



Element Configuration Outline

Voice Element - Form

General Settings Audio Data Events

Name: tc0835_OtherServicesMenu_DM

Dynamic Configuration

Class ▼ com.tcf.ivr.MainMenu.tc0835_OtherServicesMe

Create Base Configuration

Add To Log:

Name	Value	Create

Element Configuration Outline

Voice Element - Form

General Settings Audio Data Events

Name	Value
* Input Mode	both
* Noinput Timeout	5s
* Form Max NoInput ...	3
* Form Max NoMatch ...	3
* Confirm Max NoInp...	3
* Confirm Max NoMat...	3
* Max Disconfirmed C...	3
* Form Low Confidenc...	0.5
* Form High Confiden...	0.8
* Confirm Confidence ...	0.50
▣ Voice Grammar	
▣ DTMF Grammar	
▣ Voice Confirmation ...	Confirmation.grxml
▣ DTMF Confirmation ...	Confirmation_dtmf.g...
▣ Voice Command Gra...	GlobalCommands.grxml
▣ DTMF Command Gra...	GlobalCommands_dt...
▣ Voice Keyword	
▣ DTMF Keypress	
▣ Help Voice Keyword	
▣ Help DTMF Keypress	
* Modal	false
* Field Name	foundation_fld
Field Slot	
▣ Slot Element Data	
* ...	

❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: AskTransfer_DM	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0705_AgtCardOrAcc...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0710_AgtEnterSecre...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0741_AgtConfirmNu...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0805_EnterpriseMen...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0806_CardAssistanc...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0835_OtherServices...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0915_AgtCardOrAcc...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0920_AskSecretCod...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0940_ConfirmNumbe...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc0950_AuthFailureSu...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1015_AskTIN_DM	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1220_AskActivate_DM	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1715_AcctInfo_DM	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1725_AcctInfoTrans...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1730_ODPBlockedMe...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1740_ODPMenu_DM	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1810_TransactionsM...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1920_ChoosePendr...	Call Studio Problem
❌ Configuration error: "Voice Grammar", "DTMF Grammar", "Voice Keyword" or "DTMF Keypress", all can not be blank	app.callflow	/tcf_ivr	Voice Element: tc1965_ReadTransacti...	Call Studio Problem