

Date: May 8, 2013

Name of Product: Cisco Process Orchestrator, 3.0.734.0

Contact for more Information: accessibility@cisco.com

Summary Table - Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Included	PO Windows Console
Section 1194.22 Web-based internet information and applications	Included	PO Web Console
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Included	
Section 1194.41 Information, Documentation and Support - Detail	Included	

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Section 1194.21: Software Applications and Operating Systems – Detail

Cisco Process Orchestrator Windows Console

508 Clause	Criteria	Supporting Features	Remarks and Explanations
1194.21(a)	When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exception	Calendar widget does not get keyboard focus and is not in the keyboard Tab order.
1194.21(b)	Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
1194.21(c)	A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with Exceptions	<p>1. Focus issue in ACC-SW-20.11 causes issues with keyboard navigation. However, there are keyboard shortcut and menu equivalents that can be used to get to the Navigation Elements.</p> <p>2. Calendar widget shuttle (backward/forwards) does not get keyboard focus and is not in the keyboard Tab order.</p>

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1194.21(d)	Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	
1194.21(e)	When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	
1194.21(f)	Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	
1194.21(g)	Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with Exceptions	Product Interface Inherits OS setting for Contrast, but does not inherit text size. Screen magnifier compatibility has issues related to 1194.21(a)(c).
1194.21(h)	When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	No animations in the product.
1194.21(i)	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
1194.21(j)	When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	
1194.21(k)	Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No instances of flashing or blinking text or objects that are in the danger range of 2 Hz to 55 Hz

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1194.21(l)	When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	<p>Navigation elements (Operations, Definitions, Administration, and Favorites) labels are not spoken by JAWs.</p> <p>Calendar widget shuttle backward/forwards) does not get keyboard focus and is not in the keyboard Tab order.</p> <p>Additionally, the keyboard shortcuts in the menus are not being read, e.g. Control+1 for Operations.</p>
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Section 1194.22 Web-based internet information and applications – Detail

Cisco Process Orchestrator Web Console

508 Clause	Criteria	Status	Remarks and Explanations
1194.22(a)	A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	
1194.22(b)	Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Web site does not use multimedia content
1194.22(c)	Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	
1194.22(d)	Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	
1194.22(e)	Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Web site does not use server-side image maps
1194.22(f)	Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Web site does not use client-side image maps
1194.22(g)	Row and column headers shall be identified for data tables.	Supports	
1194.22(h)	Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	No instances of data tables that have 2 or more logical levels
1194.22(i)	Frames shall be titled with text that facilitates frame identification and navigation.	Not Applicable	
1194.22(j)	Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Web site does not use blinking or flickering content

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1194.22(k)	A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	This is a web app that cannot provide a static text only page
1194.22(l)	When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supports	
1194.22(m)	When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	Web site does not use applet or plug-in content
1194.22(n)	When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	
1194.22(o)	A method shall be provided that permits users to skip repetitive navigation links.	Supports	
1194.22(p)	When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	Web Site does not have timed response pages

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W3C WCAG 2.0 Level A Checkpoints – Detail

Cisco Process Orchestrator Web Console

Checkpoint	Description	Status	Comments
1.1.1	Non text content	Supports	
1.2.1	Audio-only and Video-only (Prerecorded)	Not Applicable	
1.2.2	Captions (Prerecorded)	Not Applicable	
1.2.3	Audio Description or Media Alternative (Prerecorded)	Not Applicable	
1.3.1	Info and Relationships	Supports	
1.3.2	Meaningful Sequence	Supports	
1.3.3	Sensory Characteristics	Not Applicable	
1.4.1	Use of Color	Supports	
1.4.2	Audio Control	Not Applicable	
1.4.3	Contrast	Supports	
2.1.1	Keyboard	Supports	
2.1.2	No Keyboard Trap	Supports	
2.2.1	Timing Adjustable	Supports	
2.2.2	Pause, Stop, Hide	Supports	
2.3.1	Three Flashes or Below Threshold	Supports	
2.4.1	Bypass Blocks	Supports	
2.4.2	Page Titled	Supports	
2.4.3	Focus Order	Supports	
2.4.4	Link Purpose (In Context)	Supports	
3.1.1	Language of Page	Supports	
3.2.1	On Focus	Supports	
3.2.2	On Input	Supports	
3.3.1	Error Identification	Supports	
3.3.2	Labels or Instructions	Supports	
4.1.1	Parsing	Supports	
4.1.2	Name, Role, Value	Not Applicable	Web Console does not deploy any AJAX controls

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<http://www.itic.org/policy/VPAT.html><http://www.itic.org/policy/VPAT.html> **Section 1194.31: Functional Performance Criteria - Detail**

508 Clause	Criteria	Supporting Features	Remarks and Explanations
1194.31(a)	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Win Console: Supports with Exceptions Web Console: Supports	
1194.31(b)	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	
1194.31(c)	At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports	
1194.31(d)	Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	
1194.31(e)	At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	
1194.31(f)	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Win Console: Supports Web Console: Supports	

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Section 1194.41: Information, Documentation and Support

508 Clause	Criteria	Supporting Features	Remarks and Explanations
1194.41(a)	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Accessible documentation is available through Cisco Technical Assistance Center (TAC) upon request.
1194.41(b)	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Accessible documentation is available through Cisco Technical Assistance Center (TAC) upon request.
1194.41(c)	Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Cisco conforms through equal facilitation. Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form. All cases open through email or web are opened as Priority 3 cases. All Priority 1 or Priority 2 case can only be opened via the telephone. TTY users must call the Text Relay Service (TRS) by dialing 711 and have the TRS agent contact Cisco TAC via voice.

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