UCCX rest Api for DNC



Akshay Gupta 2 posts since Sep 24, 2016

UCCX rest Api for DNC Jan 9, 2018 10:48 PM Hi There,

I am working on an UCCX outbound solution and facing some issue for deleting the contacts from running campaign.

Is there any way to remove uploaded contacts from any running campaign in Uccx?

Regards,

Akshay



Partner Ammara Bokhari 54 posts since Jan 9, 2014

Re: UCCX rest Api for DNC Jan 10, 2018 5:07 AM

No, I don't think there's any.

You can not remove a contact from a CCX campaign once it is uploaded.



Akshay Gupta 2 posts since Sep 24, 2016

Re: UCCX rest Api for DNC Jan 10, 2018 5:52 AM

in response to Ammara Bokhari Hi Ammara,

Thanks for the information.

UCCX rest Api for DNC Is there any possiblity in future to provide this feature with UCCX.