

Welcome to Cisco Collaboration Customer Success



We are customer-obsessed

We deliver personalized adoption experiences to win hearts and minds, so that you achieve more than you thought possible with Cisco Webex.



How we drive value with you

- Accelerate your ROI
- Be your trusted advisor
- Be your voice

Virtual

Your Cisco customer success manager isn't just for launch. They will guide you through your projects, and stay with you throughout your Cisco journey.

In person

Let's get together regularly to level set on your business objectives and goals. We'll join you on-site to launch Webex to your people with a bang and raise awareness of new features.

Digital assets

We've got Webex essentials eBooks to guide your people as they start. cs.co/webexadoption

Or, join our online classes to learn how to get the most out of the Webex products. cs.co/onlineclasses



Empowering you to succeed



| Need help with: | Resources |
|-----------------------------------|---|
| Your Invoice | <p>Workspace or contact the collector on your invoice.</p> <p>If billed by a Cisco partner, please contact the phone number provided on your invoice for assistance: cisco.com/cisco/psn/web/workspace</p> |
| Product how-to and new features | <p>How-to articles, videos, and new release info: help.webex.com</p> <p>30-minute public sessions: cisco.com/go/quickclass</p> <p>Purchase comprehensive training: gotomarket.cisco.com/DBE</p> |
| Technical issues | cs.co/technicalsupport |
| Site and service status | status.webex.com |
| Resources for developers | <p>developer.cisco.com/site/collaboration/</p> <p>Open a support case: apphub.webex.com</p> <p>Cisco Webex App Hub email: devsupport@webex.com</p> |
| Third-party integrations and bots | apphub.webex.com |