

IP "callingParty" changed to xxxxxxxxxxxxxx  
IP "callingPartyDeviceName" changed to xx.x.xxx.xx  
IP changed to "xx.x.xxx.x"  
External number changed to xxxxxxxxxxxxxx

**Call from external number xxxxxxxxxxxxxx to service number 4476, call routed to agent extension 4051**

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63796: Jun 06 12:52:32.409 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.NewCallEvent {
  eventSequence           = 2062
  lineCallManagerID      = 1
  lineID                  = 188314
  lineHandleSpecified    = true
  deviceName              = RP-4476-GEN
  callCallManagerID      = 1
  callLegID               = 24144476
  globalCallManagerID    = 1
  callID                  = 3500793
  callingParty            = xxxxxxxxxxxxxx
  calledParty             = 4476
  originalCalledParty     = 4476
  state                   = 2
  origin                  = 3
  userData                = null
  auxiliaryData           = 1
  farEndpointCallManagerID = 1
  farEndpointType         = 2
  reason                  = 1
  callingPartyName        =
  calledPartyName         = Service Nummer 4476
  originalPartyName       = Service Nummer 4476
  lastRedirectingParty    =
  lastRedirectingPartyName =
  callingPartyDeviceName  = xx.x.xxx.xx
  bRemoteInUse            = false
  parentCallManagerID     = 0
  parentCallID            = 0
  bPrivacy                 = false
  mediaDeviceName         =
  mediaResourceId          = 0
  unModifiedCallingParty  = xxxxxxxxxxxxxx
  unModifiedCalledParty   = 4476
  unModifiedOriginalCalledParty = 4476
  unModifiedLastRedirectingParty =
  callingPartyPi          = true
  callingPartyNamePi      = true
  calledPartyPi           = true
  calledPartyNamePi       = true
  originalCalledPartyPi   = true
  originalCalledPartyNamePi = true
  lastRedirectingPartyPi  = true
  lastRedirectingPartyNamePi = true
  unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName =
  count               = 0
  sizeofElement       = 2
  }
  unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = Service Nummer 4476
  count               = 19
  sizeofElement       = 2
  }
  unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = Service Nummer 4476
  count               = 19
  sizeofElement       = 2
  }
  unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName =
  count               = 0
  sizeofElement       = 2
  }
  unicodeCallingPartyLocale = 3
  unicodeCalledPartyLocale = 3
  unicodeOriginalCalledPartyLocale = 3
}
```

```
unicodeLastRedirectingPartyLocale = 1
callingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition =
voiceMailbox =
numberType = 2
}
calledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-Genesys
voiceMailbox =
numberType = 4
}
originalCalledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-Genesys
voiceMailbox =
numberType = 4
}
lastRedirectingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition =
voiceMailbox =
numberType = 0
}
ctiCallType = 0
```

```

callingPartyIpAddr           = 195035146
farEndLineIdDN              =
farEndLineIdPartition       =
callPresentable             = true
featurePriority              = 1
globalizedCallingParty      = YYYYYYYYYYYYYY
callingPartyIpAddr_v6       = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode = 2
bIsRolloverCall             = false
uniqueProtocolCallReference = 0000000000356AF901706A5C00000000
cgpnHuntMemberDN           =
cgpnHuntMemberPartition     =
cgpnPatternUsage            = 2
cdpnPatternUsage            = 2
}
63797: Jun 06 12:52:32.409 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.NewCallEvent
63798: Jun 06 12:52:32.409 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
  eventSequence              = 2063
  lineCallManagerID         = 1
  lineID                     = 188314
  callCallManagerID         = 1
  callLegID                  = 24144476
  state                      = 2
  cause                      = 0
  farEndpointSpecified      = true
  farEndpointCallManagerID  = 1
  farEndpointType           = 2
  fwdDestinationAddress     = null
  reason                     = 1
  callingParty               = YYYYYYYYYYYYYY
  callingPartyName           =
  calledParty                = 4476
  calledPartyName           = Service Nummer 4476
  originalParty              = 4476
  originalPartyName         = Service Nummer 4476
  lastRedirectingParty       =
  lastRedirectingPartyName  =
  callingPartyDeviceName    = xx.x.xxx.xx
  mediaDeviceName           =
  mediaResourceID           = 0
  bRemoteInUse              = false
  bPrivacy                   = false
  callSelectStatus          = 0
  unModifiedCallingParty    = YYYYYYYYYYYYYY
  unModifiedCalledParty     = 4476
  unModifiedOriginalCalledParty = 4476
  unModifiedLastRedirectingParty =
  callingPartyPi            = true
  callingPartyNamePi        = true
  calledPartyPi             = true
  calledPartyNamePi         = true
  originalCalledPartyPi     = true
  originalCalledPartyNamePi = true
  lastRedirectingPartyPi    = true
  lastRedirectingPartyNamePi = true
  unicodeCallingPartyName   = com.cisco.cti.protocol.UnicodeString {
    uncodedisplayName =
    count              = 0
    sizeofElement     = 2
  }
  unicodeCalledPartyName   = com.cisco.cti.protocol.UnicodeString {
    uncodedisplayName = Service Nummer 4476
    count              = 19
    sizeofElement     = 2
  }
  unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodedisplayName = Service Nummer 4476
    count              = 19
    sizeofElement     = 2
  }
  unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodedisplayName =
    count              = 0
    sizeofElement     = 2
  }
  unicodeCallingPartyLocale = 3
}

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unicodeCalledPartyLocale      = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 1
callingPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      =
voiceMailbox   =
numberType     = 2
}
calledPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 4
}
originalCalledPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 4
}
lastRedirectingPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      =
voiceMailbox   =
numberType     = 0
```

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}
fwdDestinationPartyDNInfo          = com.cisco.cti.protocol.PartyDNInfo {
sipUrl                             = com.cisco.cti.protocol.SIPUrl {
user                               =
host                               =
port                               = 0
transportTye                       = 0
urlType                            = 0
}
unModifiedsipUrl                   = com.cisco.cti.protocol.SIPUrl {
user                               =
host                               =
port                               = 0
transportTye                       = 0
urlType                            = 0
}
partition                          =
voiceMailbox                       =
numberType                         = 0
}
callingPartyIpAddr                 = 195035146
overallCallSecurityStatus          = 1
globalizedCallingParty             = YYYYYYYYYYYYYY
callingPartyIpAddr_v6              = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode       = 2
bIsConsultSetupByRollover         = false
bCallClearedByHuntList             = false
cgpnHuntMemberDN                  =
cgpnHuntMemberPartition           =
cdpnHuntMemberDN                  =
cdpnHuntMemberPartition           =
cgpnPatternUsage                  = 2
cdpnPatternUsage                  = 2
currentCalledPartyDeviceName       =
}
63799: Jun 06 12:52:32.409 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63800: Jun 06 12:52:32.410 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.NewCallEvent[2062]
63801: Jun 06 12:52:32.410 CEST %JTAPI-CTI-7-UNK: (P1-GENESYSTEST) {Line:RP-4476-GEN:4476:PART-
Genesys:(1,188314)|Call:[GCID=(3500793/1),CID=24144476]} NewCall [ state=OFFERING auxData=1
destCM=1 destType=EXTERNAL unCg=yyyyyyyyyyyyyy unCd=4476 unOrigCd=4476 unLRP= cg=yyyyyyyyyyyyyy
cgN= ed=4476 edN=Service Nummer 4476 orig=4476 origN=Service Nummer 4476 lrp= lrpN=
origin=INBOUNDEXTTERNAL reason=DIRECTCALL activeTone=0 devN=RP-4476-GEN RIU=false Priv=false
Select=0 CgPI=True CgNPI=True CdPI=True CdnPI=True OrigPI=True OrigNPI=True LRPPI=True
LRPNPI=True UcodeCgPN= Locale = 3 UcodeCdpN= Service Nummer 4476 Locale = 3 CgIP =
xx.x.xxx.xx CgIPv6 = 0:0:0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyyyyCdInfo=000Url=
000CdNType= 4CgInfo=000Url= 000CgPNTType= 2 Pre=true Priority=1
UniqueIdentifier=0000000000356AF901706A5C00000000 cgHuntDN=: cdHuntDNnull:null cgPat=2 cdpat=2
pCall=null CallType=0 ]
63802: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) getCallManager()
Creating new Call/CallManager
63803: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK: ProviderImpl.findExternalAddress
creating new address for yyyyyyyyyyyyyyy type 2
63804: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:Adding reference to external addresses
yyyyyyyyyyyyyy in partition addrType 2 in hashtable
63805: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK: ProviderImpl.findExternalAddress
creating new address for 4476 type 4
63806: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:Adding reference to external addresses 4476
in partition PART-Genesys addrType 4 in hashtable
63807: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->IDLE CurIng :yyyyyyyyyyyyyy::2 Cured :4476:PART-Genesys:1 LRP :null ing
:yyyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4476:PART-Genesys:1 Moding :yyyyyyyyyyyyyy::2
63808: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1 CallActiveEv
[#5970] Cause:106 CallCtlCause:0 CiscoCause:0 FeatReason:12
63809: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:[4476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE]creating internal connection for 4476:PART-Genesys:1
63810: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1 ConnCreatedEv
4476:PART-Genesys:1 [#5971] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
63811: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:{
CcnCall=Call:[GCID=(3500793/1),CID=24144476] Connection=[4476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE: creating new Connection for CCNCall }
63812: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Initializing to OFFERING for 4476:PART-Genesys:1 Cause=CAUSE_NORMAL Reason= 1
63813: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1 ConnInProgressEv
4476:PART-Genesys:1 [#5972] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12

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63814: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 4476:PART-Genesys:1 [#5973] Cause:100 CallCtlCause:100 CiscoCause:0
FeatReason:12
63815: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:[yyyyyyyyyyyyyyy::2/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE]creating external connection for yyyyyyyyyyyyyyy::2
63816: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
yyyyyyyyyyyyyyy::2 [#5974] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
63817: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:{
CcnCall=Call:[GCID=(3500793/1),CID=24144476] Connection=[yyyyyyyyyyyyyyy::2/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE: creating new Connection for CCNCall }
63818: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 5 events with METACODE 128
63819: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 1 observers
63820: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.queueEvents: queuing
asynchronously
63821: Jun 06 12:52:32.410 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): queuing
com.cisco.jtapi.JtapiCallEventSet
63822: Jun 06 12:52:32.410 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent[2063]
63823: Jun 06 12:52:32.410 CEST %JTAPI-CTI-7-UNK:(P1-GENESYSTEST) {Line:RP-4476-GEN:4476:PART-
Genesys:(1,188314)|Call:[GCID=(3500793/1),CID=24144476]} CallStateChanged [ state=OFFERING
cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1 unCg=yyyyyyyyyyyyyyy unCd=4476
unOrigCd=4476 unLRP= cg=yyyyyyyyyyyyyyy cgN= ed=4476 edN=Service Nummer 4476 orig=4476
origN=Service Nummer 4476 lrp= lrpN= origin=INBOUNDEXTERNAL reason=DIRECTCALL activeTone=0
devN=RP-4476-GEN RIU=false Priv=false Select=0 CgPI=True CgNPI=True CdPI=True CdNPI=True
OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN= Locale = 3 UcodeCdPN= Service
Nummer 4476 Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 = 0:0:0:0:0:0:0:0 LineIdDn = Parti = globCg
= yyyyyyyyyyyyyyyCdInfo=000Url= 000CdNType= 4CgInfo=000Url= 000CgPNTType= 2fwdInfo=000Url=
000FwdNT= 0 Pre=true Priority=1 UniqueIdentifier=0000000000356AF901706A5C00000000 cgHuntDN=:
cdHuntDN: cgPat=2 cdpat=2 ]
63824: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
63825: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE) CallManager.processCallStateChange:Handling STATE_OFFERING for 4476:PART-Genesys:1
63826: Jun 06 12:52:32.410 CEST %JTAPI-CTI-7-UNK:{ALL EXTERNAL ADDRESSES|Call:(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE} ExternalCallStateChanged [ state=PROCEEDING cause=100 processEvent=
reason =1 ]
63827: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE) Handling External STATE_PROCEEDING for yyyyyyyyyyyyyyy::2
63828: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnConnectedEv
yyyyyyyyyyyyyyy::2 [#5975] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
63829: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnEstablishedEv yyyyyyyyyyyyyyy::2 [#5976] Cause:100 CallCtlCause:100 CiscoCause:0
FeatReason:12
63830: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 2 events with METACODE 129
63831: Jun 06 12:52:32.410 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 1 observers
63832: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.queueEvents: queuing
asynchronously
63833: Jun 06 12:52:32.410 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): queuing
com.cisco.jtapi.JtapiCallEventSet
63834: Jun 06 12:52:32.410 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyyyyyy::2 Cured:4476:PART-Genesys:1 LRP :null ing
:yyyyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4476:PART-Genesys:1 Moding :yyyyyyyyyyyyyyy::2
63835: Jun 06 12:52:32.411 CEST %JTAPI-MISC-7-
UNK:com.cisco.jtapi.RouteAddressCallObserver@4fe04fe0: no callback registered for Routing
63836: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): delivering JCES[5]
63837: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents()
63838: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]delivering to callChangedEvent
63839: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents() completed
63840: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): delivering JCES[2]
63841: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents()
63842: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]delivering to callChangedEvent
63843: Jun 06 12:52:32.411 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents() completed
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63844: Jun 06 12:52:32.471 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [Thread-352] (P1-
GENESYSTEST) Request: getAddress( 4476 )Partition = PART-Genesys
63845: Jun 06 12:52:32.471 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [Thread-352] (P1-
GENESYSTEST) Request: getAddress( 4476 )Partition = PART-Genesys
63846: Jun 06 12:52:32.471 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [Thread-352] [[4476:PART-
Genesys:1/(P1-GENESYSTEST) GCID=(1,3500793)->ACTIVE]->OFFERED]Request: redirect(94476,
REDIRECT_NORMAL, DEFAULT_SEARCH_SPACE,
CALLED_ADDRESS_UNCHANGED,REDIRECT,,null,REDIRECT_WITHOUT_MODIFIED_CALLING_PARTY,1)
63847: Jun 06 12:52:32.471 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [Thread-352] (P1-
GENESYSTEST) Request: getPartitionAddresses
63848: Jun 06 12:52:32.471 CEST %JTAPI-JTAPI-7-UNK:[[4476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->OFFERED] creating redirectConnAddedSemaphore
63849: Jun 06 12:52:32.471 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) [Thread-352] sending:
com.cisco.cti.protocol.CallRedirectRequest {
    sequenceNumber          = 455
    lineCallManagerID       = 1
    lineID                  = 188314
    callLegCallManagerID    = 1
    callLegID               = 24144476
    redirectAddress         = 94476
    unconditional           = false
    callingSearchSpace      = 0
    calledAddressOption     = 0
    redirectReason          = 0
    preferredOriginalCalledParty =
    modifiedCallingParty    = null
    modifiedCallingPartyReason = 0
    facCode                 =
    cmcCode                 =
    featurePriority         = 1
}
63850: Jun 06 12:52:32.478 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.NewCallEvent {
    eventSequence           = 2064
    lineCallManagerID       = 1
    lineID                  = 188346
    lineHandleSpecified    = true
    deviceName              = RP-94476-GEN
    callCallManagerID      = 1
    callLegID               = 24144477
    globalCallManagerID    = 1
    callID                  = 3500793
    callingParty            = YYYYYYYYYYYYYY
    calledParty             = 94476
    originalCalledParty     = 4476
    state                   = 2
    origin                  = 3
    userData                = null
    auxiliaryData           = 1
    farEndpointCallManagerID = 1
    farEndpointType        = 2
    reason                  = 6
    callingPartyName        =
    calledPartyName         = Service Nummer 94476
    originalPartyName       = Service Nummer 4476
    lastRedirectingParty    = 4476
    lastRedirectingPartyName = Service Nummer 4476
    callingPartyDeviceName  = xx.x.xxx.xx
    bRemoteInUse            = false
    parentCallManagerID    = 0
    parentCallID           = 0
    bPrivacy                = false
    mediaDeviceName        =
    mediaResourceId         = 0
    unModifiedCallingParty  = YYYYYYYYYYYYYY
    unModifiedCalledParty   = 94476
    unModifiedOriginalCalledParty = 4476
    unModifiedLastRedirectingParty = 4476
    callingPartyPi         = true
    callingPartyNamePi     = true
    calledPartyPi          = true
    calledPartyNamePi      = true
    originalCalledPartyPi  = true
    originalCalledPartyNamePi = true
    lastRedirectingPartyPi = true
    lastRedirectingPartyNamePi = true
    unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
    unicodedisplayName =
```

```
count = 0
sizeofElement = 2
}
unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 94476
count = 20
sizeofElement = 2
}
unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 4476
count = 19
sizeofElement = 2
}
unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 4476
count = 19
sizeofElement = 2
}
}
unicodeCallingPartyLocale = 3
unicodeCalledPartyLocale = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
}
partition =
voiceMailbox =
numberType = 2
}
calledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
}
partition = PART-Genesys
voiceMailbox =
numberType = 0
}
originalCalledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
}
partition = PART-Genesys
voiceMailbox =
numberType = 4
```



```

}
lastRedirectingPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 4
}
ctiCallType    = 0
callingPartyIpAddr = 195035146
farEndLineIdDN  =
farEndLineIdPartition =
callPresentable = true
featurePriority = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6 = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode = 2
bIsRolloverCall = false
uniqueProtocolCallReference = 0000000000356AF901706A5D00000000
cgpnHuntMemberDN =
cgpnHuntMemberPartition =
cgpnPatternUsage = 2
cdpnPatternUsage = 2
}
63851: Jun 06 12:52:32.479 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.NewCallEvent
63852: Jun 06 12:52:32.484 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
eventSequence      = 2065
lineCallManagerID = 1
lineID             = 188346
callCallManagerID = 1
callLegID         = 24144477
state              = 2
cause             = 0
farEndpointSpecified = true
farEndpointCallManagerID = 1
farEndpointType    = 2
fwdDestinationAddress = null
reason             = 6
callingParty       = YYYYYYYYYYYYYY
callingPartyName   =
calledParty       = 94476
calledPartyName   = Service Nummer 94476
originalParty     = 4476
originalPartyName = Service Nummer 4476
lastRedirectingParty = 4476
lastRedirectingPartyName = Service Nummer 4476
callingPartyDeviceName = xx.x.xxx.xx
mediaDeviceName   =
mediaResourceId   = 0
bRemoteInUse     = false
bPrivacy          = false
callSelectStatus  = 0
unModifiedCallingParty = YYYYYYYYYYYYYY
unModifiedCalledParty = 94476
unModifiedOriginalCalledParty = 4476
unModifiedLastRedirectingParty = 4476
callingPartyPi    = true
callingPartyNamePi = true
calledPartyPi    = true
calledPartyNamePi = true
originalCalledPartyPi = true
originalCalledPartyNamePi = true
lastRedirectingPartyPi = true
lastRedirectingPartyNamePi = true
}

```

```
unicodeCallingPartyName      = com.cisco.cti.protocol.UnicodeString {
  uncodisplayName =
  count           = 0
  sizeofElement   = 2
}
unicodeCalledPartyName       = com.cisco.cti.protocol.UnicodeString {
  uncodisplayName = Service Nummer 94476
  count           = 20
  sizeofElement   = 2
}
unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodisplayName = Service Nummer 4476
  count           = 19
  sizeofElement   = 2
}
unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodisplayName = Service Nummer 4476
  count           = 19
  sizeofElement   = 2
}
unicodeCallingPartyLocale    = 3
unicodeCalledPartyLocale     = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo           = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl      = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  partition      =
  voiceMailbox   =
  numberType     = 2
}
calledPartyDNInfo           = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl      = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  partition      = PART-Genesys
  voiceMailbox   =
  numberType     = 0
}
originalCalledPartyDNInfo   = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl      = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
    user      =
    host      =
    port      = 0
    transportTye = 0
    urlType    = 0
  }
  partition      = PART-Genesys
```

```

voiceMailbox      =
numberType        = 4
}
lastRedirectingPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl              = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType             = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType             = 0
}
partition          = PART-Genesys
voiceMailbox       =
numberType         = 4
}
fwdDestinationPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl              = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType             = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType             = 0
}
partition          =
voiceMailbox       =
numberType         = 0
}
callingPartyIpAddr      = 195035146
overallCallSecurityStatus = 1
globalizedCallingParty  = YYYYYYYYYYYYYY
callingPartyIpAddr_v6   = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode = 2
bIsConsultSetupByRollover = false
bCallClearedByHuntList  = false
cgpnHuntMemberDN        =
cgpnHuntMemberPartition =
cdpnHuntMemberDN        =
cdpnHuntMemberPartition =
cgpnPatternUsage        = 2
cdpnPatternUsage        = 2
currentCalledPartyDeviceName =
}
63853: Jun 06 12:52:32.485 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63854: Jun 06 12:52:32.485 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Response:
com.cisco.cti.protocol.CallRedirectResponse {
sequenceNumber = 455
result         = 0
}
63855: Jun 06 12:52:32.484 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.NewCallEvent [2064]
63856: Jun 06 12:52:32.485 CEST %JTAPI-CTI-7-UNK: (P1-GENESYSTEST) {Line:RP-94476-
GEN:94476:PART-Genesys:(1,188346)|Call:[GCID=(3500793/1),CID=24144477]} NewCall [
state=OFFERING auxData=1 destCM=1 destType=EXTERNAL unCg=yyyyyyyyyyyyyy unCd=94476
unOrigCd=4476 unLRP=4476 cg=yyyyyyyyyyyyyy cgN= ed=94476 edN=Service Nummer 94476 orig=4476
origN=Service Nummer 4476 lrp=4476 lrpN=Service Nummer 4476 origin=INBOUNDETERNAL
reason=REDIRECT activeTone=0 devN=RP-94476-GEN RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CgPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCdPN= Service Nummer 94476 Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyyyCdInfo=000Url= 000CdNType=
0CgInfo=000Url= 000CgPNType= 2 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5D00000000 cgHuntDN=: cdHuntDNnull:null cgPat=2 cdpat=2
pCall=null CallType=0 ]

```

```
63857: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
63858: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyyyyy::2 Cured :94476:PART-Genesys:1 LRP :4476:PART-
Genesys:4 ing :yyyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :94476:PART-Genesys:1 Moding
:yyyyyyyyyyyyyy::2
63859: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:[[94476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE]creating internal connection for 94476:PART-Genesys:1
63860: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
94476:PART-Genesys:1 [#5977] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:6
63861: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:{
CcnCall=Call:[GCID=(3500793/1),CID=24144477] Connection=[94476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE: creating new Connection for CCNCall }
63862: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Initializing to OFFERING for 94476:PART-Genesys:1 Cause=CAUSE_REDIRECTED Reason= 6
63863: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
94476:PART-Genesys:1 [#5978] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:6
63864: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 94476:PART-Genesys:1 [#5979] Cause:100 CallCtlCause:210 CiscoCause:0
FeatReason:6
63865: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 3 events with METACODE 130
63866: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 CallActiveEv
[#5980] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63867: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63868: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
4476:PART-Genesys:1 [#5981] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63869: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
4476:PART-Genesys:1 [#5982] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63870: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 4476:PART-Genesys:1 [#5983] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63871: Jun 06 12:52:32.485 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63872: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
yyyyyyyyyyyyyy::2 [#5984] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63873: Jun 06 12:52:32.485 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnConnectedEv
yyyyyyyyyyyyyy::2 [#5985] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63874: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnEstablishedEv yyyyyyyyyyyyyy::2 [#5986] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63875: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63876: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
94476:PART-Genesys:1 [#5987] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63877: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
94476:PART-Genesys:1 [#5988] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63878: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 94476:PART-Genesys:1 [#5989] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63879: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63880: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing
asynchronously
63881: Jun 06 12:52:32.486 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing
com.cisco.jtapi.JtapiCallEventSet
63882: Jun 06 12:52:32.486 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63883: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.queueEvents: queuing
asynchronously
63884: Jun 06 12:52:32.486 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): queuing
com.cisco.jtapi.JtapiCallEventSet
63885: Jun 06 12:52:32.486 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent[2065]
63886: Jun 06 12:52:32.486 CEST %JTAPI-CTI-7-UNK:(P1-GENESYSTEST) {Line:RP-94476-
GEN:94476:PART-Genesys:(1,188346)|Call:[GCID=(3500793/1),CID=24144477]} CallStateChanged [
state=OFFERING cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1
unCg=yyyyyyyyyyyyyy unCd=94476 unOrigCd=4476 unLRP=4476 cg=yyyyyyyyyyyyyy cgN= ed=94476
edN=Service Nummer 94476 orig=4476 origN=Service Nummer 4476 lrp=4476 lrpN=Service Nummer 4476
origin=INBOUNDEXTTERNAL reason=REDIRECT activeTone=0 devN=RP-94476-GEN RIU=false Priv=false
Select=0 CgPI=True CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True
LRPNPI=True UcodeCgPN= Locale = 3 UcodeCdPN= Service Nummer 94476 Locale = 3 CgIP =
xx.x.xxx.xx CgIPv6 = 0:0:0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyyyCdInfo=000Url=
```

```

000CdNType= 0CgInfo=000Url= 000CgPNTType= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5D00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]
63887: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
63888: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.processCallStateChange:Handling STATE_OFFERING for 94476:PART-Genesys:1
63889: Jun 06 12:52:32.486 CEST %JTAPI-CTI-7-UNK:{ALL EXTERNAL ADDRESSES|Call:(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE} ExternalCallStateChanged [ state=PROCEEDING cause=100 processEvent=
reason =6 ]
63890: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Handling External STATE_PROCEEDING for yyyyyyyyyyyy::2
63891: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyy::2 Cured :94476:PART-Genesys:1 LRP :4476:PART-
Genesys:4 ing :yyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :94476:PART-Genesys:1 Moding
:yyyyyyyyyyy::2
63892: Jun 06 12:52:32.486 CEST %JTAPI-MISC-7-
UNK:com.cisco.jtapi.RouteAddressCallObserver@1e141e14: no callback registered for Routing
63893: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[10]
63894: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()
63895: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent
63896: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): delivering JCES[3]
63897: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents()
63898: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]delivering to callChangedEvent
63899: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed
63900: Jun 06 12:52:32.486 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed
63901: Jun 06 12:52:32.665 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event :
com.cisco.cti.protocol.CallStateChangedEvent {
    eventSequence           = 2066
    lineCallManagerID       = 1
    lineID                   = 188314
    callCallManagerID       = 1
    callLegID                = 24144476
    state                    = 1
    cause                    = 0
    farEndpointSpecified    = true
    farEndpointCallManagerID = 1
    farEndpointType         = 2
    fwdDestinationAddress    = 94476
    reason                   = 6
    callingParty             = YYYYYYYYYYYYYY
    callingPartyName         =
    calledParty              = 4476
    calledPartyName         = Service Nummer 4476
    originalParty            = 4476
    originalPartyName       = Service Nummer 4476
    lastRedirectingParty     =
    lastRedirectingPartyName =
    callingPartyDeviceName   = xx.x.xxx.xx
    mediaDeviceName         =
    mediaResourceId          = 0
    bRemoteInUse            = false
    bPrivacy                 = false
    callSelectStatus        = 0
    unModifiedCallingParty   = YYYYYYYYYYYYYY
    unModifiedCalledParty    = 4476
    unModifiedOriginalCalledParty = 4476
    unModifiedLastRedirectingParty =
    callingPartyPi           = true
    callingPartyNamePi       = true
    calledPartyPi            = true
    calledPartyNamePi        = true
    originalCalledPartyPi    = true
    originalCalledPartyNamePi = true
    lastRedirectingPartyPi   = true
    lastRedirectingPartyNamePi = true
    unicodeCallingPartyName  = com.cisco.cti.protocol.UnicodeString {
    unicodedisplayName =
    count                = 0
    sizeofElement        = 2
}

```



```

user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
partition     =
voiceMailbox  =
numberType    = 0
}
fwdDestinationPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl        = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
}
partition     = PART-Genesys
voiceMailbox  =
numberType    = 0
}
callingPartyIpAddr      = 0
overallCallSecurityStatus = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6   = null
callingPartyAddressingMode = 3
bIsConsultSetupByRollover = false
bCallClearedByHuntList  = false
cgpnHuntMemberDN        =
cgpnHuntMemberPartition =
cdpnHuntMemberDN        =
cdpnHuntMemberPartition =
cgpnPatternUsage        = 2
cdpnPatternUsage        = 2
currentCalledPartyDeviceName =
}
63902: Jun 06 12:52:32.665 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63903: Jun 06 12:52:32.665 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent [2066]
63904: Jun 06 12:52:32.666 CEST %JTAPI-CTI-7-UNK: (P1-GENESYSTEST) {Line:RP-4476-GEN:4476:PART-
Genesys: (1,188314) |Call: [GCID=(3500793/1),CID=24144476]} CallStateChanged [ state=IDLE
cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=94476:PART-Genesys SecStat=1
unCg=yyyyyyyyyyyy unCd=4476 unOrigCd=4476 unLRP= cg=yyyyyyyyyyyy cgN= ed=4476 edN=Service
Nummer 4476 orig=4476 origN=Service Nummer 4476 lrp= lrpN= origin=INBOUNDEXTERNAL
reason=REDIRECT activeTone=0 devN=RP-4476-GEN RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCdPN= Service Nummer 4476 Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0:0:0 LineIdN = Parti = globCg = yyyyyyyyyyyyyCdInfo=000Url= 000CdNType=
4CgInfo=000Url= 000CgPNTYPE= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5C00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpn=2 ]
63905: Jun 06 12:52:32.666 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) getCallManager() Found
existing CallManager
63906: Jun 06 12:52:32.666 CEST %JTAPI-JTAPIIMPL-7-UNK: {(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.processCallStateChange:Handling STATE_IDLE for 4476:PART-Genesys:1
63907: Jun 06 12:52:32.666 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1
ConnDisconnectedEv 4476:PART-Genesys:1 [#5990] Cause:100 CallCtlCause:0 CiscoCause:0
FeatReason:6
63908: Jun 06 12:52:32.666 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1
CallCtlConnDisconnectedEv 4476:PART-Genesys:1 [#5991] Cause:100 CallCtlCause:210 CiscoCause:0
FeatReason:6
63909: Jun 06 12:52:32.666 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 2 events with METACODE 131

```

```
63910: Jun 06 12:52:32.666 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63911: Jun 06 12:52:32.666 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing
asynchronously
63912: Jun 06 12:52:32.666 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing
com.cisco.jtapi.JtapiCallEventSet
63913: Jun 06 12:52:32.666 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63914: Jun 06 12:52:32.666 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.queueEvents: queuing
asynchronously
63915: Jun 06 12:52:32.667 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): queuing
com.cisco.jtapi.JtapiCallEventSet
63916: Jun 06 12:52:32.667 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallObservationEndedEv event to
1 observers.
63917: Jun 06 12:52:32.667 CEST %JTAPI-JTAPI-7-UNK:CallObservationEndedEv event to
com.genesyslab.ciscocm.CcmCallObserver@2160216
63918: Jun 06 12:52:32.667 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallObservationEndedEv [#5992] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
63919: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.queueEvents: queuing
asynchronously
63920: Jun 06 12:52:32.667 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): queuing
com.cisco.jtapi.JtapiCallEventSet
63921: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[2]
63922: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()
63923: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent
63924: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): delivering JCES[2]
63925: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents()
63926: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]delivering to callChangedEvent
63927: Jun 06 12:52:32.667 CEST %JTAPI-JTAPI-7-UNK:(P1-
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304)][4476:PART-
Genesys:1]Request: getCallObservers()
63928: Jun 06 12:52:32.667 CEST %JTAPI-JTAPI-7-UNK:(P1-
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304)][4476:PART-
Genesys:1]Request: getCallObservers()
63929: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed
63930: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents() completed
63931: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@2160216): delivering JCES[1]
63932: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents()
63933: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]delivering to callChangedEvent
63934: Jun 06 12:52:32.667 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@2160216]ObserverProxy.deliverEvents() completed
63935: Jun 06 12:52:32.729 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST)[Thread-353](P1-
GENESYSTEST) Request: getAddress( 94476 )Partition = PART-Genesys
63936: Jun 06 12:52:32.730 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST)[Thread-353](P1-
GENESYSTEST) Request: getAddress( 94476 )Partition = PART-Genesys
63937: Jun 06 12:52:32.730 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST)[Thread-353][[94476:PART-
Genesys:1/(P1-GENESYSTEST) GCID=(1,3500793)->ACTIVE]->OFFERED]Request: redirect(4051,
REDIRECT_NORMAL, DEFAULT_SEARCH_SPACE,
CALLED_ADDRESS_UNCHANGED, REDIRECT, , null, REDIRECT_WITHOUT_MODIFIED_CALLING_PARTY, 1)
63938: Jun 06 12:52:32.730 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST)[Thread-353](P1-
GENESYSTEST) Request: getPartitionAddresses
63939: Jun 06 12:52:32.730 CEST %JTAPI-JTAPI-7-UNK:[[94476:PART-Genesys:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->OFFERED] creating redirectConnAddedSemaphore
63940: Jun 06 12:52:32.730 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) [Thread-353] sending:
com.cisco.cti.protocol.CallRedirectRequest {
    sequenceNumber          = 456
    lineCallManagerID       = 1
    lineID                   = 188346
    callLegCallManagerID    = 1
    callLegID                = 24144477
    redirectAddress         = 4051
```



```
unconditional = false
callingSearchSpace = 0
calledAddressOption = 0
redirectReason = 0
preferredOriginalCalledParty =
modifiedCallingParty = null
modifiedCallingPartyReason = 0
facCode =
cmcCode =
featurePriority = 1
}
63941: Jun 06 12:52:32.737 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.NewCallEvent {
  eventSequence = 2067
  lineCallManagerID = 1
  lineID = 188490
  lineHandleSpecified = true
  deviceName = SEPD4D748FE8C04
  callCallManagerID = 1
  callLegID = 24144478
  globalCallManagerID = 1
  callID = 3500793
  callingParty = YYYYYYYYYYYYYY
  calledParty = 4051
  originalCalledParty = 4476
  state = 2
  origin = 3
  userData = null
  auxiliaryData = 1
  farEndpointCallManagerID = 1
  farEndpointType = 2
  reason = 6
  callingPartyName =
  calledPartyName = fGenesys Testuser 2/Test
  originalPartyName = Service Nummer 4476
  lastRedirectingParty = 94476
  lastRedirectingPartyName = Service Nummer 94476
  callingPartyDeviceName = xx.x.xxx.xx
  bRemoteInUse = false
  parentCallManagerID = 0
  parentCallID = 0
  bPrivacy = false
  mediaDeviceName =
  mediaResourceId = 0
  unModifiedCallingParty = YYYYYYYYYYYYYY
  unModifiedCalledParty = 4051
  unModifiedOriginalCalledParty = 4476
  unModifiedLastRedirectingParty = 94476
  callingPartyPi = true
  callingPartyNamePi = true
  calledPartyPi = true
  calledPartyNamePi = true
  originalCalledPartyPi = true
  originalCalledPartyNamePi = true
  lastRedirectingPartyPi = true
  lastRedirectingPartyNamePi = true
  unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName =
  count = 0
  sizeofElement = 2
  }
  unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = eGenesys Testuser 2/Test
  count = 24
  sizeofElement = 2
  }
  unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = Service Nummer 4476
  count = 19
  sizeofElement = 2
  }
  unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = Service Nummer 94476
  count = 20
  sizeofElement = 2
  }
  unicodeCallingPartyLocale = 3
  unicodeCalledPartyLocale = 3
}
```

```
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition =
voiceMailbox =
numberType = 2
}
calledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-KA-Intern
voiceMailbox =
numberType = 0
}
originalCalledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-Genesys
voiceMailbox =
numberType = 4
}
lastRedirectingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-Genesys
voiceMailbox =
numberType = 0
}
```

```
ctiCallType = 0
callingPartyIpAddr = 195035146
farEndLineIdDN =
farEndLineIdPartition =
callPresentable = true
featurePriority = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6 = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode = 2
bIsRolloverCall = false
uniqueProtocolCallReference = 0000000000356AF901706A5E00000000
cgpnHuntMemberDN =
cgpnHuntMemberPartition =
cgpnPatternUsage = 2
cdpnPatternUsage = 2
}
63942: Jun 06 12:52:32.737 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.NewCallEvent
63943: Jun 06 12:52:32.737 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
  eventSequence = 2068
  lineCallManagerID = 1
  lineID = 188490
  callCallManagerID = 1
  callLegID = 24144478
  state = 2
  cause = 0
  farEndpointSpecified = true
  farEndpointCallManagerID = 1
  farEndpointType = 2
  fwdDestinationAddress = null
  reason = 6
  callingParty = YYYYYYYYYYYYYY
  callingPartyName =
  calledParty = 4051
  calledPartyName = fGenesys Testuser 2/Test
  originalParty = 4476
  originalPartyName = Service Nummer 4476
  lastRedirectingParty = 94476
  lastRedirectingPartyName = Service Nummer 94476
  callingPartyDeviceName = xx.x.xxx.xx
  mediaDeviceName =
  mediaResourceId = 0
  bRemoteInUse = false
  bPrivacy = false
  callSelectStatus = 0
  unModifiedCallingParty = YYYYYYYYYYYYYY
  unModifiedCalledParty = 4051
  unModifiedOriginalCalledParty = 4476
  unModifiedLastRedirectingParty = 94476
  callingPartyPi = true
  callingPartyNamePi = true
  calledPartyPi = true
  calledPartyNamePi = true
  originalCalledPartyPi = true
  originalCalledPartyNamePi = true
  lastRedirectingPartyPi = true
  lastRedirectingPartyNamePi = true
  unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodisplayName =
    count = 0
    sizeofElement = 2
  }
  unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodisplayName = eGenesys Testuser 2/Test
    count = 24
    sizeofElement = 2
  }
  unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodisplayName = Service Nummer 4476
    count = 19
    sizeofElement = 2
  }
  uncodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
    uncodisplayName = Service Nummer 94476
    count = 20
    sizeofElement = 2
  }
}
```

```
unicodeCallingPartyLocale      = 3
unicodeCalledPartyLocale      = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      =
voiceMailbox   =
numberType     = 2
}
calledPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-KA-Intern
voiceMailbox   =
numberType     = 0
}
originalCalledPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 4
}
lastRedirectingPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
```

```
numberType      = 0
}
fwdDestinationPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl           = com.cisco.cti.protocol.SIPUrl {
user            =
host            =
port            = 0
transportTye   = 0
urlType        = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user            =
host            =
port            = 0
transportTye   = 0
urlType        = 0
}
partition       =
voiceMailbox    =
numberType      = 0
}
callingPartyIpAddr      = 195035146
overallCallSecurityStatus = 1
globalizedCallingParty = yyyyyyyyyyyyyy
callingPartyIpAddr_v6   = 16@[00,00,00,00,00,00,00,00,00,00,00,00,00,00,00,00]
callingPartyIpAddressingMode = 2
bIsConsultSetupByRollover = false
bCallClearedByHuntList    = false
cgpnHuntMemberDN          =
cgpnHuntMemberPartition   =
cdpnHuntMemberDN          =
cdpnHuntMemberPartition   =
cgpnPatternUsage          = 2
cdpnPatternUsage          = 2
currentCalledPartyDeviceName =
}
63944: Jun 06 12:52:32.737 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63945: Jun 06 12:52:32.738 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
eventSequence          = 2069
lineCallManagerID     = 1
lineID                 = 188490
callCallManagerID     = 1
callLegID              = 24144478
state                  = 3
cause                  = 0
farEndpointSpecified  = true
farEndpointCallManagerID = 1
farEndpointType       = 2
fwdDestinationAddress = null
reason                 = 1
callingParty           = yyyyyyyyyyyyyy
callingPartyName       =
calledParty            = 4051
calledPartyName        = fGenesys Testuser 2/Test
originalParty          = 4476
originalPartyName      = Service Nummer 4476
lastRedirectingParty   = 94476
lastRedirectingPartyName = Service Nummer 94476
callingPartyDeviceName = xx.x.xxx.xx
mediaDeviceName        =
mediaResourceId        = 0
bRemoteInUse           = false
bPrivacy               = false
callSelectStatus       = 0
unModifiedCallingParty = yyyyyyyyyyyyyy
unModifiedCalledParty  = 4051
unModifiedOriginalCalledParty = 4476
unModifiedLastRedirectingParty = 94476
callingPartyPi         = true
callingPartyNamePi     = true
calledPartyPi          = true
calledPartyNamePi     = true
originalCalledPartyPi  = true
originalCalledPartyNamePi = true
lastRedirectingPartyPi = true
lastRedirectingPartyNamePi = true
}
```

```
unicodeCallingPartyName      = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName =
count      = 0
sizeofElement = 2
}
unicodeCalledPartyName      = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = eGenesys Testuser 2/Test
count      = 24
sizeofElement = 2
}
unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 4476
count      = 19
sizeofElement = 2
}
unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 94476
count      = 20
sizeofElement = 2
}
unicodeCallingPartyLocale    = 3
unicodeCalledPartyLocale    = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo          = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      =
voiceMailbox   =
numberType     = 2
}
calledPartyDNInfo          = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-KA-Intern
voiceMailbox   =
numberType     = 0
}
originalCalledPartyDNInfo  = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
```

```

voiceMailbox      =
numberType        = 4
}
lastRedirectingPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl              = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType            = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType            = 0
}
partition          = PART-Genesys
voiceMailbox       =
numberType         = 0
}
fwdDestinationPartyDNInfo      = com.cisco.cti.protocol.PartyDNInfo {
sipUrl              = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType            = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user                =
host                =
port                = 0
transportTye       = 0
urlType            = 0
}
partition          =
voiceMailbox       =
numberType         = 0
}
callingPartyIpAddr      = 0
overallCallSecurityStatus = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6   = null
callingPartyIpAddressingMode = 3
bIsConsultSetupByRollover = false
bCallClearedByHuntList  = false
cgpnHuntMemberDN        =
cgpnHuntMemberPartition =
cdpnHuntMemberDN        =
cdpnHuntMemberPartition =
cgpnPatternUsage        = 2
cdpnPatternUsage        = 2
currentCalledPartyDeviceName =
}
63946: Jun 06 12:52:32.738 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63947: Jun 06 12:52:32.738 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Response:
com.cisco.cti.protocol.CallRedirectResponse {
sequenceNumber = 456
result         = 0
}
63948: Jun 06 12:52:32.738 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.NewCallEvent[2067]
63949: Jun 06 12:52:32.738 CEST %JTAPI-CTI-7-UNK: (P1-
GENESYSTEST) {Line:SEPD4D748FE8C04:4051:PART-KA-
Intern:(1,188490)|Call:[GCID=(3500793/1),CID=24144478]} NewCall [ state=OFFERING auxData=1
destCM=1 destType=EXTERNAL unCg=yyyyyyyyyyyyyy unCd=4051 unOrigCd=4476 unLRP=94476
cg=yyyyyyyyyyyyyy cgN= ed=4051 edN=fGenesys Testuser 2/Test orig=4476 origN=Service Nummer 4476
lrp=94476 lrpN=Service Nummer 94476 origin=INBOUNDEXTERNAL reason=REDIRECT activeTone=0
devN=SEPD4D748FE8C04 RIU=false Priv=false Select=0 CgPI=True CgNPI=True CdPI=True CdnPI=True
OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN= Locale = 3 UcodeCdPN= eGenesys
Testuser 2/Test Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 = 0:0:0:0:0:0:0:0 LineIdDn = Parti =
globCg = yyyyyyyyyyyyyyCdInfo=000Url= 000CdNType= 0CgInfo=000Url= 000CgPNTType= 2 Pre=true
Priority=1 UniqueIdentifier=0000000000356AF901706A5E000000000 cgHuntDN=: cdHuntDNnull:null
cgPat=2 cdpat=2 pCall=null CallType=0 ]

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63950: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
63951: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK: ProviderImpl.findExternalAddress
creating new address for 94476 type 4
63952: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:Adding reference to external addresses
94476 in partition PART-Genesys addrType 4 in hashtable
63953: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyyyyy::2 Cured :4051:PART-KA-Intern:1 LRP
:94476:PART-Genesys:4 ing :yyyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4051:PART-KA-
Intern:1 Moding :yyyyyyyyyyyyyy::2
63954: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:[4051:PART-KA-Intern:1/(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE]->IDLE]creating internal connection for 4051:PART-KA-Intern:1
63955: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
4051:PART-KA-Intern:1 [#5993] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:6
63956: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:{
CcnCall=Call:[GCID=(3500793/1),CID=24144478] Connection=[4051:PART-KA-Intern:1/(P1-
GENESYSTEST) GCID=(1,3500793)->ACTIVE]->IDLE: creating new Connection for CCNCall }
63957: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:{(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Initializing to OFFERING for 4051:PART-KA-Intern:1 Cause=CAUSE_REDIRECTED Reason= 6
63958: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
4051:PART-KA-Intern:1 [#5994] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:6
63959: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 4051:PART-KA-Intern:1 [#5995] Cause:100 CallCtlCause:210 CiscoCause:0
FeatReason:6
63960: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 3 events with METACODE 130
63961: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 CallActiveEv
[#5996] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63962: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:{(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63963: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
yyyyyyyyyyyyyy::2 [#5997] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63964: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnConnectedEv
yyyyyyyyyyyyyy::2 [#5998] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63965: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnEstablishedEv yyyyyyyyyyyyyy::2 [#5999] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63966: Jun 06 12:52:32.738 CEST %JTAPI-JTAPIIMPL-7-UNK:{(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63967: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
94476:PART-Genesys:1 [#6000] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63968: Jun 06 12:52:32.738 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
94476:PART-Genesys:1 [#6001] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63969: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 94476:PART-Genesys:1 [#6002] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63970: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-UNK:{(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.snapshotCall: 3 connections.
63971: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnCreatedEv
4051:PART-KA-Intern:1 [#6003] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63972: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnInProgressEv
4051:PART-KA-Intern:1 [#6004] Cause:100 CallCtlCause:0 CiscoCause:31 FeatReason:12
63973: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnOfferedEv 4051:PART-KA-Intern:1 [#6005] Cause:100 CallCtlCause:100 CiscoCause:31
FeatReason:12
63974: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63975: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing
asynchronously
63976: Jun 06 12:52:32.739 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing
com.cisco.jtapi.JtapiCallEventSet
63977: Jun 06 12:52:32.739 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 2 observers
63978: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing
asynchronously
63979: Jun 06 12:52:32.739 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing
com.cisco.jtapi.JtapiCallEventSet
63980: Jun 06 12:52:32.739 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent[2068]
63981: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[10]
63982: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()
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63983: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent
63984: Jun 06 12:52:32.739 CEST %JTAPI-CTI-7-UNK:(P1-
GENESYSTEST){Line:SEPD4D748FE8C04:4051:PART-KA-
Intern:(1,188490)|Call:[GCID=(3500793/1),CID=24144478]} CallStateChanged [ state=OFFERING
cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1 unCg=yyyyyyyyyyyy unCd=4051
unOrigCd=4476 unLRP=94476 cg=yyyyyyyyyyyy cgN= ed=4051 edN=fGenesys Testuser 2/Test orig=4476
origN=Service Nummer 4476 lrp=94476 lrpN=Service Nummer 94476 origin=INBOUNDEXTERNAL
reason=REDIRECT activeTone=0 devN=SEPD4D748FE8C04 RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCgPN= eGenesys Testuser 2/Test Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyCdInfo=000Url= 000CdNType=
0CgInfo=000Url= 000CgPNTYPE= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5E00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]
63985: Jun 06 12:52:32.739 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
63986: Jun 06 12:52:32.748 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[3]
63987: Jun 06 12:52:32.748 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()
63988: Jun 06 12:52:32.748 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent
63989: Jun 06 12:52:32.748 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed
63990: Jun 06 12:52:32.748 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed
63991: Jun 06 12:52:32.749 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
    eventSequence = 2070
    lineCallManagerID = 1
    lineID = 188346
    callCallManagerID = 1
    callLegID = 24144477
    state = 1
    cause = 0
    farEndpointSpecified = true
    farEndpointCallManagerID = 1
    farEndpointType = 2
    fwdDestinationAddress = 4051
    reason = 6
    callingParty = YYYYYYYYYYYYYY
    callingPartyName =
    calledParty = 94476
    calledPartyName = Service Nummer 94476
    originalParty = 4476
    originalPartyName = Service Nummer 4476
    lastRedirectingParty = 4476
    lastRedirectingPartyName = Service Nummer 4476
    callingPartyDeviceName = xx.x.xxx.xx
    mediaDeviceName =
    mediaResourceId = 0
    bRemoteInUse = false
    bPrivacy = false
    callSelectStatus = 0
    unModifiedCallingParty = YYYYYYYYYYYYYY
    unModifiedCalledParty = 94476
    unModifiedOriginalCalledParty = 4476
    unModifiedLastRedirectingParty = 4476
    callingPartyPi = true
    callingPartyNamePi = true
    calledPartyPi = true
    calledPartyNamePi = true
    originalCalledPartyPi = true
    originalCalledPartyNamePi = true
    lastRedirectingPartyPi = true
    lastRedirectingPartyNamePi = true
    unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
        uncodisplayName =
        count = 0
        sizeofElement = 2
    }
    unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
        uncodisplayName = Service Nummer 94476
        count = 20
        sizeofElement = 2
    }
    unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
        uncodisplayName = Service Nummer 4476

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count          = 19
sizeofElement  = 2
}
unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
unicodedisplayName = Service Nummer 4476
count          = 19
sizeofElement  = 2
}
unicodeCallingPartyLocale      = 3
unicodeCalledPartyLocale      = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      =
voiceMailbox   =
numberType     = 2
}
calledPartyDNInfo            = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 0
}
originalCalledPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition      = PART-Genesys
voiceMailbox   =
numberType     = 4
}
lastRedirectingPartyDNInfo    = com.cisco.cti.protocol.PartyDNInfo {
sipUrl      = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
```

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user          =
host          =
port         = 0
transportTye = 0
urlType      = 0
}
partition    = PART-Genesys
voiceMailbox =
numberType   = 4
}
fwdDestinationPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl       = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user        =
host        =
port        = 0
transportTye = 0
urlType     = 0
}
partition    = PART-KA-Intern
voiceMailbox =
numberType   = 0
}
callingPartyIpAddr      = 0
overallCallSecurityStatus = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6   = null
callingPartyIpAddressingMode = 3
bIsConsultSetupByRollover = false
bCallClearedByHuntList  = false
cgpnHuntMemberDN       =
cgpnHuntMemberPartition =
cdpnHuntMemberDN       =
cdpnHuntMemberPartition =
cgpnPatternUsage       = 2
cdpnPatternUsage       = 2
currentCalledPartyDeviceName =
}
63992: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
63993: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: {(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} CallManager.processCallStateChange:Handling STATE_OFFERING for 4051:PART-KA-Intern:1
63994: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: ProviderImpl.findExternalAddress
creating new address for 4476 type 4
63995: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK:Adding reference to external addresses 4476
in partition PART-KA-Intern addrType 4 in hashtable
63996: Jun 06 12:52:32.749 CEST %JTAPI-CTI-7-UNK: {ALL EXTERNAL ADDRESSES|Call: (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE} ExternalCallStateChanged [ state=PROCEEDING cause=100 processEvent=
reason =6 ]
63997: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: {(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Handling External STATE_PROCEEDING for yyyyyyyyyyyyyy::2
63998: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyyyy::2 Cured:4051:PART-KA-Intern:1 LRP
:94476:PART-Genesys:4 ing :yyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4051:PART-KA-
Intern:1 Moding :yyyyyyyyyyyyy::2
63999: Jun 06 12:52:32.749 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent [2069]
64000: Jun 06 12:52:32.749 CEST %JTAPI-CTI-7-UNK: (P1-
GENESYSTEST) {Line:SEPD4D748FE8C04:4051:PART-KA-
Intern:(1,188490)|Call:[GCID=(3500793/1),CID=24144478]} CallStateChanged [ state=ACCEPTED
cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1 unCg=yyyyyyyyyyyyy unCd=4051
unOrigCd=4476 unLRP=94476 cg=yyyyyyyyyyyyy cgN= ed=4051 edN=fGenesys Testuser 2/Test orig=4476
origN=Service Nummer 4476 lrp=94476 lrpN=Service Nummer 94476 origin=INBOUNDEXTTERNAL
reason=DIRECTCALL activeTone=0 devN=SEPD4D748FE8C04 RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCgPN= eGenesys Testuser 2/Test Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyyyCdInfo=000Url= 000CdNType=
0CgInfo=000Url= 000CgPNTType= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5E00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]
64001: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) getCallManager() Found
existing CallManager

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64002: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)->ACTIVE} CallManager.processCallStateChange:Handling STATE\_ACCEPTED for 4051:PART-KA-Intern:1  
64003: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1 ConnAlertingEv  
4051:PART-KA-Intern:1 [#6006] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12  
64004: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
CallCtlConnAlertingEv 4051:PART-KA-Intern:1 [#6007] Cause:100 CallCtlCause:100 CiscoCause:0  
FeatReason:12  
64005: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK:Adding CCNCall  
Call:[GCID=(3500793/1),CID=24144478] to TermConn:[SEPD4D748FE8C04/[4051:PART-KA-Intern:1/(P1-  
GENESYSTEST) GCID=(1,3500793)->ACTIVE]->ALERTING]->IDLE  
64006: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
TermConnCreatedEv SEPD4D748FE8C04 [#6008] Cause:0 CallCtlCause:0 CiscoCause:100 FeatReason:12  
64007: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
TermConnRingingEv SEPD4D748FE8C04 [#6009] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12  
64008: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
CallCtlTermConnRingingEvImpl SEPD4D748FE8C04 [#6010] Cause:100 CallCtlCause:100 CiscoCause:0  
FeatReason:12  
64009: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)-  
>ACTIVECallManager.deliverEvents: deliver 5 events with METACODE 129  
64010: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: [3500793/1]CallImpl.deliverEvents(): for  
all 2 observers  
64011: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing  
asynchronously  
64012: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing  
com.cisco.jtapi.JtapiCallEventSet  
64013: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: [3500793/1]CallImpl.deliverEvents(): for  
all 2 observers  
64014: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing  
asynchronously  
64015: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing  
com.cisco.jtapi.JtapiCallEventSet  
64016: Jun 06 12:52:32.749 CEST %JTAPI-CTI-7-UNK: {ALL EXTERNAL ADDRESSES|Call: (P1-GENESYSTEST)  
GCID=(1,3500793)->ACTIVE} ExternalCallStateChanged [ state=RINGBACK cause=100 processEvent=  
reason =1 ]  
64017: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)-  
>ACTIVE} Handling External STATE\_RINGBACK for yyyyyyyyyyyy::2  
64018: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)  
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyy::2 Cured :4051:PART-KA-Intern:1 LRP  
:94476:PART-Genesys:4 ing :yyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4051:PART-KA-  
Intern:1 Moding :yyyyyyyyyyy::2  
64019: Jun 06 12:52:32.749 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling  
event com.cisco.cti.protocol.CallStateChangedEvent[2070]  
64020: Jun 06 12:52:32.749 CEST %JTAPI-CTI-7-UNK: (P1-GENESYSTEST) {Line:RP-94476-  
GEN:94476:PART-Genesys:(1,188346)|Call:[GCID=(3500793/1),CID=24144477]} CallStateChanged [  
state=IDLE cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=4051:PART-KA-Intern SecStat=1  
unCg=yyyyyyyyyyy unCd=94476 unOrigCd=4476 unLRP=4476 cg=yyyyyyyyyyy cgN= ed=94476  
edN=Service Nummer 94476 orig=4476 origN=Service Nummer 4476 lrp=4476 lrpN=Service Nummer 4476  
origin=INBOUNDEXTERNAL reason=REDIRECT activeTone=0 devN=RP-94476-GEN RIU=false Priv=false  
Select=0 CgPI=True CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True  
LRPNPI=True UcodeCgPN= Locale = 3 UcodeCdPN= Service Nummer 94476 Locale = 3 CgIP =  
xx.x.xxx.xx CgIPv6 = 0:0:0:0:0:0:0:0 LineIdN = Parti = globCg = yyyyyyyyyyyyCdInfo=000Url=  
000CdNType= 0CgInfo=000Url= 000CgPNTType= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1  
UniqueIdentifier=000000000356AF901706A5D00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]  
64021: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) getCallManager() Found  
existing CallManager  
64022: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)-  
>ACTIVE} CallManager.processCallStateChange:Handling STATE\_IDLE for 94476:PART-Genesys:1  
64023: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
ConnDisconnectedEv 94476:PART-Genesys:1 [#6011] Cause:100 CallCtlCause:0 CiscoCause:0  
FeatReason:6  
64024: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) 3500793/1  
CallCtlConnDisconnectedEv 94476:PART-Genesys:1 [#6012] Cause:100 CallCtlCause:210 CiscoCause:0  
FeatReason:6  
64025: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-UNK: (P1-GENESYSTEST) GCID=(1,3500793)-  
>ACTIVECallManager.deliverEvents: deliver 2 events with METACODE 131  
64026: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK: [3500793/1]CallImpl.deliverEvents(): for  
all 2 observers  
64027: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing  
asynchronously  
64028: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing  
com.cisco.jtapi.JtapiCallEventSet

64029: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for all 2 observers  
64030: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing asynchronously  
64031: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing com.cisco.jtapi.JtapiCallEventSet  
64032: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallObservationEndedEv event to 1 observers.  
64033: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK:CallObservationEndedEv event to com.genesyslab.ciscocm.CcmCallObserver@73047304  
64034: Jun 06 12:52:32.749 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 CallObservationEndedEv [#6013] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12  
64035: Jun 06 12:52:32.749 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.queueEvents: queuing asynchronously  
64036: Jun 06 12:52:32.749 CEST %JTAPI-MISC-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): queuing com.cisco.jtapi.JtapiCallEventSet  
64037: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[5]  
64038: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()  
64039: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent  
64040: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[5]  
64041: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()  
64042: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent  
64043: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304)][4051:PART-KA-Intern:1]Request: getCallObservers()  
64044: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304)][4051:PART-KA-Intern:1]Request: getCallObservers()  
64045: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][4051:PART-KA-Intern:1]Request: getCallObservers()  
64046: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][4051:PART-KA-Intern:1]Request: getCallObservers()  
64047: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed  
64048: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[2]  
64049: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()  
64050: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent  
64051: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed  
64052: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[2]  
64053: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()  
64054: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent  
64055: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][94476:PART-Genesys:1]Request: getCallObservers()  
64056: Jun 06 12:52:32.750 CEST %JTAPI-JTAPI-7-UNK:(P1-  
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][94476:PART-Genesys:1]Request: getCallObservers()  
64057: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed  
64058: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@73047304): delivering JCES[1]  
64059: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents()  
64060: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]delivering to callChangedEvent  
64061: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed  
64062: Jun 06 12:52:32.750 CEST %JTAPI-JTAPIIMPL-7-  
UNK:[com.genesyslab.ciscocm.CcmCallObserver@73047304]ObserverProxy.deliverEvents() completed

```
64063: Jun 06 12:52:32.872 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) [Thread-354] (P1-
GENESYSTEST) Request: getAddress( 4051)Partition = PART-KA-Intern
64064: Jun 06 12:52:32.872 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) [Thread-354] sending:
com.cisco.cti.protocol.DeviceDataPassThroughRequest {
  sequenceNumber = 457
  callManagerID = 1
  deviceID = 182166
  deviceDataObj =
204@[3C, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F, 6E, 65, 54, 65, 78, 74, 3E, 3C, 54, 69, 74, 6C, 65, 3E, 53, 65, 72, 76, 69
, 63, 65, 6E, 75, 6D, 6D, 65, 72, 3A, 20, 34, 34, 37, 36, 3C, 2F, 54, 69, 74, 6C, 65, 3E, 3C, 50, 72, 6F, 6D, 70, 74, 3E, 3C,
2F, 50, 72, 6F, 6D, 70, 74, 3E, 3C, 54, 65, 78, 74, 3E, 54, 65, 73, 74, 20, 76, 6F, 6E, 20, 46, 72, 61, 6E, 6B, 3C, 2F, 54, 6
5, 78, 74, 3E, 3C, 53, 6F, 66, 74, 4B, 65, 79, 49, 74, 65, 6D, 3E, 3C, 4E, 61, 6D, 65, 3E, 45, 78, 69, 74, 3C, 2F, 4E, 61, 6D
, 65, 3E, 3C, 55, 52, 4C, 3E, 53, 6F, 66, 74, 4B, 65, 79, 3A, 45, 78, 69, 74, 3C, 2F, 55, 52, 4C, 3E, 3C, 50, 6F, 73, 69, 74,
69, 6F, 6E, 3E, 31, 3C, 2F, 50, 6F, 73, 69, 74, 69, 6F, 6E, 3E, 3C, 2F, 53, 6F, 66, 74, 4B, 65, 79, 49, 74, 65, 6D, 3E, 3C, 2
F, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F, 6E, 65, 54, 65, 78, 74, 3E]
  mediaResourceId = 0
}
64065: Jun 06 12:52:33.210 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Response:
com.cisco.cti.protocol.DeviceDataPassThroughResponse {
  sequenceNumber = 457
  result = 0
  callManagerID = 1
  deviceID = 182166
  deviceDataObj =
172@[3C, 3F, 78, 6D, 6C, 20, 76, 65, 72, 73, 69, 6F, 6E, 3D, 22, 31, 2E, 30, 22, 20, 65, 6E, 63, 6F, 64, 69, 6E, 67, 3D, 22
, 75, 74, 66, 2D, 38, 22, 3F, 3E, 0D, 0A, 3C, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F, 6E, 65, 52, 65, 73, 70, 6F, 6E, 73, 65,
3E, 0D, 0A, 3C, 52, 65, 73, 70, 6F, 6E, 73, 65, 49, 74, 65, 6D, 20, 55, 52, 4C, 3D, 22, 63, 69, 70, 2E, 78, 73, 69, 2E, 58, 6
D, 6C, 54, 65, 78, 74, 4F, 62, 6A, 65, 63, 74, 40, 61, 35, 33, 63, 61, 39, 22, 20, 44, 61, 74, 61, 3D, 22, 53, 55, 43, 43, 45
, 53, 53, 22, 20, 53, 74, 61, 74, 75, 73, 3D, 22, 30, 22, 20, 2F, 3E, 0D, 0A, 3C, 2F, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F,
6E, 65, 52, 65, 73, 70, 6F, 6E, 73, 65, 3E, 0D, 0A, 00, 00, 00, 00]
}
64066: Jun 06 12:52:34.571 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
  eventSequence = 2071
  lineCallManagerID = 1
  lineID = 188490
  callCallManagerID = 1
  callLegID = 24144478
  state = 8
  cause = 0
  farEndpointSpecified = true
  farEndpointCallManagerID = 1
  farEndpointType = 2
  fwdDestinationAddress = null
  reason = 1
  callingParty = YYYYYYYYYYYYYY
  callingPartyName =
  calledParty = 4051
  calledPartyName = bGenesys Testuser 2/Test
  originalParty = 4476
  originalPartyName = Service Nummer 4476
  lastRedirectingParty = 94476
  lastRedirectingPartyName = Service Nummer 94476
  callingPartyDeviceName = xx.x.xxx.xx
  mediaDeviceName =
  mediaResourceId = 0
  bRemoteInUse = false
  bPrivacy = false
  callSelectStatus = 0
  unModifiedCallingParty = YYYYYYYYYYYYYY
  unModifiedCalledParty = 4051
  unModifiedOriginalCalledParty = 4476
  unModifiedLastRedirectingParty = 94476
  callingPartyPi = true
  callingPartyNamePi = true
  calledPartyPi = true
  calledPartyNamePi = true
  originalCalledPartyPi = true
  originalCalledPartyNamePi = true
  lastRedirectingPartyPi = true
  lastRedirectingPartyNamePi = true
  unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName =
  count = 0
  sizeofElement = 2
}
  unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  unicodedisplayName = aGenesys Testuser 2/Test
```



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port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition = PART-Genesys
voiceMailbox =
numberType = 0
}
fwdDestinationPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user =
host =
port = 0
transportTye = 0
urlType = 0
}
partition =
voiceMailbox =
numberType = 0
}
callingPartyIpAddr = 0
overallCallSecurityStatus = 1
globalizedCallingParty = YYYYYYYYYYYYYY
callingPartyIpAddr_v6 = null
callingPartyIpAddressingMode = 3
bIsConsultSetupByRollover = false
bCallClearedByHuntList = false
cgpnHuntMemberDN =
cgpnHuntMemberPartition =
cdpnHuntMemberDN =
cdpnHuntMemberPartition =
cgpnPatternUsage = 2
cdpnPatternUsage = 2
currentCalledPartyDeviceName = SEPD4D748FE8C04
}
64067: Jun 06 12:52:34.571 CEST %JTAPI-MISC-7-UNK:(P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
64068: Jun 06 12:52:34.571 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent [2071]
64069: Jun 06 12:52:34.571 CEST %JTAPI-CTI-7-UNK:(P1-
GENESYSTEST){Line:SEPD4D748FE8C04:4051:PART-KA-
Intern:(1,188490)|Call:[GCID=(3500793/1),CID=24144478]} CallStateChanged [ state=CONNECTED
cause=NOERROR destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1 unCg=yyyyyyyyyyyyyy unCd=4051
unOrigCd=4476 unLRP=94476 cg=yyyyyyyyyyyyyy cgN= ed=4051 edN=bGenesys Testuser 2/Test orig=4476
origN=Service Nummer 4476 lrp=94476 lrpN=Service Nummer 94476 origin=INBOUNDEXTERNAL
reason=DIRECTCALL activeTone=0 devN=SEPD4D748FE8C04 RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CdPI=True CdNPI=True OrigPI=True OrigNPI=True LRPPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCdPN= aGenesys Testuser 2/Test Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0:0 LineIdDn = Parti = globCg = yyyyyyyyyyyyyyCdInfo=000Url= 000CdNType=
0CgInfo=000Url= 000CgPNTYPE= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5E00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]
64070: Jun 06 12:52:34.571 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
64071: Jun 06 12:52:34.571 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE}) CallManager.processCallStateChange:Handling CONNECTED for 4051:PART-KA-Intern:1
64072: Jun 06 12:52:34.571 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 ConnConnectedEv
4051:PART-KA-Intern:1 [#6014] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64073: Jun 06 12:52:34.571 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnEstablishedEv 4051:PART-KA-Intern:1 [#6015] Cause:100 CallCtlCause:100 CiscoCause:0
FeatReason:12
64074: Jun 06 12:52:34.571 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 TermConnActiveEv
SEPD4D748FE8C04 [#6016] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12

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64075: Jun 06 12:52:34.571 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlTermConnTalkingEv SEPD4D748FE8C04 [#6017] Cause:100 CallCtlCause:100 CiscoCause:0
FeatReason:12
64076: Jun 06 12:52:34.571 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 4 events with METACODE 129
64077: Jun 06 12:52:34.571 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 1 observers
64078: Jun 06 12:52:34.571 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing
asynchronously
64079: Jun 06 12:52:34.571 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing
com.cisco.jtapi.JtapiCallEventSet
64080: Jun 06 12:52:34.571 CEST %JTAPI-CTI-7-UNK:{ALL EXTERNAL ADDRESSES|Call:(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE} ExternalCallStateChanged [ state=CONNECTED cause=100 processEvent=
reason =1 ]
64081: Jun 06 12:52:34.571 CEST %JTAPI-JTAPIIMPL-7-UNK:{(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE} Handling External STATE_CONNECTED for yyyyyyyyyyyyyy::2
64082: Jun 06 12:52:34.572 CEST %JTAPI-JTAPIIMPL-7-UNK:CallInfo for = (P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE CurIng :yyyyyyyyyyyyyy::2 Cured :4051:PART-KA-Intern:1 LRP
:94476:PART-Genesys:4 ing :yyyyyyyyyyyyyy::2 ed :4476:PART-Genesys:4 ModEd :4051:PART-KA-
Intern:1 Moding :yyyyyyyyyyyyyy::2
64083: Jun 06 12:52:34.572 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[4]
64084: Jun 06 12:52:34.572 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()
64085: Jun 06 12:52:34.572 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent
64086: Jun 06 12:52:34.572 CEST %JTAPI-JTAPI-7-UNK:(P1-
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][4051:PART-KA-
Intern:1]Request: getCallObservers()
64087: Jun 06 12:52:34.572 CEST %JTAPI-JTAPI-7-UNK:(P1-
GENESYSTEST)[ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78)][4051:PART-KA-
Intern:1]Request: getCallObservers()
64088: Jun 06 12:52:34.580 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed
64089: Jun 06 12:52:34.594 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.StartTransmissionEvent {
    eventSequence = 2072
    deviceCallManagerID = 1
    deviceID = 182166
    callCallManagerID = 1
    callLegID = 24144478
    ipAddr = 195035146
    rtpPortNumber = 18306
    milliSecondPacketSize = 20
    compressionType = 4
    precedenceValue = 184
    useSilenceSuppression = false
    maxFramesPerPacket = 80
    bitRate = 1
    mediaDeviceName =
    mediaResourceId = 0
    mediaConnectionMode = 3
    rtpDest_v6 = com.cisco.cti.protocol.RTPDestinationV6 {
    ipAddr_v6 = null
    rtpPort_v6 = 0
    }
    activeIpAddressingMode = 0
}
64090: Jun 06 12:52:34.594 CEST %JTAPI-MISC-7-UNK:(P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.StartTransmissionEvent
64091: Jun 06 12:52:34.594 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.StartTransmissionEvent[2072]
64092: Jun 06 12:52:34.594 CEST %JTAPI-CTI-7-UNK:Call:[GCID=(3500793/1),CID=24144478] On
Device:(P1-GENESYSTEST) SEPD4D748FE8C04(1,182166) StartTransmission MediaConnectionMode:3
64093: Jun 06 12:52:34.594 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [SEPD4D748FE8C04]
CiscoRTPOutputStartedEv [#6018] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64094: Jun 06 12:52:34.667 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST)[Thread-355](P1-
GENESYSTEST) Request: getAddress( 4051 )Partition = PART-KA-Intern
64095: Jun 06 12:52:34.668 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) [Thread-355] sending:
com.cisco.cti.protocol.DeviceDataPassThroughRequest {
    sequenceNumber = 458
    callManagerID = 1
    deviceID = 182166
    deviceDataObj =
204@[3C,43,69,73,63,6F,49,50,50,68,6F,6E,65,54,65,78,74,3E,3C,54,69,74,6C,65,3E,53,65,72,76,69
,63,65,6E,75,6D,6D,65,72,3A,20,34,34,37,36,3C,2F,54,69,74,6C,65,3E,3C,50,72,6F,6D,70,74,3E,3C,
```

```
2F, 50, 72, 6F, 6D, 70, 74, 3E, 3C, 54, 65, 78, 74, 3E, 54, 65, 73, 74, 20, 76, 6F, 6E, 20, 46, 72, 61, 6E, 6B, 3C, 2F, 54, 6
5, 78, 74, 3E, 3C, 53, 6F, 66, 74, 4B, 65, 79, 49, 74, 65, 6D, 3E, 3C, 4E, 61, 6D, 65, 3E, 45, 78, 69, 74, 3C, 2F, 4E, 61, 6D
, 65, 3E, 3C, 55, 52, 4C, 3E, 53, 6F, 66, 74, 4B, 65, 79, 3A, 45, 78, 69, 74, 3C, 2F, 55, 52, 4C, 3E, 3C, 50, 6F, 73, 69, 74,
69, 6F, 6E, 3E, 31, 3C, 2F, 50, 6F, 73, 69, 74, 69, 6F, 6E, 3E, 3C, 2F, 53, 6F, 66, 74, 4B, 65, 79, 49, 74, 65, 6D, 3E, 3C, 2
F, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F, 6E, 65, 54, 65, 78, 74, 3E]
  mediaResourceId = 0
}
64096: Jun 06 12:52:34.682 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.StartReceptionEvent {
  eventSequence          = 2073
  deviceCallManagerID   = 1
  deviceID               = 182166
  callCallManagerID     = 1
  callLegID             = 24144478
  ipAddr                = -2110652150
  rtpPortNumber         = 23976
  milliSecondPacketSize = 20
  compressionType       = 4
  useEchoCancellation   = true
  bitRate               = 1
  mediaDeviceName       =
  mediaResourceId       = 0
  mediaConnectionMode   = 3
  rtpDest_v6            = com.cisco.cti.protocol.RTPDestinationV6 {
  ipAddr_v6 = null
  rtpPort_v6 = 0
  }
  activeIpAddressingMode = 0
}
64097: Jun 06 12:52:34.682 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.StartReceptionEvent
64098: Jun 06 12:52:34.682 CEST %JTAPI-CTIIMPL-7-UNK: (P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.StartReceptionEvent [2073]
64099: Jun 06 12:52:34.682 CEST %JTAPI-CTI-7-UNK: Call: [GCID=(3500793/1), CID=24144478] On
Device: (P1-GENESYSTEST) SEPD4D748FE8C04(1,182166) StartReception MediaConnectionMode:3
64100: Jun 06 12:52:34.682 CEST %JTAPI-JTAPI-7-UNK: (P1-GENESYSTEST) [SEPD4D748FE8C04]
CiscoRTPInputStartedEv [#6019] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64101: Jun 06 12:52:35.409 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Response:
com.cisco.cti.protocol.DeviceDataPassThroughResponse {
  sequenceNumber = 458
  result         = 0
  callManagerID = 1
  deviceID      = 182166
  deviceDataObj =
172@[3C, 3F, 78, 6D, 6C, 20, 76, 65, 72, 73, 69, 6F, 6E, 3D, 22, 31, 2E, 30, 22, 20, 65, 6E, 63, 6F, 64, 69, 6E, 67, 3D, 22
, 75, 74, 66, 2D, 38, 22, 3F, 3E, 0D, 0A, 3C, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F, 6E, 65, 52, 65, 73, 70, 6F, 6E, 73, 65,
3E, 0D, 0A, 3C, 52, 65, 73, 70, 6F, 6E, 73, 65, 49, 74, 65, 6D, 20, 55, 52, 4C, 3D, 22, 63, 69, 70, 2E, 78, 73, 69, 2E, 58, 6
D, 6C, 54, 65, 78, 74, 4F, 62, 6A, 65, 63, 74, 40, 33, 63, 62, 61, 35, 31, 22, 20, 44, 61, 74, 61, 3D, 22, 53, 55, 43, 43, 45
, 53, 53, 22, 20, 53, 74, 61, 74, 75, 73, 3D, 22, 30, 22, 20, 2F, 3E, 0D, 0A, 3C, 2F, 43, 69, 73, 63, 6F, 49, 50, 50, 68, 6F,
6E, 65, 52, 65, 73, 70, 6F, 6E, 73, 65, 3E, 0D, 0A, 00, 00, 00, 00]
}
64102: Jun 06 12:52:43.725 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.CallStateChangedEvent {
  eventSequence          = 2074
  lineCallManagerID     = 1
  lineID                = 188490
  callCallManagerID     = 1
  callLegID             = 24144478
  state                 = 1
  cause                 = 16
  farEndpointSpecified = true
  farEndpointCallManagerID = 1
  farEndpointType       = 2
  fwdDestinationAddress = null
  reason                = 1
  callingParty          = YYYYYYYYYYYYYY
  callingPartyName      =
  calledParty           = 4051
  calledPartyName       = bGenesys Testuser 2/Test
  originalParty         = 4476
  originalPartyName     = Service Nummer 4476
  lastRedirectingParty  = 94476
  lastRedirectingPartyName = Service Nummer 94476
  callingPartyDeviceName = xx.x.xxx.xx
  mediaDeviceName       =
  mediaResourceId       = 0
  bRemoteInUse          = false
  bPrivacy               = false
}
```

```
callSelectStatus = 0
unModifiedCallingParty = yyyyyyyyyyyyyy
unModifiedCalledParty = 4051
unModifiedOriginalCalledParty = 4476
unModifiedLastRedirectingParty = 94476
callingPartyPi = true
callingPartyNamePi = true
calledPartyPi = true
calledPartyNamePi = true
originalCalledPartyPi = true
originalCalledPartyNamePi = true
lastRedirectingPartyPi = true
lastRedirectingPartyNamePi = true
unicodeCallingPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodedisplayName =
  count = 0
  sizeofElement = 2
}
unicodeCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodedisplayName = aGenesys Testuser 2/Test
  count = 24
  sizeofElement = 2
}
unicodeOriginalCalledPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodedisplayName = Service Nummer 4476
  count = 19
  sizeofElement = 2
}
unicodelastRedirectingPartyName = com.cisco.cti.protocol.UnicodeString {
  uncodedisplayName = Service Nummer 94476
  count = 20
  sizeofElement = 2
}
unicodeCallingPartyLocale = 3
unicodeCalledPartyLocale = 3
unicodeOriginalCalledPartyLocale = 3
unicodeLastRedirectingPartyLocale = 3
callingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl = com.cisco.cti.protocol.SIPUrl {
    user =
    host =
    port = 0
    transportTye = 0
    urlType = 0
  }
  unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
    user =
    host =
    port = 0
    transportTye = 0
    urlType = 0
  }
  partition =
  voiceMailbox =
  numberType = 2
}
calledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl = com.cisco.cti.protocol.SIPUrl {
    user =
    host =
    port = 0
    transportTye = 0
    urlType = 0
  }
  unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
    user =
    host =
    port = 0
    transportTye = 0
    urlType = 0
  }
  partition = PART-KA-Intern
  voiceMailbox =
  numberType = 0
}
originalCalledPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
  sipUrl = com.cisco.cti.protocol.SIPUrl {
    user =
```

```

host          =
port          = 0
transportTye = 0
urlType      = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
partition     = PART-Genesys
voiceMailbox  =
numberType    = 4
}
lastRedirectingPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl        = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
partition     = PART-Genesys
voiceMailbox  =
numberType    = 0
}
fwdDestinationPartyDNInfo = com.cisco.cti.protocol.PartyDNInfo {
sipUrl        = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
unModifiedsipUrl = com.cisco.cti.protocol.SIPUrl {
user          =
host          =
port          = 0
transportTye = 0
urlType      = 0
}
partition     =
voiceMailbox  =
numberType    = 0
}
callingPartyIpAddr          = 0
overallCallSecurityStatus  = 1
globalizedCallingParty     = YYYYYYYYYYYYYY
callingPartyIpAddr_v6      = null
callingPartyIpAddressingMode = 3
bIsConsultSetupByRollover  = false
bCallClearedByHuntList     = false
cgpnHuntMemberDN           =
cgpnHuntMemberPartition    =
cdpnHuntMemberDN           =
cdpnHuntMemberPartition    =
cgpnPatternUsage           = 2
cdpnPatternUsage           = 2
currentCalledPartyDeviceName =
}
64103: Jun 06 12:52:43.725 CEST %JTAPI-MISC-7-UNK: (P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.CallStateChangedEvent
64104: Jun 06 12:52:43.725 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.StopReceptionEvent {
eventSequence      = 2075
deviceCallManagerID = 1
deviceID           = 182166
callCallManagerID  = 1
callLegID          = 24144478
}

```

```
mediaDeviceName =
mediaResourceId = 0
mediaConnectionMode = 3
}
64105: Jun 06 12:52:43.725 CEST %JTAPI-MISC-7-UNK:(P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.StopReceptionEvent
64106: Jun 06 12:52:43.725 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) received Event:
com.cisco.cti.protocol.StopTransmissionEvent {
  eventSequence = 2076
  deviceCallManagerID = 1
  deviceID = 182166
  callCallManagerID = 1
  callLegID = 24144478
  mediaDeviceName =
  mediaResourceId = 0
  mediaConnectionMode = 3
}
64107: Jun 06 12:52:43.725 CEST %JTAPI-MISC-7-UNK:(P1-XX.X.XXX.X) EventThread: queuing
com.cisco.cti.protocol.StopTransmissionEvent
64108: Jun 06 12:52:43.725 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.CallStateChangedEvent [2074]
64109: Jun 06 12:52:43.725 CEST %JTAPI-CTI-7-UNK:(P1-
GENESYSTEST){Line:SEPD4D748FE8C04:4051:PART-KA-
Intern:(1,188490)|Call:[GCID=(3500793/1),CID=24144478]} CallStateChanged [ state=IDLE
cause=NORMALCALLCLEARING destType=EXTERNAL destCM=1 fwdDest=null: SecStat=1 unCg=yyyyyyyyyyyyyy
unCd=4051 unOrigCd=4476 unLRP=94476 cg=yyyyyyyyyyyyyy cgN= ed=4051 edN=bGenesys Testuser 2/Test
orig=4476 origN=Service Nummer 4476 lrp=94476 lrpN=Service Nummer 94476 origin=INBOUNDEXTERNAL
reason=DIRECTCALL activeTone=0 devN=SEPD4D748FE8C04 RIU=false Priv=false Select=0 CgPI=True
CgNPI=True CdPI=True CdnPI=True OrigPI=True OrigNPI=True LRPI=True LRPNPI=True UcodeCgPN=
Locale = 3 UcodeCdPN= aGenesys Testuser 2/Test Locale = 3 CgIP = xx.x.xxx.xx CgIPv6 =
0:0:0:0:0:0:0 LineIdN = Parti = globCg = yyyyyyyyyyyyyyyCdInfo=000Url= 000CdNType=
0CgInfo=000Url= 000CgPNTType= 2fwdInfo=000Url= 000FwdNT= 0 Pre=true Priority=1
UniqueIdentifier=000000000356AF901706A5E00000000 cgHuntDN=: cdHuntDN: cgPat=2 cdpat=2 ]
64110: Jun 06 12:52:43.725 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) getCallManager() Found
existing CallManager
64111: Jun 06 12:52:43.725 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE) CallManager.processCallStateChange:Handling STATE_IDLE for 4051:PART-KA-Intern:1
64112: Jun 06 12:52:43.725 CEST %JTAPI-CTI-7-UNK:({ALL EXTERNAL ADDRESSES|Call:(P1-GENESYSTEST)
GCID=(1,3500793)->ACTIVE) ExternalCallStateChanged [ state=IDLE cause=100 processEvent= reason
=1 ]
64113: Jun 06 12:52:43.725 CEST %JTAPI-JTAPIIMPL-7-UNK:({(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVE) Handling External STATE_IDLE for yyyyyyyyyyyyyyy::2
64114: Jun 06 12:52:43.725 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
ConnDisconnectedEv yyyyyyyyyyyyyyy::2 [#6020] Cause:100 CallCtlCause:0 CiscoCause:16
FeatReason:12
64115: Jun 06 12:52:43.725 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnDisconnectedEv yyyyyyyyyyyyyyy::2 [#6021] Cause:100 CallCtlCause:100 CiscoCause:16
FeatReason:12
64116: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>ACTIVECallManager.deliverEvents: deliver 2 events with METACODE 131
64117: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 1 observers
64118: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing
asynchronously
64119: Jun 06 12:52:43.726 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing
com.cisco.jtapi.JtapiCallEventSet
64120: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
TermConnDroppedEv SEPD4D748FE8C04 [#6022] Cause:100 CallCtlCause:0 CiscoCause:16 FeatReason:12
64121: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:{
CcnCall=Call:[GCID=(3500793/1),CID=24144478] TerminalConnection=[SEPD4D748FE8C04/[4051:PART-
KA-Intern:1/(P1-GENESYSTEST) GCID=(1,3500793)->ACTIVE]->ESTABLISHED]->TALKING :removing
CCNCall to from TermConn ccnCallsVectorSize=0}
64122: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlTermConnDroppedEv SEPD4D748FE8C04 [#6023] Cause:100 CallCtlCause:100 CiscoCause:16
FeatReason:12
64123: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
ConnDisconnectedEv 4051:PART-KA-Intern:1 [#6024] Cause:100 CallCtlCause:0 CiscoCause:16
FeatReason:12
64124: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallCtlConnDisconnectedEv 4051:PART-KA-Intern:1 [#6025] Cause:100 CallCtlCause:100
CiscoCause:16 FeatReason:12
64125: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:Removing reference to external addresses
yyyyyyyyyyyyyy in partition addrType 2 from hashtable (size=4)
64126: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:Removing reference to external addresses
4476 in partition PART-Genesys addrType 4 from hashtable (size=3)
```

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64127: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:Removing reference to external addresses
94476 in partition PART-Genesys addrType 4 from hashtable (size=2)
64128: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:Removing reference to external addresses
4476 in partition PART-KA-Intern addrType 4 from hashtable (size=1)
64129: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1 CallInvalidEv
[#6026] Cause:100 CallCtlCause:0 CiscoCause:16 FeatReason:12
64130: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-UNK:(P1-GENESYSTEST) GCID=(1,3500793)-
>INVALIDCallManager.deliverEvents: deliver 5 events with METACODE 132
64131: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallImpl.deliverEvents(): for
all 1 observers
64132: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing
asynchronously
64133: Jun 06 12:52:43.726 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing
com.cisco.jtapi.JtapiCallEventSet
64134: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:[3500793/1]CallObservationEndedEv event to
1 observers.
64135: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:CallObservationEndedEv event to
com.genesyslab.ciscocm.CcmCallObserver@f780f78
64136: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) 3500793/1
CallObservationEndedEv [#6027] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64137: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.queueEvents: queuing
asynchronously
64138: Jun 06 12:52:43.726 CEST %JTAPI-MISC-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): queuing
com.cisco.jtapi.JtapiCallEventSet
64139: Jun 06 12:52:43.726 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.StopReceptionEvent[2075]
64140: Jun 06 12:52:43.726 CEST %JTAPI-CTI-7-UNK:null On Device:(P1-GENESYSTEST)
SEPD4D748FE8C04(1,182166) StopReception MediaConnectionMode:3
64141: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [SEPD4D748FE8C04]
CiscoRTPInputStoppedEv [#6028] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64142: Jun 06 12:52:43.726 CEST %JTAPI-CTIIMPL-7-UNK:(P1-XX.X.XXX.X) EventThread handling
event com.cisco.cti.protocol.StopTransmissionEvent[2076]
64143: Jun 06 12:52:43.726 CEST %JTAPI-CTI-7-UNK:null On Device:(P1-GENESYSTEST)
SEPD4D748FE8C04(1,182166) StopTransmission MediaConnectionMode:3
64144: Jun 06 12:52:43.726 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [SEPD4D748FE8C04]
CiscoRTPOutputStoppedEv [#6029] Cause:100 CallCtlCause:0 CiscoCause:0 FeatReason:12
64145: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[2]
64146: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()
64147: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent
64148: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed
64149: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[5]
64150: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()
64151: Jun 06 12:52:43.726 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent
64152: Jun 06 12:52:43.727 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed
64153: Jun 06 12:52:43.727 CEST %JTAPI-JTAPIIMPL-7-
UNK:ObserverThread(com.genesyslab.ciscocm.CcmCallObserver@f780f78): delivering JCES[1]
64154: Jun 06 12:52:43.727 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents()
64155: Jun 06 12:52:43.727 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]delivering to callChangedEvent
64156: Jun 06 12:52:43.727 CEST %JTAPI-JTAPIIMPL-7-
UNK:[com.genesyslab.ciscocm.CcmCallObserver@f780f78]ObserverProxy.deliverEvents() completed
64157: Jun 06 12:52:44.369 CEST %JTAPI-JTAPI-7-UNK:(P1-GENESYSTEST) [Thread-356] (P1-
GENESYSTEST) Request: getAddress( 4051 )Partition = PART-KA-Intern
64158: Jun 06 12:52:44.369 CEST %JTAPI-PROTOCOL-7-UNK:(P1-XX.X.XXX.X) [Thread-356] sending:
com.cisco.cti.protocol.DeviceDataPassThroughRequest {
    sequenceNumber = 459
    callManagerID = 1
    deviceID = 182166
    deviceDataObj =
77@[3C,43,69,73,63,6F,49,50,50,68,6F,6E,65,45,78,65,63,75,74,65,3E,3C,45,78,65,63,75,74,65,49,
74,65,6D,20,55,52,4C,3D,22,49,6E,69,74,3A,53,65,72,76,69,63,65,73,22,2F,3E,3C,2F,43,69,73,63,6
F,49,50,50,68,6F,6E,65,45,78,65,63,75,74,65,3E]
    mediaResourceId = 0
}
```

---

```
64159: Jun 06 12:52:44.496 CEST %JTAPI-PROTOCOL-7-UNK: (P1-XX.X.XXX.X) received Response:
com.cisco.cti.protocol.DeviceDataPassThroughResponse {
  sequenceNumber = 459
  result         = 0
  callManagerID = 1
  deviceID      = 182166
  deviceDataObj =
156@[3C,3F,78,6D,6C,20,76,65,72,73,69,6F,6E,3D,22,31,2E,30,22,20,65,6E,63,6F,64,69,6E,67,3D,22
,75,74,66,2D,38,22,3F,3E,0D,0A,3C,43,69,73,63,6F,49,50,50,68,6F,6E,65,52,65,73,70,6F,6E,73,65,
3E,0D,0A,3C,52,65,73,70,6F,6E,73,65,49,74,65,6D,20,55,52,4C,3D,22,49,6E,69,74,3A,53,65,72,76,6
9,63,65,73,22,20,44,61,74,61,3D,22,53,75,63,63,65,73,73,22,20,53,74,61,74,75,73,3D,22,30,22,20
,2F,3E,0D,0A,3C,2F,43,69,73,63,6F,49,50,50,68,6F,6E,65,52,65,73,70,6F,6E,73,65,3E,0D,0A,00,00,
00]
}
```