Extracting value of P-Asserted-Identity...

anonymous123456 1 posts since Jun 14, 2018

Extracting value of P-Asserted-Identity from CTI Jun 15, 2018 12:27 AM

Hi,

I need to get information from the UCCX about agents on call. I've read through the CTI documentation and it appears that I can get call information returned however I need the P-Asserted-Identity field from the SIP header. How can this be done?

Thanks in advance.