



Cisco Software: Smart Account Creation and Setup

Customers

Software Training Curriculum for Customers

[Live Training Schedule](#)

Activity	Time	Role Description	Managing Application
Cisco Software: Capability Overview for Customers	45 minutes	<ul style="list-style-type: none">All Customer Roles	N/A
Cisco Software: Smart Account Create and Setup for Customers	1 hour	<ul style="list-style-type: none">All Customer Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: Smart Account Administration for Customers	1 hour	<ul style="list-style-type: none">All Customer Roles involved with Smart Accounts as Admins and Users	Cisco Software Central (CSC)
Cisco Software: Smart Licensing Management with Smart Accounts	1 hour	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	Smart Software Manager (SSM)
Cisco Software: Classic Licensing Management with Smart Accounts	30 minutes	<ul style="list-style-type: none">Software license and purchasing approverLicense administration and management	License Registration Portal (LRP)
Cisco Software: EA Workspace	1 hour	<ul style="list-style-type: none">EA Management	EA Workspace



Learn about:

- How to Get a Smart Account in Cisco Software Central (CSC)
- How to Setup your Smart Account in Cisco Software Central (CSC)
- How to Get Access to an Existing Smart Account

Agenda

- 1 [Smart Account Types](#)
- 2 [Get a Smart Account](#)
- 3 [Request Access to an Existing Smart Account](#)
- 4 [Smart Account Roles](#)

Smart Account Types

What is a Smart Account?

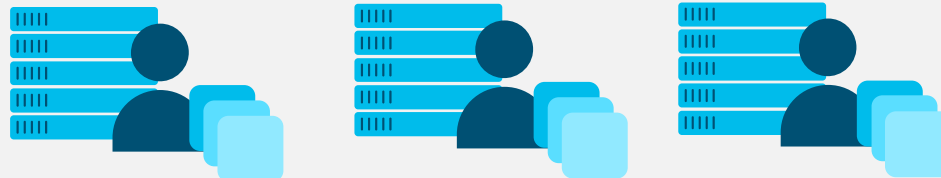


Customer Smart Account

- Where licenses are deposited and managed
- Can be managed by customer directly, designated VAR or authorized party through SSM or LRP
- Account Administrators – manages users access and privileges
- Administrator of account can view and make changes to licenses, review logs, track purchases, etc.

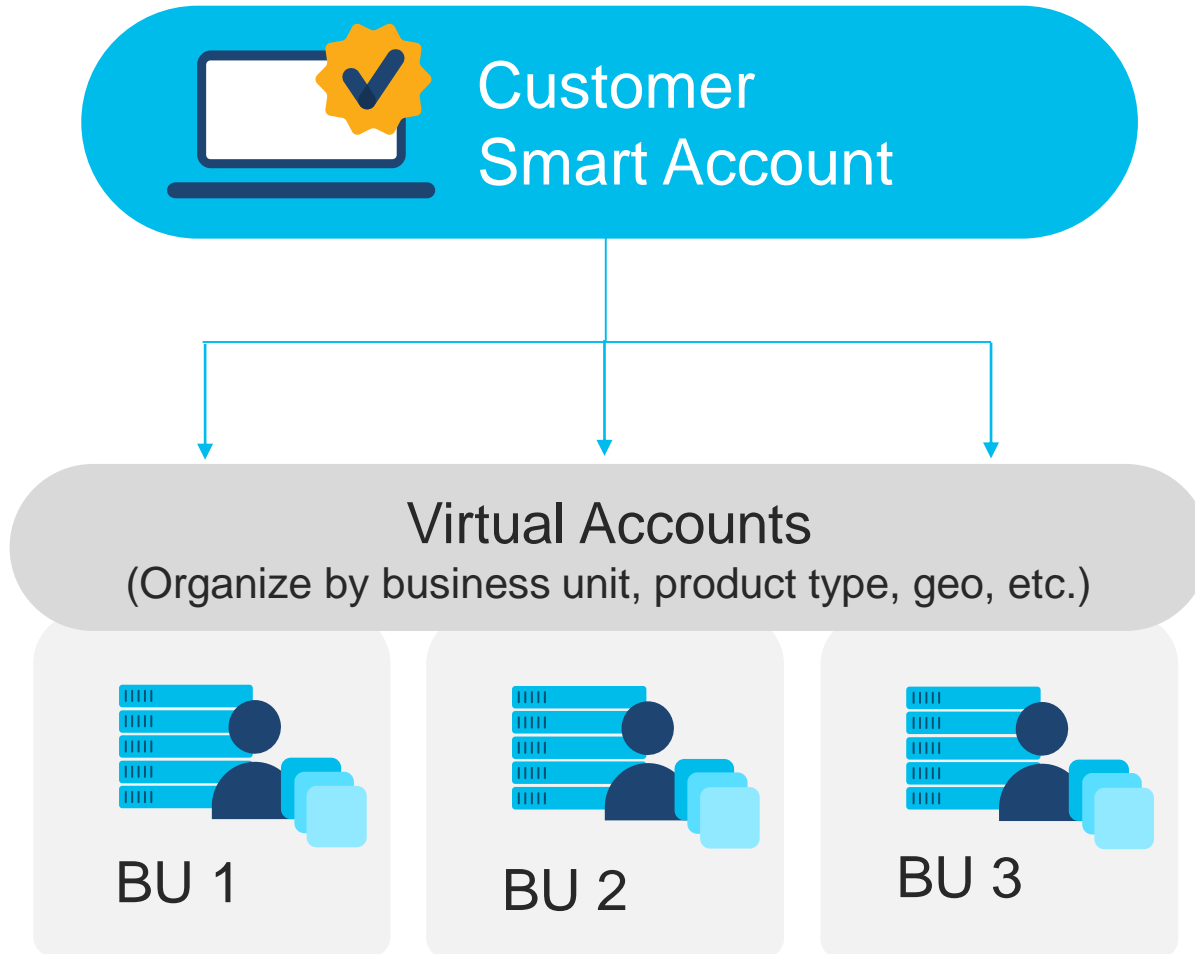
Virtual Accounts

(Organize by business unit, product type, geo, etc.)



Virtual Accounts

Create Asset Pools with your Smart Accounts using Virtual Accounts



Organize your licenses the way you want with Virtual Accounts

Virtual Accounts can be set up by business unit, product, geography or other destination - you decide what works best for your organization.

The result: Better utilization and more efficient planning.

How to get a Smart Account



Get a Smart Account

- 1 Go to Cisco Software Central – software.cisco.com
- 2 Select “Get a smart account” and complete the steps
- 3 Automatic email is sent to Customer SA administrator



Get access to an existing SA

- 1 Go to Cisco Software Central – software.cisco.com
- 2 Select “Create Access to an Existing Smart Account”
- 3 Enter Domain to notify SA Administrators

Access Smart Licensing, Classic PAK Licensing & Enterprise Notification Licensing through Cisco Software Central (<https://software.cisco.com>)

Get a Smart Account

Cisco Software Central (CSC)

Create a Smart Account

- 1 Access the new Software Portal: Cisco Software Central (CSC) – software.cisco.com
- 2 Go to **Administration** and then click on **Get a Smart Account**

Cisco Demo Customer Smart Account

Download & Upgrade

Software Download
Download new software or updates to your current software

eDelivery
Get fast electronic fulfillment of software, licenses, and documentation

Version Upgrade using MCE New
Order major upgrades to software such as Unified Communications
Product Upgrade Tool (PUT) ⚠️

Upgradeable Products
Browse a list of all available software updates.

Network Plug and Play

Plug and Play Connect
Device management through Plug and Play Connect portal

Learn about Network Plug and Play
Training, documentation and videos

License

Traditional Licensing
Generate and manage PAK-based and other device licenses, including demo licenses

Smart Software Licensing
Track and manage Smart Software Licenses.

Enterprise Agreements
Generate and manage licenses from Enterprise Agreements.

View My Consumption
View all my customers based on smart accounts

Order

Buy Directly from Cisco
Configure, price, and order Cisco products, software, and services. Available to partners and to customers with a direct purchasing agreement.

End User License and SAAS Terms
Cisco software is not sold, but is licensed to the registered end user. The terms and conditions provided govern your use of that software. Read them here.

Administration

All Users:

- Get a Smart Account**
Create a Smart Account for your company or organization
- Request Access to an Existing Smart Account**
Submit a request for access to a Smart Account
- Manage Smart Account**
Modify the properties of your Smart Accounts and associate individual Cisco Accounts with Smart Accounts.
- Learn about Smart Accounts**
Access documentation and training.

Additional for Partners:

- Request a Partner Holding Account**
Request a holding account used to transfer assets to customers
- Request a Smart Account for your Customer**
You initiate the account request, and your customer will approve it
- Manage Pending Smart Accounts**
View the properties of Smart Accounts requested on behalf of Customers and Smart Accounts

Cisco Software Central (CSC)

Create a Smart Account

- 1 **Create a Smart Account**
Information will be shown pre-populated from the **Cisco ID**.
- 2 There will be a space to update profile in another window.
- 3 (Optional) You can edit the **Account Name** and **Account Domain** prefix which will be used to identify the account.
- 4 (Optional) A Pop-up will appear allowing to **Edit Account Domain**.
 - 4.1 1) Option will show:
 - Add a Prefix to the Domain:
 - a) Which you will be able to add a new prefix.
 - b) Add a note to Cisco Approver
 - 4.2 2) Option will show:
 - Use a Different Domain
 - a) Change the Account Domain
 - b) Add a Note to Cisco Approver
- 5 Click "Create Account" Button

1 **Create a Smart Account**

Create a Smart Account so your organization can use Smart Licensing, and to organize your Cisco assets.

Confirm Your Cisco Profile Info

The account will be associated to your Cisco.com profile. Please confirm that it is up to date:

Full Name:	Andrew George Blair
Email Address:	andrewgb@cisco.com
Cisco ID:	andrewgb
Phone:	0
Organization:	Cisco Systems, Inc.
Address:	NO ADDRESS LINE1, 0, 0, 0, UNITED STATES

2 **Update Profile**

Choose an Account Name and Address

Please provide the name, domain and address for the account.

* Account Name: **3** Cisco Systems, Inc

* Account Domain: **4** cisco.com Edit
This identifier is used to uniquely identify the account.

Organization	CISCO SYSTEMS INC
Headquarters:	170 W TASMAN DR, SAN JOSE, CA 95134, UNITED STATES Edit

5 **Create Account** Cancel

4.1 **Edit Account Domain**

Each account must have a unique domain. There are two options for editing the domain.

Option:
Add a Prefix to the Domain

You can add a prefix to the domain in order to make it unique. This will have to be approved by Cisco.

* Prefix:
[] cisco.com

* Note to Cisco Approver:
[]

10 character minimum 655 remaining

Sent to a Cisco support agent for approval

Ok Cancel

4.2 **Edit Account Domain**

Each account must have a unique domain. There are two options for editing the domain.

Option:
Use a Different Domain

You can choose a different domain, as long as it isn't in use. This will have to be approved by Cisco.

* Account Domain:
[]

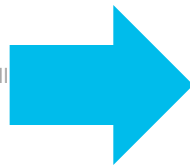
For example, "cisco.com"

* Note to Cisco Approver:
[]

10 character minimum 1000 remaining

Sent to a Cisco support agent for approval

Ok Cancel



Account name and Account domain must be unique against existing Smart Account

Cisco Software Central (CSC)

Create a Smart Account - Edit Account Headquarters.

- 1 If needed you can Edit the Account Headquarters
 - 2 Select any of the prepopulated options
- OR.
- 3 Search for them via the specified parameters. (Organization, Address, City etc.)
- Click on “OK” Button.

Create a Smart Account

Create a Smart Account so your organization can use Smart Licensing, and to organize your Cisco assets.

Confirm Your Cisco Profile Info

The account will be associated to your Cisco.com profile.
Please confirm that it is up to date:

Full Name: Andrew George Blair
Email Address: andrewgb@cisco.com
Cisco ID: andrewgb
Phone: 0
Organization: Cisco Systems, Inc.
Address: NO ADDRESS LINE1, 0, 0, 0, UNITED STATES

[Update Profile](#)

Choose an Account Name and Address

Please provide the name, domain and address for the account.

* Account Name:
* Account Domain:
This identifier is used to uniquely identify the account.
Organization: CISCO SYSTEMS INC
Headquarters: 170 W TASMAN DR, SAN JOSE, CA 95134, UNITED STATES [Edit](#)

[Create Account](#)

[Cancel](#)

Edit Account Headquarters

You can choose a different address, or add a new address for the organization. [Add a New Address](#)

Organization	Address	City	State	Zip / Postal	Country	Level	
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>		
<input type="radio"/>	Foobar Industries	31 Spooner St.	Quahog	Rhode Island	02802	United States	1
<input type="radio"/>	Foobar Industries	725 Spooner St.	Quahog	Rhode Island	02802	United States	2
<input type="radio"/>	Foobar Industries	18 Main St.	Quahog	Rhode Island	02802	United States	2
<input type="radio"/>	Foobar Industries	20 Main St.	Quahog	Rhode Island	02802	United States	3
<input type="radio"/>	Foobar Industries	100 Crossway Ave.	Quahog	Rhode Island	02802	United States	3

[OK](#) [Cancel](#)

If you don't find appropriate address, you can add a new one.

Cisco Software Central (CSC)

Create Customer Smart Account – Matching existing account

*(Optional)

Smart Account Creation: Matching Existing Account

If the account name and domain matches with an existing account, you will be displayed the existing account that you can Create access to.

1 Select “**Create Access to an Existing Account**” Option.

2 Search for Account via “**Account, System, or Organization Address**”

3 Select the correct **Organization’s Account**.

4 Add notes for the approver to know

5 Click the “**Send Create**” Button.

An Account Already Exists at this Domain

A Smart Account that is pending approval already exists at the domain "cisco.com". Each account must have a unique domain. If you know who has requested that account, you can ask them to give you access to it when it is activated. Or you can choose a different domain, as long as it isn't in use. This will have to be approved by Cisco. If you need assistance with this issue, please [open a case](#).

Option:

1

2 Rather than create a new account, you can add an existing one. This will have to be approved by the administrator of the account.

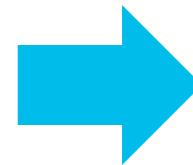
Account	Domain	Organization
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>
<input type="radio"/> Cisco Demo Customer Smart Account	demo.cisco.com	CISCO SYSTEMS INC 170 W TASMAN DR SAN JOSE, CA, UNITED STATES
<input type="radio"/> Security Cisco Systems, Inc.	sbg.cisco.com	CISCO SYSTEMS INC 170 W TASMAN DR SAN JOSE, CA, UNITED STATES
<input type="radio"/> Sterling River	eodb3.cisco.com	CISCO SYSTEMS INC 2348 LIDA DR MOUNTAIN VIEW, CA, UNITED STATES

3

4
10 character minimum 655 remaining

Sent to the administrator of the account for approval

5



If you don't find appropriate address, you can add a new one.

Cisco Software Central (CSC)

Create Customer Smart Account – Completion

- 1 Complete account creation by clicking on the “Create Account” Button.

Create a Smart Account

Create a Smart Account so your organization can use Smart Licensing, and to organize your Cisco assets.

Confirm Your Cisco Profile Info

The account will be associated to your Cisco.com profile.
Please confirm that it is up to date:

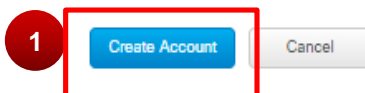
Full Name:	Andrew George Blair
Email Address:	andrewgb@cisco.com
Cisco ID:	andrewgb
Phone:	0
Organization:	Cisco Systems, Inc.
Address:	NO ADDRESS LINE1, 0, 0, 0, UNITED STATES

[Update Profile](#)

Choose an Account Name and Address

Please provide the name, domain and address for the account.

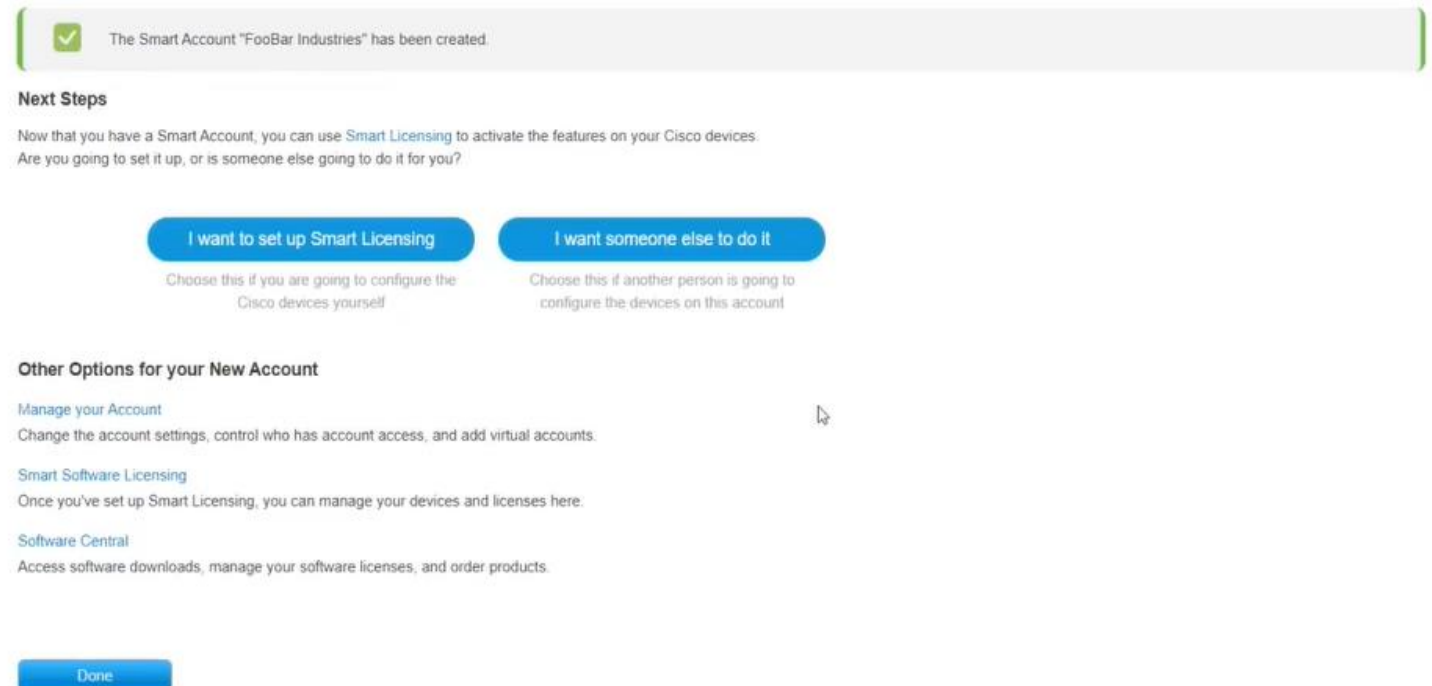
* Account Name:	<input type="text" value="Cisco Systems, Inc."/>
* Account Domain:	cisco.com Edit <i>This identifier is used to uniquely identify the account.</i>
Organization	CISCO SYSTEMS INC
Headquarters:	170 W TASMAN DR, SAN JOSE, CA 95134, UNITED STATES Edit



Cisco Software Central (CSC)

Create Customer Smart Account – Smart Account Creation Complete

- 1 Confirmation page will load. And the **Smart Account has been created.**



The screenshot shows a confirmation page for a newly created Smart Account. At the top, a green checkmark icon is followed by the text: "The Smart Account 'FooBar Industries' has been created." Below this, the section "Next Steps" is titled, followed by the text: "Now that you have a Smart Account, you can use [Smart Licensing](#) to activate the features on your Cisco devices. Are you going to set it up, or is someone else going to do it for you?" Two blue buttons are presented: "I want to set up Smart Licensing" and "I want someone else to do it". Below the first button is the text: "Choose this if you are going to configure the Cisco devices yourself". Below the second button is the text: "Choose this if another person is going to configure the devices on this account". The section "Other Options for your New Account" is titled, followed by three links: "Manage your Account" (with subtext: "Change the account settings, control who has account access, and add virtual accounts."), "Smart Software Licensing" (with subtext: "Once you've set up Smart Licensing, you can manage your devices and licenses here."), and "Software Central" (with subtext: "Access software downloads, manage your software licenses, and order products."). At the bottom of the page is a blue "Done" button.

Request Access to an Existing Smart Account

Cisco Software Central (CSC)

Request Access to an Existing Smart Account

- 1 A link to **Request Access to an existing Smart Account** is available to the Users.

Cisco Demo Customer Smart Account

Download & Upgrade

[Software Download](#)
Download new software or updates to your current software

[eDelivery](#)
Get fast electronic fulfillment of software, licenses, and documentation

[Version Upgrade using MCE](#) **New**
Order major upgrades to software such as Unified Communications
[Product Upgrade Tool \(PUT\)](#) ⚠️

[Upgradeable Products](#)
Browse a list of all available software updates.

Network Plug and Play

[Plug and Play Connect](#)
Device management through Plug and Play Connect portal

[Learn about Network Plug and Play](#)
Training, documentation and videos

License

[Traditional Licensing](#)
Generate and manage PAK-based and other device licenses, including demo licenses

[Smart Software Licensing](#)
Track and manage Smart Software Licenses.

[Enterprise Agreements](#)
Generate and manage licenses from Enterprise Agreements.

[View My Consumption](#)
View all my customers based on smart accounts

Order

[Buy Directly from Cisco](#)
Configure, price, and order Cisco products, software, and services. Available to partners and to customers with a direct purchasing agreement.

[End User License and SAAS Terms](#)
Cisco software is not sold, but is licensed to the registered end user. The terms and conditions provided govern your use of that software. Read them here.

Administration

All Users:

- [Get a Smart Account](#)
Create a Smart Account for your company or organization
- 1** [Request Access to an Existing Smart Account](#)
Submit a request for access to a Smart Account
- [Manage Smart Account](#)
Modify the properties of your Smart Accounts and associate individual Cisco Accounts with Smart Accounts.
- [Learn about Smart Accounts](#)
Access documentation and training.

Additional for Partners:

- [Request a Partner Holding Account](#)
Request a holding account used to transfer assets to customers
- [Request a Smart Account for your Customer](#)
You initiate the account request, and your customer will approve it
- [Manage Pending Smart Accounts](#)
View the properties of Smart Accounts in 'Pending' status requested on behalf of Customers and take actions to activate the Smart Accounts

Cisco Software Central (CSC)

Create Access to an Existing Smart Account

1 Verify your information is correct

2 **(Optional) Update Profile:** Click on the link

1 Write the **Account Domain Identifier**.

Request Access to an Existing Smart Account

Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access.

Your Profile

Your Cisco.com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to [update your profile](#), do it now.

1

Company / Organization Name:	Cisco Systems, Inc.
Full Name:	Andrew George Blair
Email Address:	andrewgb@cisco.com
Cisco ID:	andrewgb
Phone:	

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:

3

e.g. company.com

Submit

Cisco Software Central (CSC)

Create Access to an Existing Smart Account

- 4 Submit a **reason for requesting access**
- 2 Click on “**Send Request**” button.

Smart Account Domain Identifier

Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:

* Account Domain Identifier:

Account Name: QATestingCreateAccountHolding

Account Type: **4** HOLDING

* Reason For Request:

I want to have access to this account

10 character minimum 963 remaining

When submitted, the request will be sent to the Smart Account Administrator, who will review and determine the outcome of your request.

Requesting Access to an Existing Smart Account

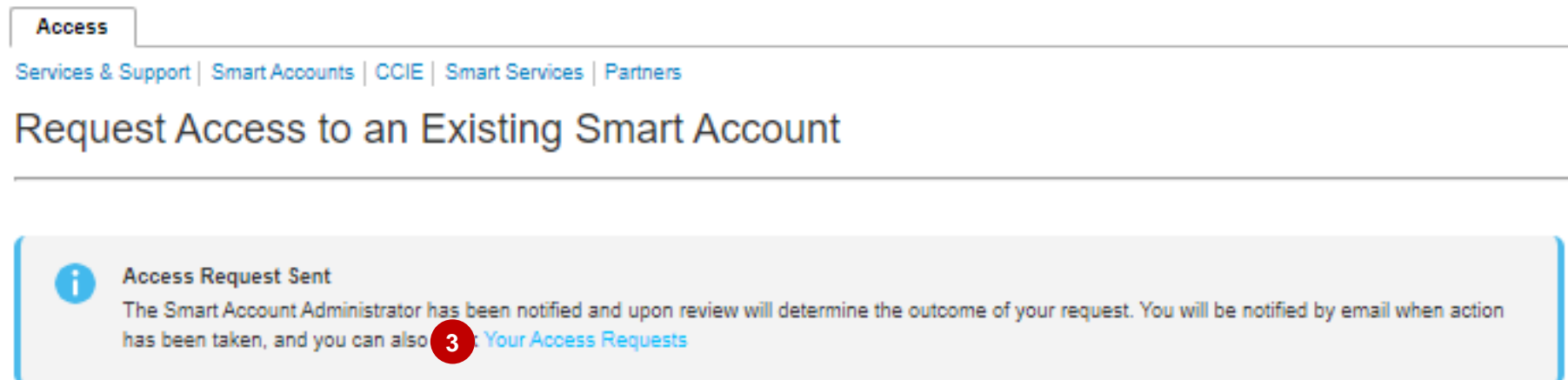
Create Customer Smart Account – Account Domain Identifier

The Smart Account Administrator will be notified and upon review will determine the outcome of the request.

2 An Email notification will be sent to your Cisco ID when this has been done.

3 You can also track your requests in the link “Your Access Request”.

Submit a “Reason for request” for the Smart Account Administrator to review the access request.



The screenshot shows a web page with a breadcrumb trail: [Access](#) | [Services & Support](#) | [Smart Accounts](#) | [CCIE](#) | [Smart Services](#) | [Partners](#). The main heading is "Request Access to an Existing Smart Account". Below this is a light blue notification box with an information icon (i) and the text: "Access Request Sent. The Smart Account Administrator has been notified and upon review will determine the outcome of your request. You will be notified by email when action has been taken, and you can also [3 Your Access Requests](#)".

Smart Account Roles

Customer Smart Account Roles

Smart Account Administrator	Virtual Account Administrator
Manages all aspects of the Smart Account and its Virtual Accounts. The Smart Account Administrator can view and manage license inventory for the entire Smart Account, and also perform Account management activities.	Similar to the Smart Account Administrator, but limited to selected Virtual Accounts. Can perform license management activities and also User management for selected Virtual Accounts.
Smart Account User	Virtual Account User
Similar to a Smart Account Admin, this role allows access to all Virtual Accounts. A Smart Account User can perform licensing activities, but cannot create new Virtual Accounts or perform User management activities.	Similar to a Smart Account User, but is limited to the Virtual Account the User is assigned to – they can perform license management activities, but cannot add new users to their assigned Virtual Account.

Customer Smart Account Roles

Partner and Customer Smart Account Roles

Smart Account Creator is automatically provided the Smart Account Administrator role.

User Roles	Capabilities in CSC	Capabilities in SSM	Capabilities in EA Workspace	Capabilities in LRP
Smart Account Approver	<ul style="list-style-type: none"> Edit/View Account Properties View Users at Smart Account & Virtual Account Level View / Accept Noifications View Event Logs 	<ul style="list-style-type: none"> No access 	<ul style="list-style-type: none"> No access 	<ul style="list-style-type: none"> No access
Smart Account Administrator	<ul style="list-style-type: none"> Edit / View Account Properties Add / Edit / Delete Virtual Accounts Add / Edit / Delete Users (at SA and VA level) View / Accept Noifications View Event Logs 	<ul style="list-style-type: none"> Can perform all activities in Smart Software Manager at Smart Account Level and Virtual Account Level 	<ul style="list-style-type: none"> Can perform all activities in EA Workspace linked to the Smart Account they have access to 	<ul style="list-style-type: none"> Can perform all activities in LRP linked to the Smart Account they have access to
Smart Account User	<ul style="list-style-type: none"> View Account Properties View Virtual Accounts View Users (at SA and VA level) View Noifications View Event Logs 	<ul style="list-style-type: none"> Can perform all activities in Smart Software Manager at Smart Account Level and Virtual Account Level 	<ul style="list-style-type: none"> Can perform all activities in EA Workspace linked to the Smart Account they have access to 	<ul style="list-style-type: none"> Can perform all activities in LRP linked to the Smart Account they have access to
Virtual Account Administrator	<ul style="list-style-type: none"> View Account Properties View Assigned Virtual Accounts Add / Edit / Delete Users (capability to add Virtual Account Admins or Virtual Account Users) View Noifications View Event logs (restricted to assigned VAs) 	<ul style="list-style-type: none"> Can perform all activities in SSM for the Virtual Accounts they have access to 	<ul style="list-style-type: none"> Can perform all activities in EA Workspace linked to the Virtual Account they have access to 	<ul style="list-style-type: none"> Can perform all activities in LRP linked to the Virtual Account they have access to
Virtual Account User	<ul style="list-style-type: none"> View Account Properties View Assigned Virtual Accounts View Users (only those linked to assigned VAs) View Noifications View Event Logs (restricted to assigned VAs) 	<ul style="list-style-type: none"> Can perform all activities in SSM for Virtual Accounts they have access to 	<ul style="list-style-type: none"> Can perform all activities in EA Workspace linked to the Virtual Account they have access to 	<ul style="list-style-type: none"> Can perform all activities in LRP linked to the Virtual Account they have access to

Account Management for Customer Smart Accounts is done within CSC
License management and activation is done in SSM

For more detailed information, go to the [Smart Accounts Roles Training](#)

Grant Partner Access to Manage Smart Account

You can grant Partners access to manage your Smart Account and your licenses by adding them as a User. There are 4 user roles that you can assign Partners to:

Role	Access Level	Select this when...
Smart Account Administrator	Partners can view and manage license inventory for the entire Smart Account, and can also perform Account management activities.	You can select this option if only one Partner will be managing your entire Smart Account, and also if the Partner needs to manage Users and Virtual Accounts on your behalf.
Virtual Account Administrator	Partners can view and manage licenses only in specific Virtual Account(s) for which they have been granted access. Partners can also manage Users in the assigned Virtual Account(s).	You can select this option if the Partner will be managing licenses in specific Virtual Account(s) but not within all the Virtual Accounts. Please note that the Partner will also be able to manage Users for the assigned Virtual Account(s).
Smart Account User	Partners can view and manage license inventory for the entire Smart Account.	You can select this option if the Partner will be managing your entire Smart Account, but you would like to keep control over the Account management activities (adding/deleting Virtual Accounts and User management).
Virtual Account User	Partners can view and manage license inventory for assigned Virtual Account(s).	You can select this option if the Partner will be managing licenses within a particular Virtual Account, but you would like to keep control over adding or deleting Users within that Virtual Account.

Please note that by authorizing a Partner User to access your Smart Account, you implicitly acknowledge that it will enable the Partner User to access all the information within the Smart Account that includes Licenses, Devices, etc. In addition, please note that as a Customer you are responsible for all the actions performed by your Partners, which includes any licensing transactions as well.

Customer Support

Submitting Cases

Software Licensing Support:

If you have support questions about Software Licensing, open a case via [Support Case Manager \(SCM\)](#).

To learn more on how to open a case in SCM, click [here](#).

Product Support: Technical Assistance Center (TAC)

For Technical Support questions, please contact Cisco TAC: [Worldwide Support Contacts](#)

Additional Resources for End Customers

Location	Description
http://cisco.com/go/smartaccounts http://cisco.com/go/smartlicensing	Cisco Smart Accounts Overview Cisco Smart Software Licensing Overview
Training Schedule Orderable Smart Licensing SKU List	Additional Software training and informational resources
Cisco Software: Capability Overview for Customers	Cisco Software Overview: Smart Accounts, Smart Licensing, Cloud/ SaaS and EA
Cisco Software: Smart Account Create and Setup for Customers	How to Create and set up a Smart Account.
Cisco Software: Smart Account Administration for Customers	How to manage a Smart Account in terms of Virtual Accounts, Users, User Groups, etc.
Cisco Software: Smart Licensing Management with Smart Accounts	Smart Licensing Management in Smart Software Manager
Cisco Software: Classic Licensing Management with Smart Accounts	Classic Licensing Management in the License Registration Portal
Cisco Software: EA Workspace	EA Workspace E2E Training Guide
Smart Account Leading Practices - Customers	Smart Accounts Leading Practices for End Customers
Create Customer Smart Account Quick Reference Guide	Quick step-by-step guide on how to initiate a Create for a Customer Smart Account
Complete Customer Smart Account Setup Quick Reference Guide	Quick step-by-step guide on how to complete the setup for a Customer Smart Account
Getting Started with Smart Accounts Quick Reference Guide	Quick guide on how to create a Customer Smart Account in Cisco Software Central (CSC)
Assign a Partner to Manage Account on your Behalf Quick Reference Guide	Quick step-by-step guide on how a Customer can assign a Partner to manage their Smart Account
Create Access to an Existing Smart Account	Quick step-by-step guide on how to Create access to an existing Smart Account
LRP Main User Guide	<ul style="list-style-type: none"> - License Registration Portal Main User Guide
Virtual Account Custom Tagging Quick Guide	<ul style="list-style-type: none"> - How to add Custom Tags to Virtual Accounts
Cisco Software: User Groups Quick Guide	<ul style="list-style-type: none"> - How to create User Groups in a Customer Smart Account

Questions?





Version History (October 2019)

Slide #	Details	Release
13, 28, 36,	If the company headquarters/ address information appears incorrect or incomplete, please click here to open a case with the Customer Registry support team.	October 5th
31, 38	Removed the Transaction based auto VA creation flag, as it's not visible to Customers/Partners anymore.	October 15th

Version History (November 2019)

Slide #	Details	Release
11, 12, 19, 22, 24, 25, 35	User Interface changes in the Smart Account Create and Setup Process	November 2019

Version History (April 2020)

Slide #	Details	Release
49	User interface changes in the Manage Smart Accounts page	April 10th 2020

Version History (May 2020)

Slide #	Details	Release
56	Modified Support slide to include Support Case Manager	May 2020

Version History (June 2020)

Slide #	Details	Release
All slides	PPT format update/refresh	June 2020