



## CHAPTER 3

# Using the Cisco Software Upgrade Utility

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- [About the Cisco Software Upgrade Utility, page 3-1](#)
- [Launching the Cisco Software Upgrade Utility, page 3-1](#)
- [Upgrading Software, page 3-2](#)

## About the Cisco Software Upgrade Utility

The Cisco Software Upgrade Utility is an interactive GUI interface that enables you to upgrade Cisco software installed on Cisco devices.

The Cisco Software Upgrade Utility enables you to select files to be uploaded via a network or modem connection to the Cisco device. You can select either to perform a typical upgrade which includes all the new files or a customized upgrade which enables you to select which files to upload.

The upgrade files are uploaded and then burned into the memory of the Cisco device.



### Note

Cisco devices automatically save configuration settings before a software upgrade takes place. However, it is recommended that you save all configuration information using the Export button in the Cisco device web interface toolbar. You can retrieve all these settings after the software upgrade is complete by using the Import button in the Cisco device web interface toolbar.

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## Launching the Cisco Software Upgrade Utility

### Procedure

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- Step 1** Download the UpgradeUtility.exe file from the Cisco Unified Videoconferencing Software CD-ROM.
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- Step 1** Double click the UpgradeUtility.exe file to run the Software Upgrade Utility.  
The upgrade files are extracted and the **Upgrade Utility** dialog box appears.
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# Upgrading Software

You use the Software Upgrade Utility to upgrade Cisco software installed on Cisco devices.

## Procedure

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- Step 1** In the **General Information** section of the **Upgrade Utility** dialog box, enter the IP address of the device you want to upgrade.
- Step 2** In the **Login Information** section, enter the administrator user name and password for the target device, as configured in the device network configuration settings.
- Step 3** (Optional) Modify the read and write community settings for the target device as follows:
- Click **Customize SNMP Settings**.  
The **Customize SNMP Settings** dialog box displays.
  - Enter the required read community and write community values.




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**Note** We recommend that you modify the default settings for security purposes.

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- Click **OK** to return to the **Upgrade Utility** dialog box.
- Step 4** (Optional) Select the components of the target device you want to upgrade as follows:
- Click **Customize**.  
The **Customize** dialog box appears.
  - Check the device components you want to upgrade in the **Select the components you want to upgrade** list.




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**Note** The components displayed vary according to the Cisco device upgraded.

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- Click **OK** to return to the **Upgrade Utility** dialog box.
- Step 5** Click **Upgrade** to upgrade all components of the Cisco device software (or only those components you manually selected via the **Customize** option).

The Cisco Software Upgrade Utility informs you whether or not the upgrade is successful.




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**Note** When the upgrade is complete, the Cisco device automatically resets itself and starts operation with the new software version.

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