

Cisco Licensing 101 Training

Frequently Asked Questions



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Many of your questions may be answered by our self-serve licensing content. You can find short videos on how to perform transactions on the [Cisco Licensing Support video channel](#). We also have advanced conceptual courses on various licensing topics at [Cisco Licensing Channel](#). Step-by-step documents are also available for [common licensing transactions](#).

Licensing Questions

Q. Do classic licenses under LRP also have virtual accounts assigned to them?

A. Yes, in LRP portal, you should see the same Smart Account/ Virtual Account structure, with each PAK's and classic licenses being assigned within that particular virtual account. You also have an option to filter out those PAK's and classic licenses tied to a certain virtual account, within the LRP.

Q. Is there a scenario where I have to register my device in a smart account for its license to show up in the smart account? How does that work ?

A. Yes, this is the actual foundational idea of standard smart licensing. When you are moving from classic licenses to Smart via DLC-Device led conversion process, once you register the device to the smart account/ virtual account, those licenses will show up in Smart Licensing Portal (CSSM). There is also a scenario where devices were ordered via disti-stocking orders. You have to register the devices using tokens generated from the virtual account, in order to see the licenses being present in the CSSM.

Q. Question about license conversion: When you convert a traditional license to a smart license, you also implicitly switch to a subscription model. How long is the subscription valid after conversion? Are there different ones for the ISE, the Nexus switch and the ASR router?

A. Every license is different and not all classic licenses are subscription based, some licenses can still be perpetual after conversion. This needs to be verified with the sales rep or regional-PSS.

Q. What should we do if we have no access to slido during the course?

A. You should mention the challenges in the participant chat window during a course.

Q. SLR is important for military or even KRITIS customers. Why is it abolished for some products? For instance, Nexus only supports SLP.

A. Moving forward, the idea is to move into a mechanism where the devices either have direct communication, or proxy-based communication, even if once in a while. Product-specific BU's have decided to proceed down that road. We do not have much information as to why this is done, but eventually, you'd find fewer product lines supporting SLR/PLR (Though it is not going to completely vanish, at least for sometime).

Q. Nexus only supports SLP as of version 10.2(1) and above. Are there any efforts to implement SLR here as well?

A. For older Nexus switches (Brownfield- where nexus moves from an older version to SLP-enabled version), SLR is available. For Greenfield Nexus switches (new purchases which are 10.2 (1) and above), they won't support SLR.

Q. How can licenses be traced if the UDI and processor id of a device differ?

A. Smart License management within the Smart Account and smart portals have got nothing to do with processor ID. It's only the UDI information which is relevant, since that is used to ensure a unique device with unique serial number is linked to a virtual account for license consumption. Once the devices are registered to the smart account, you can see the UDI _SN information under Inventory > Product Instances > Find the UDI information & search using the same, click on the device and you should be able to see the licenses that are being used by that particular serial number.

Q. Is there an advanced session?

A. We are planning further advanced licensing sessions for the future. If you are a Partner or Cisco Internal, you can keep track of the available courses at [Partner Operational Readiness](#) site (requires VPN). If you are a customer, you can view upcoming courses on Cisco Communities, [here](#).

Q. How long is my subscription valid after I convert a perpetual license to a smart license. In other words, when do I have to renew the license?

A. Every license is different and not all classic licenses are subscription based, some licenses can still be perpetual after conversion. This needs to be verified with the sales rep or regional-PSS.

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