virtualization and Cloud: Fueling a New Collaborative Workspace and Creating a New User Experience

Have you stopped to think about how much your desktop has evolved over the past 5 years? Many elements from it have evolved, some have disappeared, and others are still there as they were before.

[Read Blog and Comment](#)

Six Predictions for Cloud Collaboration in 2013

As we move into 2013 and attempt to glance further into the future, we see shifts in the conversation around cloud collaboration.

[Read Blog and Comment](#)

Collaborating to Improve Decision Making

Cisco asked more than 1000 executives to rate the ability of their companies to make successful decisions on critical subjects—such as corporate strategy, acquisitions, product launches, and entering new markets; 71 percent chose "excellent" or "good". But does the recent performance of large U.S. corporations match this assessment?

[Read Blog and Comment](#)

[Back to Top](#)

Cisco in the News

UC Strategies: UC Predictions for 2013

[Read Article](#)

Russia's Skolkovo Foundation Selects Cisco WebEx

[Read Article](#)

Events

Cisco Live London

January 28–February 1, 2013
[Learn More](#)

Cisco at Enterprise Connect

March 18–21, 2013
[Learn More](#)

Cisco Event and Seminar Guide

Find relevant events, webcasts, and seminars quickly.
[Learn More](#)

Quick Links

- [Collaboration Home Page](#)
- [Voice and Unified Communications](#)
- [Cisco Customer Collaboration](#)
- [Cisco WebEx® solutions](#)
- [Cisco TelePresence® conferencing](#)
- [Cisco Collaboration Architecture](#)
- [Design Zone for Collaboration](#)
- [Cisco Product Quick Reference Guide](#)

We'd Like to Hear from You

Do you have feedback regarding this newsletter?

[Let us know](#)

| Profile & Subscriptions | Unsubscribe | Approve Sender | Privacy Statement |
|---|---|--------------------------------|-----------------------------------|
| Manage your profile, subscriptions or unsubscribe from this newsletter. | Unsubscribe from Cisco Emails. You can also reply to this message with "Unsubscribe" in the subject line. | Ensure delivery to your inbox. | Read our privacy notice. |

You have received this email at wsobotka@hotmail.com as part of your subscription to the Cisco Government Connection Newsletter.