Cisco ISE 2.1 Guest Portal with SAML login option plus Sponsor Portal filtered pending accounts

Developers and Lab Proctors

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Lab Overview

This lab is designed to help attendees understanding new and key features in Cisco Identity Services Engine (ISE) Release 2.1 around the integration of SAML SSO and Guest Credentials into a single portal. It expands on the capabilities of ISE 1.4 which allowed ISE web auth portals to integrate directly with Oracle Access Manager. ISE 2.1 supports more providers out of the box including SAML 2.0 standards. We will also show a new feature that allows filtering of Sponsor portal pending accounts list to only show the accounts that are destined for that sponsor.

In this environment we showcase how we are using PingFederate along with a single guest portal to allow guests and SAML SSO (ex: employees) to login to a single guest portal which also allowed a single Wireless LAN (SSID). Prior to this release guest and SAML SSO portals had to be separated and would require more than 1 Wireless LAN (SSID).

When working with SAML integration the following terms are used:

Identity Provider (IdP) - in this case its PingFederate

Service Provider (SP) – this is your ISE portal

These new providers are also supported for access to Sponsor, My Devices and Certificate Provisioning Portals.

Lab participants should be able to complete the lab within the allotted time of 1.5 hours.

It is recommended that you are familiar with the Guest and Sponsor capabilities before taking this lab as we will not be showing how those work.

Lab Exercises

This lab guide includes the following exercises:

- Lab Exercise 1.1: Configure ISE SAML IdP & Portal Basics
- Lab Exercise 1.2: Configure PingFederate IdP for ISE Guest Web Auth Portal
- Lab Exercise 1.3: Configure PingFederate IdP for ISE Sponsor Portal
- Lab Exercise 1.4: Finalize configuration of ISE IdP and Sponsor settings
- Lab Exercise 1.5: Guest Web Auth & Sponsor Portal Usage with SAML SSO features
- Lab Exercise 1.6: Review some common logs

Lab Exercise 1: ISE & PingFederate SAML Config

Lab Exercise 1.1: Configure ISE SAML IdP & Portal Basics

Exercise Description

In this exercise you will configure a SAML Identity Provider on ISE. This IdP will be used with your Guest and Sponsor Portals for single-sign on. This IdP will be used as the authentication provider used for a sub-portal which is mapped to on a Main Portal.

This gives you the capability of having a single portal (or entry point) into your network to handle both your guest and employee SSO logins. This single entry point can accommodate both types of users a single wireless lan (SSID) or wired network. Without this capability an administrator would have to configure 2 separate SSIDs to handle the different type of users. This is not a good user experience to have to worry about different open networks. On a wired network it wouldn't be possible to have a redirection that would handle both without this newly added feature.

Each ISE Portal that is using the IdP for SSO will be an SP. Here we are going to configure the Guest Portal using SSO and Sponsor Portal for Guest Access Management as a SP by pointing them to the PingFederate IdP.

The same configuration can be used with My Devices and Certificate Provisioning Portals. We won't be covering them in this lab.

Exercise Objective

In this exercise, your goal is to complete the following tasks:

- Add PingFederate SAML IdP to ISE
- Create a Subportal for use with PingFederate SAML IdP
- Configure Main Guest Portal to use Sub-portal for SAML SSO

Exercise Steps

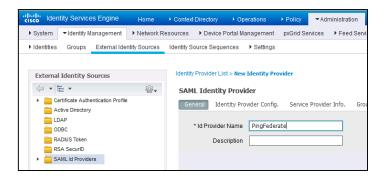
In the following steps you will setup PingFederate as a SAML IdP on ISE. In order to get the needed SAML Metadata from ISE you will have to do some basic setup and identification of the portals that are going to be used with the PingFederate solution.

Step 1 From the Admin PC, launch **Firefox** to go to https://ise.demo.local and login with admin/ISEisC00L

Step 2 Navigate to Administration > Identity Management > External Identity Sources > SAML Id Providers

Step 3 Click Add

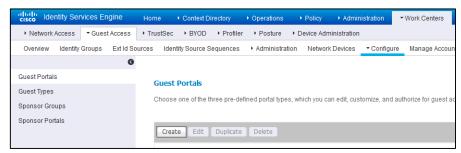
Step 4 Under General enter an Id Provider Name



Step 5 Click Submit

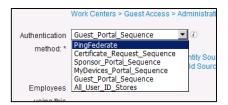
In the following steps you will create a Guest Sub Portal that uses the PingFederate IDP for SAML SSO.

- Step 6 Navigate to Work Centers > Guest Access > Configure > Guest Portals
- Step 7 Click create and select Self-Registered Guest Portal (it doesn't matter if this is Sponsored or self-registered portal as this portal will simply point to a SAML provider for login.



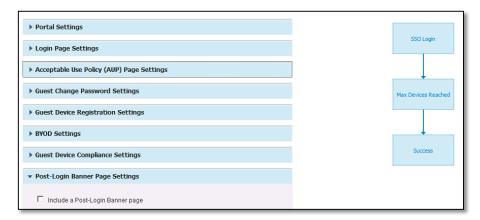
Step 8 Click Continue

- Step 9 Name the portal MySubPortalForSSO
- Step 10 Expand Portal Settings and select PingFederate



Step 11 Expand Acceptable Use Policy (AUP) and Post-Login Banner Page Settings and uncheck the options

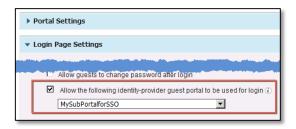
Notice the portal flow is going to use SSO for login. This is the portal that our main portal will redirect the user to for the SSO capabilities with PingFederate.



Step 12 Save the portal

In the following steps you will map the Sub Portal used for SSO to a new Main Portal allow Guest Credential or SAML SSO portal access

- Step 13 Click Close to bring back the list of Guest Portals (or Navigate back to Guest Portals listing)
- Step 14 Click Create and choose the Self-registered Guest Portal and click Continue.
- Step 15 Name the portal MainPortal
- Step 16 Expand Login Page Settings and choose your Guest Sub Portal for SSO



Step 17 Expand Self-Registration Page Settings

- **Step 18** Set the guest account requirement for approval. This will allows us to work with the filtering guest accounts pending account approval.
 - a. Check the box for require self-registered guests to be approved
 - b. In the pull down for Email approval request to: Select **person being visited** (which is your sponsor)

Note: The following 3 settings are not required to test this out but will be closer to the experience you would want a user to go through. We set the requirements to minimize the amount of pages the user must go through and to provide appropriate messaging for the desired flow

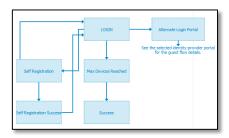
Step 19 Under After registration submission, direct guest to, choose the option: Login page with instructions about how to obtain login credentials

Step 20 Under Send credential notification upon approval using: Check the box for Email



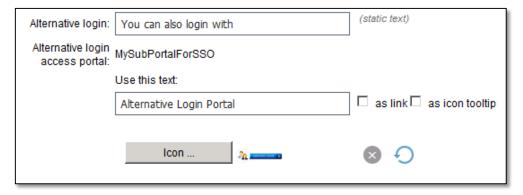
Step 21 Expand Acceptable Use Policy (AUP) and Post-Login Banner Page Settings and uncheck those options.

Notice the updated flow diagram showing the Main Portal linked to another portal for the SSO function.



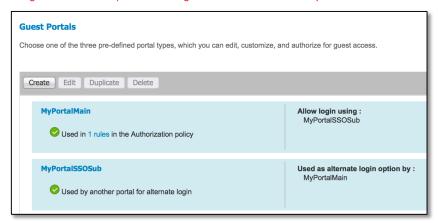
Step 22 Navigate to Portal Page Customization > Pages > Login

Step 23 Scroll down and notice the new option to customize the alternate login



Step 24 Click Save

Note: After you have configured your main portal (for guest that also uses the SSO sub-portal) and sub-portal (for SSO) you will see a similar portal message. In this lab we are not working with the Authorization Policies so what you have will look close (without the green checkboxes). All the testing for this was done with the portal test URLs. If order to work in your production environment



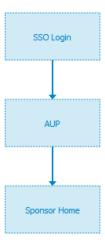
you will need to make sure your authorization policies for CWA (guest credentialed portal) are setup to use the MyPortalMain

Configure the Sponsor Portal to use an easy url (FQDN) for access and point it to the PingFederate IDP for SAML SSO.

- Step 25 Navigate to Work Centers > Guest Access > Configure > Sponsor Portals
- Step 26 Click on Sponsor Portal (default)
- Step 27 Expand Portal Settings
- Step 28 Under the FQDN section enter: sponsor.demo.local
- Step 29 Under Identity Source Sequence select PingFederate.



Note: Notice the flow the sponsor will go through is reflected in the built-in flow model



Step 30 Click Save

☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.

Lab Exercise 1.2: Configure PingFederate IdP for ISE Guest Web Auth Portal

Exercise Description

In this exercise you will go over the Ping Federated IdP configuration needed to work with ISE as an IdP for the Guest WebAuth Portal SP. You will export the needed SP information from ISE for the Guest WebAuth and Sponsor portals you configured before. You will also export the needed SAML XML files from the IdP to import onto ISE.

Exercise Objective

In this exercise, your goal is to complete the following tasks to setup PingFederate to work with the Guest WebAuth Portal:

- Export of the ISE SP information for the Guest Web Auth and Sponsor Portals
- Configuration of the ISE Guest WebAuth Portal on PingFederate as a Service Provider.

Exercise Steps

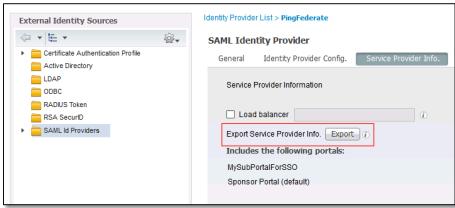
In these steps you will configure PingFederate as an IDP for ISE to use for SSO and the ISE Guest WebAuth Portal

On ISE we are getting the Metadata to import on the IdP (PingFederate). Each ISE Portal that is using SSO is going to be its own SP (Service Provider) and will need to be configured to use the IdP. Because of this, the XML file you export from ISE IdP settings will need to have each portal you want to use for SSO populated in it. The XML you export from ISE is imported into the IDP (Ping Federate). The IdP also has an XML file that is imported into ISE IdP config.

- Step 1 From the Admin PC, launch Firefox to go to http://ise-1.demo.local
- Step 2 Navigate to Administration > Identity Management > External Identity Sources > SAML Id Providers > PingFederate
- Step 3 Click Service Provider Info

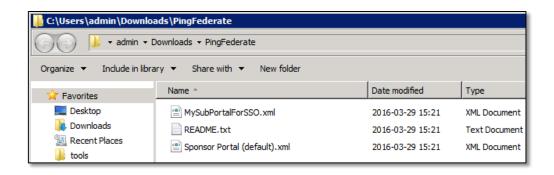
Note: There is an entry for each of the portals you have configured to use PingFederate as an IdP. Each of these portals is considered an SP. The information for each portal will be included in the XML Metadata that you will export to use on the IdP.





ISE_2.1_Guest_SAML_portal-pingfed.docx

Step 5 After the save of the Zip package you will need to extract it, navigate using File Explorer on the windows admin machine to the **download directory** and **extract all**. You will see 3 files. Each XML file is used for a different portal as the SP config on the SAML server.



You will now configure the PingFederate IdP to use ISE SP Guest WebAuth Portal. The configuration is the same for My Devices and Certificate Provisioning Portals (which we are not covering).

- **Step 6** From the Admin PC, launch **Firefox** to go to https://pf.demo.local:9999/pingfederate/app and login with admin/ISEisC00L
- Step 7 Navigate to IDP Configuration
- Step 8 Click Create New

Note: When going through these steps, don't let the page timeout, Ping doesn't like this and will cause you go to have to delete your config and start over as Ping doesn't save your settings well. You can try using Save Draft but I haven't had good luck with that.



Step 9 Under Connection Type, Click Next



Step 10 Under Connection Options, Click Next



Step 11 Under Import Metadata, choose File and select the MySubPortalForSSO.xml this will be used to setup PingFederate for ISE SSO WebAuth Guest Portal as an SP, click Next



Step 12 On Metadata Summary page, click Next

Step 13 On the General info page, change the Connection Name to ISEGuestWebAuth and click Next



Step 14 Click Configure Browser SSO

Step 15 Under SAML Profiles check the following options:

- a. Single Sign-On (SSO Profiles)
 - i. SP-INITIATED SSO

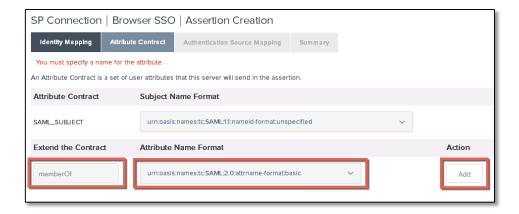
Note: Since the Guest Web Auth portal (SP) only initiates SSO to Ping that's the only check box we use here. For sponsor (and perhaps Certificate and My Devices) portal it would be different as these portals have sign out options.



Step 16 Click Next

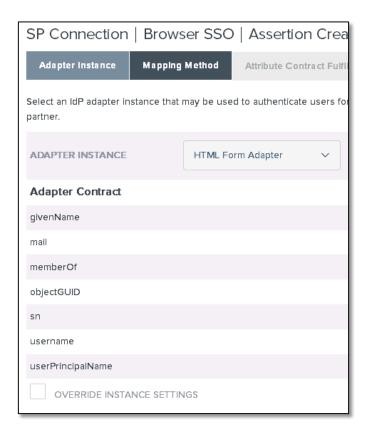
- Step 17 Under Assertion Lifetime click Next
- Step 18 Under Assertion Creation click Configure Assertion Creation
- Step 19 Under Identity Mapping, click Next
- Step 20 Under Attribute Contract > Extend the Contract
 - a. Enter memberOf with default Attribute Name Format and click Add

Note: This is needed to send back to ISE the group membership that can be used for the ISE authorization rules and differentiation of access depending on what user logged into the portal (Example: contractors vs employees). This is used where ISE will be needing user group information (Certificate Provisioning) and Sponsor Groups



Step 21 Click Add

- Step 22 Click Next
- Step 23 Under Authentication Source Mapping, click Map New Adapter Instance
- Step 24 Select HTML Form Adapter



Step 25 Click Next

Step 26 Under Mapping Method choose the middle option at the bottom of the page

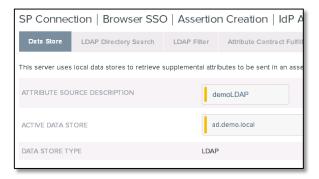
0	RETRIEVE ADDITIONAL ATTRIBUTES FROM MULTIPLE DATA STORES USING ONE MAPPING
•	RETRIEVE ADDITIONAL ATTRIBUTES FROM A DATA STORE INCLUDES OPTIONS TO USE ALTERNATE DATA STORES AND/OR A FAILSAFE MAPPING USE ONLY THE ADAPTER CONTRACT VALUES IN THE SAML ASSERTION

Step 27 Click Next

- Step 28 Under Attribute Sources & User Lookup click Add Attribute Source
- Step 29 Under Data Store enter the following:

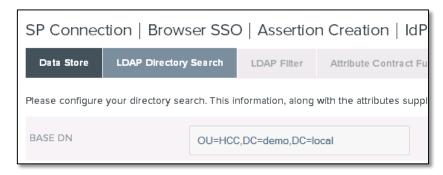
- a. Attribute Source Description: demoLDAP
- b. Active Data Store: select ad.demo.local

Note: PingFederate is communicating with the AD/LDAP server environment in these flows. ISE does not communicate to AD directly.



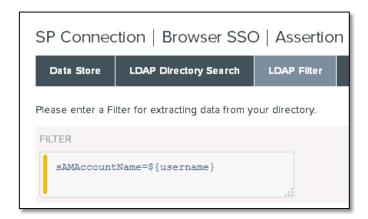
Step 30 Click Next

Step 31 Under LDAP Directory Search enter the Base DN as OU=HCC,DC=demo,DC=local



Step 32 Click Next

Step 33 Under LDAP Filter, enter sAMAccountName=\${username}



Step 34 Click Next

Step 35 Under Attribute Contract Fulfillment

a. Enter the following for Attribute Contract - SAML_SUBJECT:

i. Source: Adapterii. Value: username

b. Enter the following for Attribute Contract – memberOf:

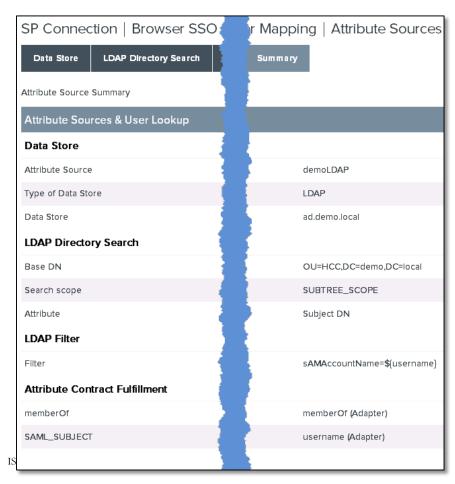
i. Source: Adapterii. Value: memberOf

Note: Like the settings before, you will need the memberOf information to be able to use the solution. This is also needed for Sponsor, My Devices and Certificate Provisioning.



Step 36 Click Next

Step 37 Validate Summary



Step 38 Click Done.

Step 39 Under Attribute Sources & User Lookup, click Next

Step 40 Under Failsafe Attribute Source, click Next

Step 41 Under Attribute Contract Fulfillment select the following:

a. For Attribute Contract: SAML_SUBJECT

i. Source: Adapterii. Value: username

b. For Attribute Contract: memberOf

i. Source: Text

ii. Value: no group found

Note: Like the settings before, you will need the memberOf information to be able to use the solution. This is also needed for Sponsor, My Devices and Certificate Provisioning



Step 42 Click Next

Step 43 Validate Summary (this is the info different from prior summary)



Step 44 Click Done

Step 45 Under Authentication Source Mapping, Click Next

Step 46 Validate Summary (showing only the Assertion Creation section)

SP Connection Browser SSO Assertion Cr				
Identity Mapping Attribute Contract Authentication South				
Summary information for your Assertion Creation configuration. Click	a jng.			
Assertion Creation				
Identity Mapping				
Enable Standard Identifier	true			
Attribute Contract				
Attribute	SAML_SUBJECT			
Subject Name Format	urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified			
Attribute	memberOf			
Attribute Name Format	urn:oasis:names:tc:SAML:2.0:attrname-format:basic			
Authentication Source Mapping				
Adapter instance name	HTML Form Adapter			
Adapter Instance				
Selected adapter	HTML Form Adapter			
Mapping Method	#			
Adapter	HTML Form IdP Adapter			
Mapping Method	Retrieve additional attributes from a data storeinclude: failsafe mapping			
Attribute Sources & User Lookup				
Data Store	demoLDAP (LDAP)			

Step 47 Click Done

Step 48 Under Assertion Creation, click Next

Step 49 Under Protocol Settings, click Configure Protocol Settings

Note: Under Assertion Consumer Service URL there should be 2 entries already populated. These are the referrer URLs that refer SSO events from ISE SP to the IdP. If they are not listed then you took too long and the system time out. Cancel out of this config, close browser tab, logout and log back into ping to start over.



Step 50 Click Next

Step 51 Under Allowable SAML Bindings, uncheck ARTIFACT and SOAP



Step 52 Click Next

Step 53 Under Signature Policy click Next



Step 54 Click Next

- Step 55 Under Encryption Policy click Next
- Step 56 Validate Summary

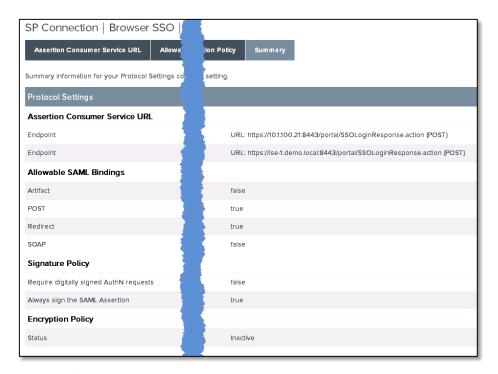
Step 57 Click Done

Step 58 Under Protocol Settings validate the settings



Step 59 Click Next

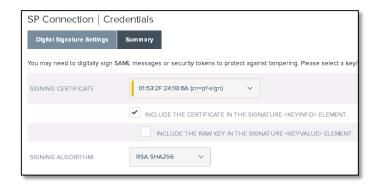
Step 60 Validate Summary Page



Step 61 Click Done

- Step 62 Under Browser SSO click Next
- Step 63 Under Credentials, click Configure Credentials
- Step 64 Under Digital Signature Settings choose the following:
 - a. Choose Signing Certificate

b. Check Include the certificate in the signature



Step 65 Click Next and Validate Summary



Step 66 Click Done

Step 67 Under Credentials Click Next

Step 68 Under Activation & Summary change Connection Status to Active



Step 69 Scroll to the bottom and click Save

You have now completed configuration of the PingFederate IdP to use with the ISE SP Guest Web Auth Portal. The next exercise you will configure PingFederate for the ISE SP for the Sponsor Portal

☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.

Lab Exercise 1.3: Configure PingFederate IdP for ISE Sponsor Portal

Exercise Description

In this exercise you will go over the Ping Federated IdP configuration needed to work with ISE as an IdP. You will configure the necessary settings on PingFederate to work with the ISE Sponsor Portal SP.

Exercise Objective

In this exercise, your goal is to complete the following tasks to setup PingFederate to work with the Sponsor Portal:

Configure PingFederate for the ISE Sponsor Portal SP

Exercise Steps

You will now configure the PingFederate IdP to use ISE SP Sponsor Portal.

Note: When going through these steps, don't let the page timeout, Ping doesn't like this and will cause you go to have to delete your config and start over as Ping doesn't save your settings well. You can try using Save Draft but I haven't had good luck with that.

- **Step 1** From the Admin PC, launch **Firefox** to go to https://pf.demo.local:9999/pingfederate/app and login with admin/ISEisC00L
- Step 2 Navigate to IDP Configuration
- Step 3 Click Create New



Step 4 Under Connection Type, Click Next



Step 5 Under Connection Options, Click Next



Step 6 Under Import Metadata, choose File and select the Sponsor Portal (default).xml this will be used to setup PingFederate for ISE SSO WebAuth Guest Portal as an SP, click Next



Step 7 Under Metadata Summary, click next.

Step 8 On the General info page, change the Connection Name to ISESponsorPortal and click Next



Step 9 Click Configure Browser SSO

Step 10 Under SAML Profiles check the following options:

- a. Single Sign-On (SSO Profiles)
 - i. SP-INITIATED SSO
- b. Single Logout (SLO) Profiles
 - i. IDP-INITIATED SLO
 - ii. SP-INITAITED SLO

Note: When you did this for the guest portal you only selected the first option (SP-INITIATED SSO). That's because the capabilities of the guest portal only allows SSO from the ISE SP. The guest portal also doesn't have logout capability. With the Sponsor portal it can initiate a logout. The same can be done from the IDP side of things. My Devices and Certificate Provisioning Portals can use this as well (if configured in the environment)



Step 11 Click Next

- Step 12 Under Assertion Lifetime click Next
- Step 13 Under Assertion Creation click Configure Assertion Creation
- Step 14 Under Identity Mapping, click Next
- Step 15 Under Attribute Contract > Extend the Contract
 - a. Enter memberOf with default Attribute Name Format and click Add (DON'T MISS IT!)

Note: This is needed to send back to the ISE Sponsor Portal the group member info. This is used to configure Sponsor group mappings. This can also be used with the Certificate Provisioning Portal

b. Enter mail with default Attribute Name Format and click Add (DON'T MISS IT!)

Note: This is needed to send back to the ISE Sponsor Portal the email address information, which is used for filtering of the Pending Approvals list for self-registered guests

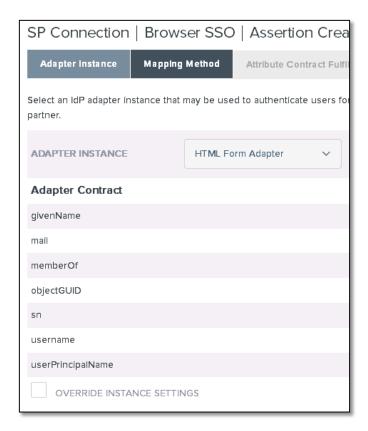


ISE_2.1_Guest_

Step 16 Click Next

Step 17 Under Authentication Source Mapping, click Map New Adapter Instance

Step 18 Select **HTML Form Adapter**



Step 19 Click Next

Step 20 Under Mapping Method choose the middle option at the bottom of the page

USE ONLY THE ADAPTER CONTRACT VALUES IN THE SAML ASSERTION	RETRIEVE ADDITIONAL ATTRIBUTES FROM A DATA STORE INCLUDES OPTIONS TO USE ALTERNATE DATA STORES AND/OR A FAILSAFE MAPPING	RETRIEVE ADDITIONAL ATTRIBUTES FROM MULTIPLE DATA STORES USING ONE MAPPING
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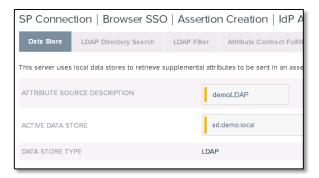
Step 21 Click Next

Step 22 Under Attribute Sources & User Lookup click Add Attribute Source

Step 23 Under Data Store enter the following:

a. Attribute Source Description: demoLDAP

b. Active Data Store: select ad.demo.local



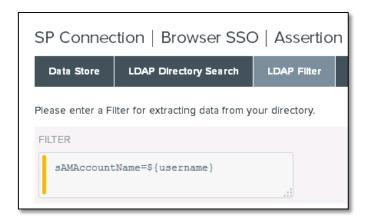
Step 24 Click Next

Step 25 Under LDAP Directory Search enter the Base DN as OU=HCC,DC=demo,DC=local



Step 26 Click Next

Step 27 Under LDAP Filter, enter sAMAccountName=\${username}



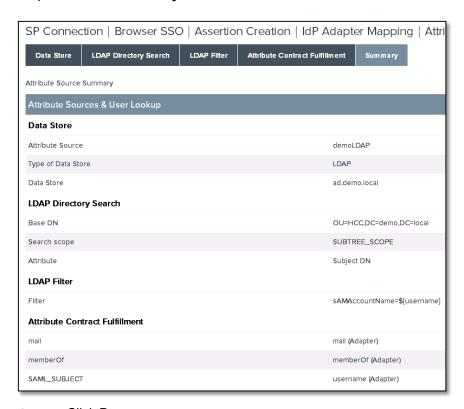
Step 28 Click Next

Step 29 Under Attribute Contract Fulfillment choose the following options:



Step 30 Click Next

Step 31 Validate Summary



- Step 32 Click Done.
- Step 33 Under Attribute Sources & User Lookup, click Next
- Step 34 Under Failsafe Attribute Source, click Next
- Step 35 Under Attribute Contract Fulfillment select the following:
 - a. For Attribute Contract: SAML_SUBJECT
 - i. Source: Adapter

ii. Value: username

b. For Attribute Contract: mail

i. Source: Text

ii. Value: no mail address

c. For Attribute Contract: memberOf

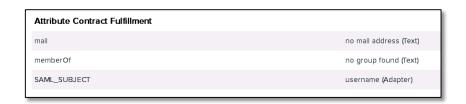
i. Source: Text

ii. Value: no group found



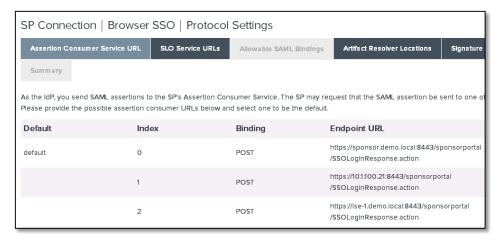
Step 36 Click Next

Step 37 Validate Summary (this is the info different form prior summary)



- Step 38 Click Done
- Step 39 Under Authentication Source Mapping, Click Next
- Step 40 Validate Summary
- Step 41 Click Done
- Step 42 Under Assertion Creation, click Next
- Step 43 Under Protocol Settings, click Configure Protocol Settings.

Note: Under Assertion Consumer Service URL there should be 3 entries already populated. These are the referrer URLs that refer SSO events from ISE SP to the IdP. Notice the sponsor.demo.local (this is the Easy URL FQDN you configured under the Sponsor Portal Settings (if this is missing then you will need to go back to the step for that and add it back in, then change the portal to use the Sponsor sequence, save it, go back into the portal settings and change it back to use Ping, save it and then re-export the Metadata for ISE as this URL is contained in that file. If you are missing all 3 then cancel out of this config, close the browser tab, logout and log back into ping to start over.



Step 44 Click Next

Step 45 Under SLO Service URLs you will see 1 redirect, this is used for logout on the Sponsor Portal, click Next



Step 46 Under Allowable SAML Bindings, uncheck ARTIFACT and SOAP



Step 47 Click Next

Step 48 Under Signature Policy click Next



Step 49 Click Next

- Step 50 Under Encryption Policy click Next
- Step 51 Validate Summary
- Step 52 Click Done
- Step 53 Under Protocol Settings validate the settings and click Next



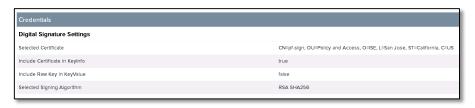
- Step 54 Validate Summary Page and click Done
- Step 55 Under Browser SSO click Next
- Step 56 Under Credentials, click Configure Credentials
- **Step 57** Under Digital Signature Settings choose the following:
 - a. Choose Signing Certificate

b. Check Include the certificate in the signature



Step 58 Click Next

Step 59 Validate Summary and click Next



Step 60 Click Done

Step 61 Under Credentials Click Next

Step 62 Under Activation & Summary change Connection Status to Active



Step 63 Scroll to the bottom and click Save

You have now completed configuration of the PingFederate IdP to use with the ISE SP Sponsor Portal.

☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.

Lab Exercise 1.3: Configure PingFederate IdP for ISE Sponsor Portal						

Lab Exercise 1.4: Finalize configuration of ISE IdP and Sponsor settings

Exercise Description

In this exercise you will export the MetaData information from the Guest Webauth & Sponsor Portal SP configurations. Import the IdP information into ISE to work with the portals. Finalize the ISE IdP configuration for ISE and configure the sponsor portal for the IdP Groups.

Exercise Objective

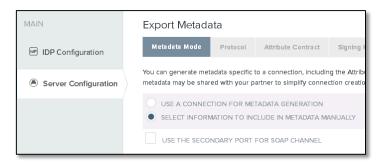
In this exercise, your goal is to complete the following tasks to setup PingFederate to work ISE.

- Export metadata information from Ping
- Import metadata info into ISE for the portals
- Finalize the ISE IdP configuration for PingFederate
- Configure ISE sponsor portal for IdP Group Mappings.

Exercise Steps

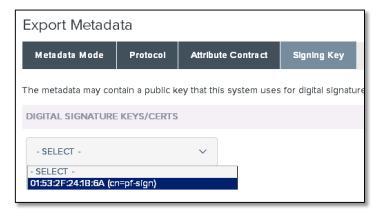
You will now export the Metadata information for the Guest Web Auth and Sponsor Portal SP configurations from Ping IdP to import onto ISE.

- **Step 1** From the Admin PC, launch **Firefox** to go to https://pf.demo.local:9999/pingfederate/app and login with admin/ISEisC00L
- Step 2 On PingFederate, Navigate to Server Configuration > Administrative Functions > Metadata Export
- Step 3 Under Metadata Mode, use Select Information to include in metadata manually



- Step 4 Click Next
- Step 5 Under Protocol, click Next
- Step 6 Under Attribute Contract, click Next

Step 7 Under Signing Key, select from the pull down



Step 8 Click Next

Step 9 Under Metadata Signing, select the Signing Certificate and Include this Certificate Public Key

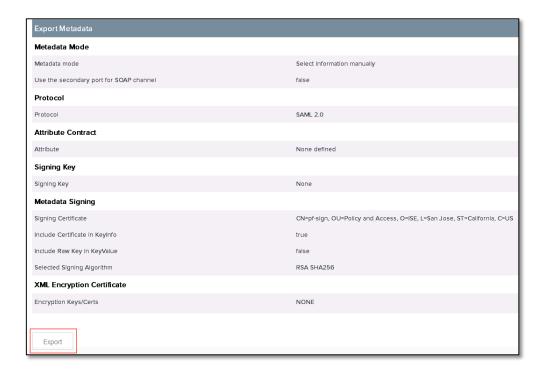


Step 10 Click Next

Step 11 Under XML Encryption Certificate, click Next

Step 12 Validate the Summary Page

Step 13 Click Export and save off the Metadata.xml file



Step 14 Click Done

Now that you have completed export of the metadata information on the IdP you will now import this information onto ISE and finalize the ISE IdP entry for PingFederate.

Step 15 Use Firefox to go to https://ise.demo.local and login with admin/ISEisC00L

Step 16 Navigate to Administration > Identity Management > External Identity Sources > SAML Id Providers > PingFederate

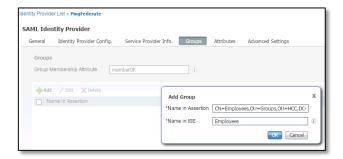
Step 17 Import the IdP Metadata File

- a. Select Identity Provider Config
- b. Click Browse and choose the metadata.xml file you exported from Ping



Step 18 Select the Groups tab, here you will configured the groups to use from Ping

- a. Enter Group Membership Attribute: memberOf
- b. Click Add
 - i. Name in Assertion: (value coming from SAML IdP)
 CN=Employees,OU=Groups,OU=HCC,DC=demo,DC=local
 - ii. Name in ISE: Employees
- c. Click OK



Step 19 Select the **Attributes** tab, here you will enter the info needed to receive email attribute from Ping users to use with the Sponsor Portal pending accounts filtered list.

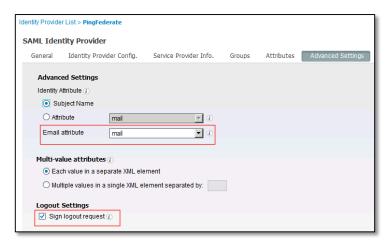
- a. Click Add
- b. Enter Name in Assertion: mail, the other field for Name in ISE will fill automatically
- c. Click OK



Step 20 Select the **Advanced Settings** Tab, this is where we map the email attribute and choose the Logout Settings

a. Under Identity Attribute choose Email attribute: mail

b. For Logout Settings check the box for Sign logout request



Step 21 Click Save

You have now completed configuration of the PingFederate IDP on ISE. Next you will configure your Sponsor Group settings for user groups and to filter your list of Pending accounts to only those destined to the specific sponsor.

Step 22 Navigate to Work Centers > Guest Access > Configure > Sponsor Groups > ALL_ACCOUNTS

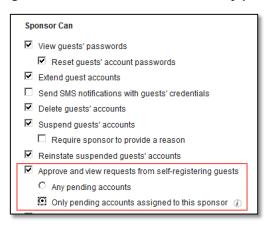
Step 23 Configure your Sponsor Group to work with the PingFederate Employee Groups

- a. Click on Members...
- b. From the Available User Groups, Select the PingFederate:Employees
- c. Click the arrow to move the group to the Selected User Groups
- d. Click OK



Next will configure the sponsor group to only see those self-registered guest pending accounts that are designated for them (the guest enters the sponsors email address under person being visited).

Step 24 Under the section for Sponsor Can > Approve and view requests from self-registering guests section check the box for Only pending accounts assigned to this sponsor



Step 25 Click Save under the Sponsor Group

You have now finished setting up the ISE IdP and Sponsor Group settings. In the next exercise you will use the Guest and Sponsor Portals to see how they work the configured features.

☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.

Lab Exercise 1.5: Guest Web Auth & Sponsor Portal Usage with SAML SSO features

Exercise Description

Now that you have configured PingFederate and ISE for the settings needed to use SAML SSO with the ISE Guest Web Auth and Sponsor Portals. Plus configured the necessary settings in the sponsor portal and groups. You are ready to try out the SSO portal access and see the filtered pending accounts. In this exercise you will access the Guest Web Auth and Sponsor Portals using SSO, generate some self-registered guest accounts that require approval and then access the sponsor portal to see how the filtering options works.

In these tests we will be using the test portal URL for the guest portal as its not required to use a real client connection through a Network Access Device. This saves time and complexity on setup. If you're interested in trying real clients in guest flow this can be done in our general guest lab or through cisco dCloud.

Exercise Objective

In this exercise, your goal is to complete the following tasks to learn how the new portal and sponsor group options work.

- Access the Guest and Sponsor Portals using SAML
- Create self-registered accounts requiring approval
- · Validate the pending approval filtering

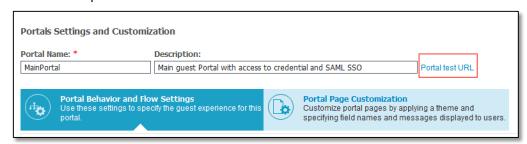
Exercise Steps

Access the guest portal using PingFederate SAML SSO.

Step 1 From the Admin PC, launch Firefox to go to https://ise-1.demo.local and login with admin/ISEisC00L

Step 2 Access the Guest Portal and test

- a. Navigate to Work Centers > Guest Access > Configure > Guest Portals
- **b.** Choose the **Main Portal** you created.
- c. At the top of the screen click on the Portal Test URL

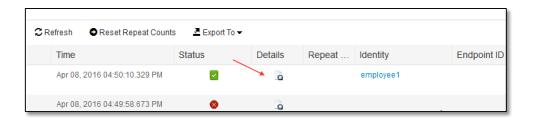


Note: A new browser window will launch. This portal gives you the option to login to the normal credentialed portal (with guest, internal or external users (AD/LDAP). It also includes a new option available at the bottom of the page, this button for Employee Login is linked to the additional portal you created that uses PingFederate as an authentication method.



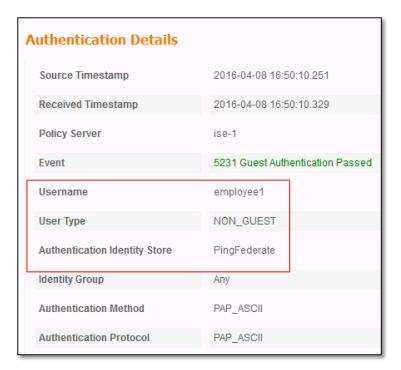
- **d.** Click on the **employee login button** and you're redirected to a PingFederate portal, login with **employee1/ISEisC00L.**
- e. Close the browser window and try the process again. You'll notice this time that you don't need to enter the credentials, you go directly to the success screen. This SSO token will now carry over to other ISE portals that the user is allowed access to with this authentication method.

Step 3 Navigate to Operations > RADIUS Live Log



Note: Although we are not working with real client devices you can still see a RADIUS live log of your login to the portal. It missing information such as IP and MAC Address because there is no real client or authentication on a NAD.

Step 4 Click on employee1 **details** and notice that the user is a NON_GUEST type of account coming from PingFederate



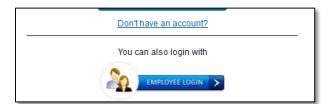
For your reference: An authorization policy that could used to differentiate access depending on the type of user hitting the Web Auth Portal. Notice how the PingFederated ID source can be chosen under other conditions.



You have completed a SAML SSO login.

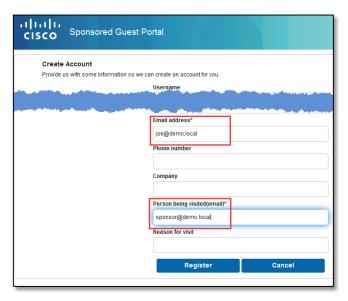
Step 5 Now lets create some self-registered guest accounts to use with our filtered list of Sponsor Portal Pending Accounts

- a. Access the Main Portal using the test URL again.
- b. Click on the Don't have an account link



- c. Enter in the minimum to make an account
 - i. Guest email address: joe@demo.local
 - ii. Person being visited: sponsor@demo.local
 - iii. Click Register

d. Repeat above this time using the following values



- i. Click Don't have an account again
- ii. Guest email address: rob@demo.local
- iii. Person being visited: sponsor1@demo.local
- iv. Click Register

Step 6 Lets now discover the options available for the Sponsor Portal around SAML login, logout and filtering of the guest pending accounts.

- a. Navigate to http://sponsor.demo.local (there is a bookmark for this under ise).
- **b.** You are presented with a SAML login (if you didn't login with the guest portal from before). Login with **sponsor/ISEisC00L**
- c. Navigate to **Pending Accounts (1)**, notice there is a request from <u>joe@demo.local</u> (the one for rob is not listed)
- **d.** Click on the username to see the details. Notice the person being visited is sponsor@demo.local



e. Signout of the Sponsor Portal in the upper right by clicking on the Welcome Sponsor

This performed a SLO (Single Logout) of the SAML portal through ISE

- f. Login as sponsor1/ISEisC00L
- g. Click on Pending Accounts (1)

h. Click on the username to get details for the account. Notice this time the account is for **rob** who is visiting **sponsor1**

The ability to filter the list of pending accounts depending on the Sponsor (person being visited) email address is limited to configurations where you are integrating with SAML provider that provides the email address or internal sponsor accounts on ISE. In ISE 2.1 it is not supported to retrieve this attribute for filtering from direct integration with AD/LDAP. This support should be added in ISE 2.2

You have now completed working with the new features of SAML portals with ISE 2.1.

☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.

Lab Exercise 1.6: Log information for troubleshooting and debugging

Exercise Description

In this exercise will look at some of the logs available to you to help in troubleshooting and debugging issues with SAML Portals specifically around some of the issues seen here in this lab.

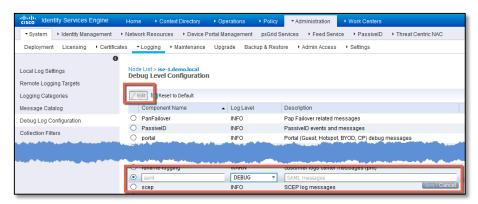
Exercise Objective

In this exercise, your goal is to learn about some of the different issues seen when troubleshooting Guest SAML Portal and Sponsor filtered pending accounts list.

- Access the ISE CLI
- Validate the good messages and possible bad messages

Exercise Steps

- Step 1 Navigate to Operations > RADIUS Live Log
- Step 2 Set ISE to debug on SAML
 - a. On ISE, Navigate to Administration > System > Logging > Debug Log Configuration > ise-1
 - b. Find the Component Name: saml
 - c. Select the radial
 - d. Click Edit at the top of the page to change it



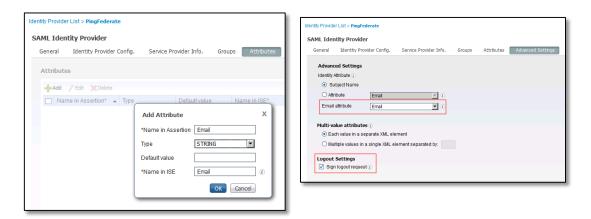
- e. Click Save
- Step 3 Login to the ISE CLI
 - a. Using Putty SSH open ISE
 - b. Login as admin/ISEisC00L
- Step 4 Type show logging application ise-psc.log
- Step 5 Hit Enter
- **Step 6** Search for sponsor@demo.local using /sponsor@demo.local

Issue1: Not receiving filtered list of pending accounts

This log shows that it is receiving an attribute of 'mail' but its not configured on ISE. This was seen when I had the following screens configured as Email when PingFederate was sending it as 'mail'

I found this by searching for the e-mail address of my sponsor as they weren't receiving a list of filtered pending accounts

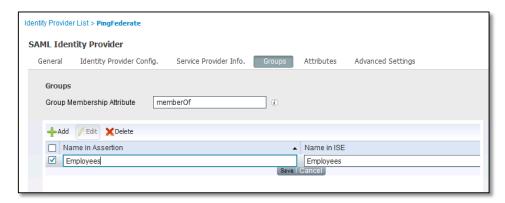
2016-04-06 02:58:18,587 DEBUG [http-bio-10.1.100.21-8443-exec-10][] cpm.saml.framework.impl.SAMLAttributesParser -::::-[parseAttributes] Delimeter not configured, Attribute=<mail> add value=<sponsor@demo.local>



Issue2: Unable to login to the Sponsor Portal

This issue was seen when the group mapping was not configured correctly. ISE was receiving memberOf value CN=Employees,OU=Groups,OU=HCC,DC=demo,DC=local but it was configured on ISE as Employees, the value should be CN=Employees,OU=Groups,OU=HCC,DC=demo,DC=local

2016-04-06 02:58:18,587 DEBUG [http-bio-10.1.100.21-8443-exec-10][] cpm.saml.framework.impl.SAMLAttributesParser -::::-[parseAttributes] Found attribute name : memberOf 2016-04-06 02:58:18,587 DEBUG [http-bio-10.1.100.21-8443-exec-10][] cpm.saml.framework.impl.SAMLAttributesParser -::::-[parseAttributes] Delimeter not configured, Attribute=<m emberOf> add value=<CN=Employees,OU=Groups,OU=HCC,DC=demo,DC=local>



☑ End of Exercise: You have successfully completed this exercise. Proceed to next section.