

# Identify the phone an agent is logged on

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[Alex Lin](#) 17 posts since Jan 30, 2014

**Identify the phone an agent is logged on** Jun 14, 2018 2:50 PM

Hi all,

When I receive a CALL\_ESTABLISHED\_EVENT, I see the answeringDeviceID is the agentID, and I am wondering if there is a way for me to find out the phone this agent is logged on? for example, the DeviceName / MAC of the phone where the agent is logged on.

Thank you,