

Customer Support - Software

Software Licensing Support:

If you have support questions about Software Licensing, open a case via [Support Case Manager](#) (SCM).

To learn more on how to open a case in SCM, click [here](#).

Product Support: Technical Assistance Center (TAC)

For Technical Support questions, please contact Cisco TAC:

[Worldwide Support Contacts](#)

EA Workspace Support

- ✓ For Collaboration EA Support, contact EA Collaboration Operations (collab-ela-support@cisco.com)
- ✓ For Security EA 1.0 Suite questions, contact EA Security Operations (secela-ops@cisco.com)
- ✓ For Security EA 2.0 & Choice EA Suites questions, open a case via [Support Case Manager](#) (SCM).
- ✓ For Cisco ONE, Cisco DNA, and Data Center EA questions, open a case via [Support Case Manager](#) (SCM).
- ✓ For EA Workspace access or Smart Account questions, open a case via [Support Case Manager](#) (SCM). To learn more on how to open a case in SCM, click [here](#).