cisco.

# BAAO 310

Supplier Essentials Jan 2017

## Analyze. Negotiate. Award.

## **About This Training**



The purpose of this course is to introduce the Business Analytics and Award Optimization (BAAO) platform to the Supplier Community, ensuring that our suppliers understand what the platform offers and how to use it.

#### Audience

• Suppliers

#### **Duration**

Two hours

#### **Prerequisites**

Existing access to Oracle X1 supplier quoting Or Confirmation email from Access Request Tool (AART) that your BAAO access has been approved

Before you begin to use BAAO, it is mandatory that you take this training and complete the assessment.

For additional information, visit: https://communities.cisco.com/groups/business-analytics-and-award-optimization



## Learning Objectives



After completing this course, you should be able to:

- Communicate the changes that will occur in transition to BAAO
- Navigate efficiently and effectively in BAAO
- Understand what is expected of supplier involvement in the end-to-end negotiation process
- Understand supplier best practices
- Be able to effectively use BAAO to conduct negotiations and interact with Cisco Commodity Managers





Course	Module
BAAO 310:	Module 1: What's Changing?
GSM Supplier Ecceptials	Module 2: Login and Navigation
GSM Supplier Essentials	Module 3: Negotiation Process Overview
	Module 4: Demonstration





# What's Changing?

Lesson learning objective: Describe the basic changes in transitioning from Oracle to BAAO



- Radically improve the interactions between Cisco Commodity Managers and our Suppliers.
- Enable Cisco and our suppliers to manage and execute the negotiation cycle in a more simplified way.

For more information on existing and future BAAO releases, visit the external Jive community site:

https://communities.cisco.com/groups/business-analytics-and-award-optimization

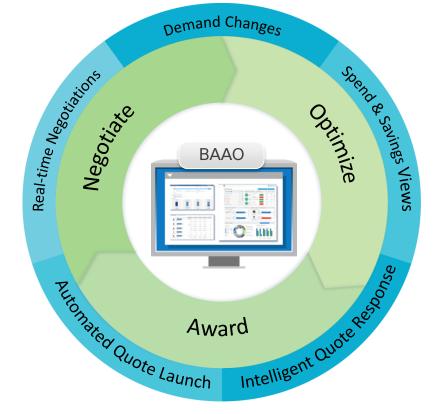
#### **BAAO: Shifting the Focus to Negotiation**



#### Existing Reality: Supply Chain Quote Cycle

#### Future Vision: Business Analytics & Award Optimization







- The Q3FY17 BAAO release for suppliers will deliver:
- Dynamic and collaborative negotiations enabled by continuously updated dashboards
- The ability for suppliers manage to their portfolios more effectively with access to historical data and key performance indicators (KPIs)
- Reduction of data entry along with Intelligent Quote Response which identifies errors and suggests corrections
- Various types of filters that can be used by suppliers to effectively sort, isolate and respond to negotiations

## **Usage Recommendations**





Always save as your work. When the system times out, you will lose any unsaved data.

BAAO is compatible with most popular web browsers. Recommended browsers include Chrome, Firefox, Internet Explorer and Safari.

BAAO will not render properly in Safari for Windows.

Suggested operating systems include Windows and iOS.



JavaScript must be enabled in your browser for BAAO to render properly.

BAAO will work for most default screen resolutions on desktops and laptops.



Ensure the zoom setting on your browser is set to 100% for best viewing of the application.









The Business Analytics and Award Optimization (BAAO) will enable Cisco and suppliers to manage and execute the negotiation cycle in a more simplified way

BAAO allows access to KPIs in near real-time

BAAO provides dynamic and collaborative negotiation experience enabled by continuously updated dashboards

BAAO enables suppliers through Intelligent Quote Response



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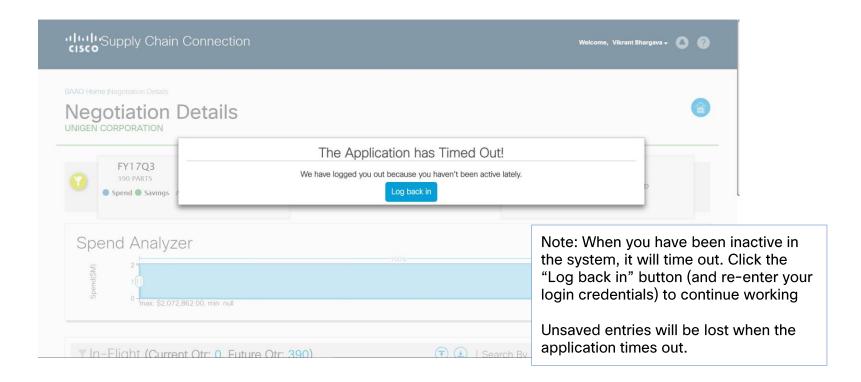
- Suppliers that currently have access to Oracle X1 for sustaining component quoting will be grandfathered into the BAAO system.
- Once the link is provided on the GSM Connections Portal (<u>http://supplychain.cisco.com/#/</u>), simply navigate to the BAAO application and login using your existing CEC credentials.
- Supplier personnel who do not currently have access to Oracle X1 for sustaining component quoting can gain access to BAAO by following New User Onboarding instruction located on the external Jive community site

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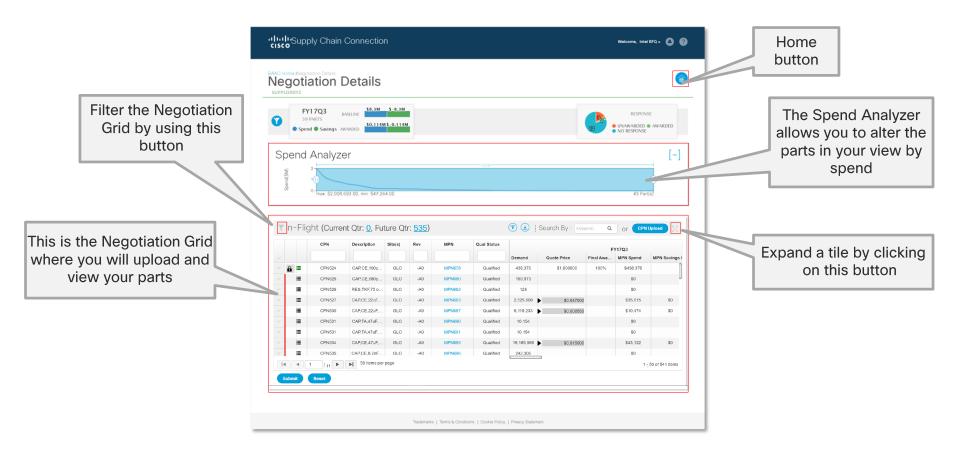


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#### Navigation in BAAO



This pop-out pane allows the user to filter based on the following negotiation attributes:

- Fiscal Quarter
- Commodity
   Manager
- Commodity Group
- Cost Change
- Commodity Codes

The applied filter will affect all data appearing in the Negotiation Details screen

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Filters on the pop out side panel can be used to determine which parts are populated in the Negotiation Grid

Parts populated in the grid can be easily sorted to items that require response

Supplier landing page with alerts & notifications will be released during Q3



Course	Module
BAAO 310:	Module 1: What's Changing?
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# Lesson 1: Negotiation Details Page

Lesson learning objective: Explain how to respond to a pending negotiation

#### **BAAO:** Shifting the Focus to Negotiation

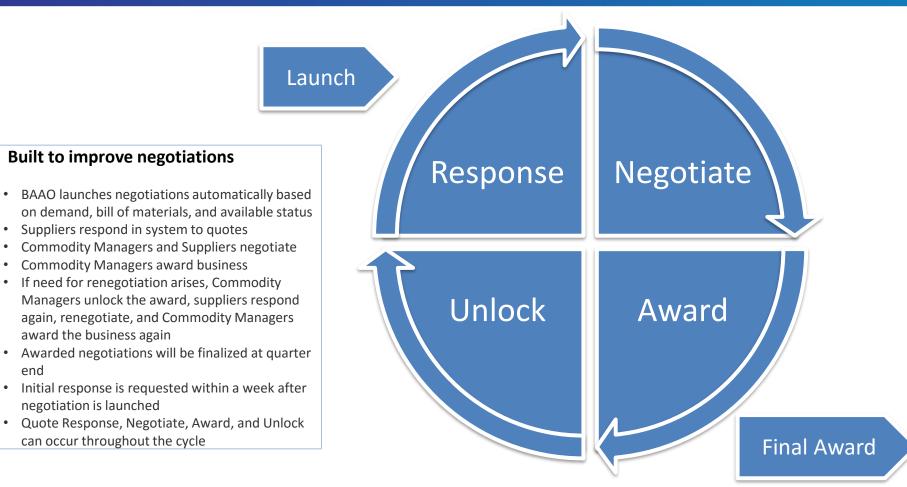
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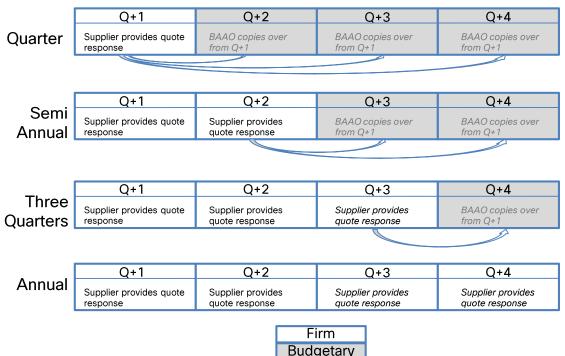
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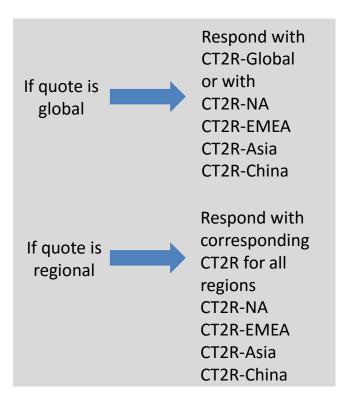




**Suppliers must provide a quote response only for firm periods**. BAAO will copy over the firm period response into the rest of the budgetary periods for both cost and attributes from the last firm period.



# Supplier CT2R responses should be as follows:





In responding to the quote, values are requested for all applicable fields. Some are Validated, others are Non-Validated per the table on this slide.

Validated fields are marked as 'Response Required' in the CSV upload file template. These fields are checked for entry & specific formats before the quote will be accepted.

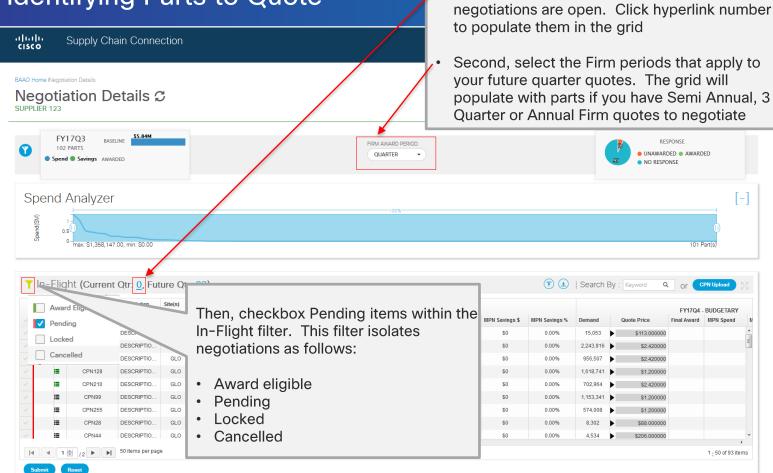
Lists of requested values are provided for Non-Validated fields, but these are free text fields.

After an MPN has been quoted in the system, negotiation attributes will carry over to future quoting cycles, saving you time in future negotiation cycles.

Note that if the Site attribute for a negotiation changes from Regional to Global or vice versa, component attributes will not carryover to the next quoting cycle.

Attribute	Validated/Non-Validated
Quote Price	Validated
COUNTRY OF ORIGIN	Non-Validated
MOQ	Validated
MPQ	Non-Validated
NAFTA	Non-Validated
SUPPLIER CONTACT	Non-Validated
CT2R-GLOBAL	Validated for regional negotiation
CT2R-EMEA	Validated for regional negotiation
CT2R-NA	Validated for regional negotiation
CT2R-CHINA	Validated for global negotiation
CT2R-ASIA	Validated for regional negotiation
Freight paid from supplier Site to hub/ems site by	Non-Validated
INCO TERMS	Non-Validated
NOTES TO BUYER	Non-Validated

## Quickly Identifying Parts to Quote



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First check to see if Current period

#### CSV Quote Response



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\*Click details to download CSV with rejected lines called out, error message displayed, and correction suggested. Fix and upload again to resubmit. Once all lines are accepted, click the OK button to refresh the data and complete your submission.

#### Response by CSV Upload



*Response is m	andatory only for firm p	eriods; Optio	nal attribu	utes will not cont	ain an (*) Asteris	k; Mandator	y attributes wil	l contain an (*) Aste	risk						
Global quotes r	equire either CT2R-Glob	al or Regional	CT2R (CT2	R-CHINA, CT2R-E	MEA, CT2R-NA, C	T2R-ASIA); R	egional quotes	require only Regior	al CT2R (C	T2R-CHINA, CT2R-EME	A, CT2R-NA,	CT2R-ASIA)			
Кеу	Negotiation Response	Quarter	Site	Supplier	MPN Lock Awar	MPN	CPN	Description	Rev	Qual Status	Demand	*Quote Price	Final Award	Price Type	Commodity
161827-239885	PENDING	FY17Q3	GLO	SUPPLIER 123	N	MPN165	CPN99	DESCRIPTION99	-A0	Qualified	989367	0.95		FIRM	RSOGA
161828-239886	PENDING	FY17Q4	GLO	SUPPLIER 123	N	MPN165	CPN99	DESCRIPTION99	-A0	Qualified	1153341	1.2		BUDGETARY	RSOGA
161829-239887	PENDING	FY18Q1	GLO	SUPPLIER 123	N	MPN165	CPN99	DESCRIPTION99	-A0	Qualified	998982	1.2		BUDGETARY	RSOGA
161830-239888	PENDING	FY18Q2	GLO	SUPPLIER 123	N	MPN165	CPN99	DESCRIPTION99	-A0	Qualified	923709	1.2		BUDGETARY	RSOGA

#### BAAO Home Negotiation Details

#### Negotiation Details C SUPPLIER 123

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102 PARTS	CAUTION: Subm	it must be clicked	d after entering c	ost to complete	this quote	
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end Analyz	CT2R-GLOBAL	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
	CT2R-ASIA	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
0.5	CT2R-CHINA	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
0 - max: \$1,358	,147.00, n CT2R-EMEA	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
	CT2R-NA	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
n-Flight (Curr	MIN ORD QTY	Not Required	Whole Number	Whole Number	Whole Number	Whole Number
CPN	MPQ	Not Required	Positive Whole N	Positive Whole N	Positive Whole N	Positive Whole N
СРМ	COUNTRY OF ORIGI	Not Required	alpha numberic ɛ	alpha numberic a	alpha numberic ε	alpha numberic a
CPN99	DES	Not Required	Y/N	Y/N	□ Y/N	Y/N
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- Click hamburger icon next to any part for an attribute pop up reference
- Click on Country of Origin to obtain a download of all country codes
- Hover over other fields for list of desired values
- Attribute pop up can also be used to enter or change attributes for a single line item

#### Recap





Quote responses are required for Firm periods only. BAAO will copy over the last Firm period response into the budgetary periods

Values are requested for both Validated and Non-Validated quote fields. Mismatches to Validated fields are identified in CSV error file.

Parts requiring response can quickly be identified by clicking the "Pending" check box within the In-Flight grid filter

CSV file download/upload is the most convenient method of quote response

The hamburger attribute icon is a good reference if you forget which values to populate in your quote. It's also a convenient method of changing one or two attributes for a single part





## Lesson 2: Negotiation Details Page

Lesson learning objective: Explain the features of the Negotiation Details page



- Baseline Spend estimates spend using last awarded cost and updated demand
- This is updated with Awarded Spend & Savings for each period as Commodity Mgrs award

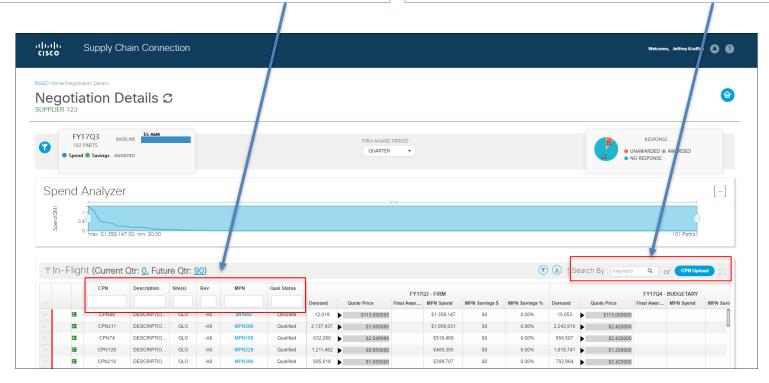
- MPN line item negotiations with no response are constantly updated as you csv upload response to your pending items
- MPN that are Awarded and Unawarded are also updated in this dashboard metric

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	CPN211	DESCRIPTIO	GLO	-A0	MPN399	Qualified	2,137,437		\$1,058,031	\$0	0.00%	2,243,916	-				
				-A0	MPN109	Qualified	632,280		\$518,469	\$0	0.00%	956,507					
	CPN74	DESCRIPTIO	GLO	-AU													
	CPN74 CPN128	DESCRIPTIO	GLO	-A0	MPN228	Qualified	1,211,462		\$460,355	\$0	0.00%	1,618,741		-			

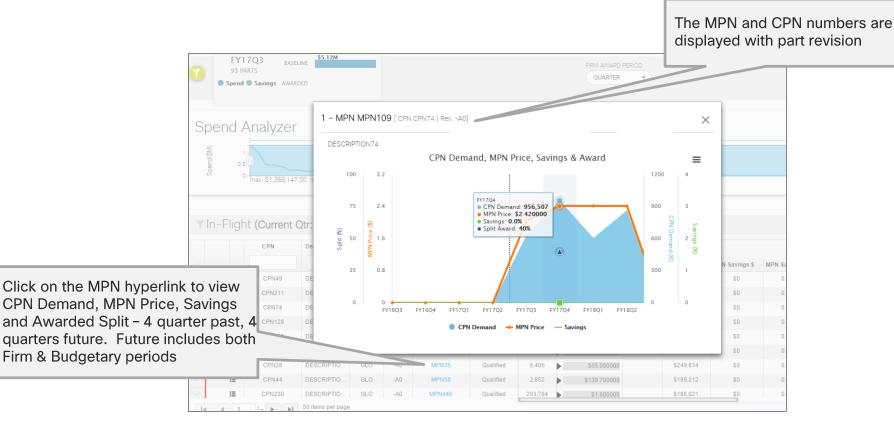


- Search headers: CPN, Description, Sites, Rev, MPN, Qual Status
- Type all or part of a value, click enter to search

- Global search function allows user to search the entire inflight grid by entering a keyword
- CPN Upload provides search by list of CPNs











Visual indicators show the movement of prices throughout the negotiation.

- > Gray background, arrow pointing to the right indicates price is a placeholder from previous quote
- > Shifts to green, arrow down when uploaded quote represents a cost decrease
- Shifts to red, arrow up when uploaded quote represents a cost increase
- > Shows underline when uploaded quote represents no change from prior quote





The Supplier Negotiation Details page allows you to apply filters, isolate in-flight negotiations requiring action, and track award progress throughout the quoting cycle

Baseline Spend estimates spend using last awarded cost and updated demand. This is replaced by Awarded Spend & Savings Commodity Mgrs make their awards

The functionalities of the grid include filtering based on award status, a view of lock and unlock status of negotiation, and hyperlinked MPNs that when clicked display historical data graphically



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Suppliers are asked to provide initial negotiation response in 7 days...remember, you can update your negotiation throughout the cycle until it has been awarded

The CSV upload and download functionality enables the user to download a CSV file of the negotiation line items displayed in the grid, fill it out, and upload it

The In-Flight Grid is where the majority of a supplier's time will be spent when transacting and negotiating in BAAO

Once a Supplier responds to a negotiation line item, the MPN Spend and Savings columns will show as blank until the SuCM awards the negotiation



Check BAAO on a daily basis for new negotiations as they will be released throughout the quarter



Provide initial quote in a timely manner. Requested initial response is 7 days



When a Commodity Manager unlocks a negotiation, take notice (by filtering on pending negotiations) and respond as required



BAAO enables fill down functionality in CSV file to make responding easier

Email alerts & notifications are coming in next release....









For additional support, visit the external Jive community site: https://communities.cisco.com/groups/business-analytics-and-award-optimization ··II·III CISCO